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Tender

The Provision of Telecoms and Associated Services

Places for People

F02: Contract notice

Notice identifier: 2022/S 000-016963

Procurement identifier (OCID): ocds-h6vhtk-0348e8

Published 21 June 2022, 4:05pm

Section I: Contracting authority

I.1) Name and addresses

Places for People

4 The Pavilions

Preston

PR2 2YB

Email

purchasing@placesforpeople.co.uk

Telephone

+44 1772897200

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.placesforpeople.co.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Preston:-Telecommunications-services./723974Q3EF>

Additional information can be obtained from another address:

Places for People

4 The Pavilions

Preston

PR2 2YB

Email

purchasing@placesforpeople.co.uk

Telephone

+44 177289720

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.placesforpeople.co.uk

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-title/S648HQ5J4T>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision of Telecoms and Associated Services

Reference number

Telecoms/JW/AM/NJ/2022

II.1.2) Main CPV code

- 64200000 - Telecommunications services

II.1.3) Type of contract

Services

II.1.4) Short description

Places for People are seeking to appoint a sole supplier of the provision of telephony services and related management services.

Places for People are looking to transition away from analogue services ahead of the copper switch off in 2025. The transition is a key objective for Places for People, and will

be looking to start this work as soon as the provider has been appointed.

II.1.5) Estimated total value

Value excluding VAT: £800,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

Places for People are seeking to appoint a sole supplier of the provision of telephony services and related management services.

Places for People are looking to transition away from analogue services ahead of the copper switch off in 2025. The transition is a key objective for Places for People, and will be looking to start this work as soon as the provider has been appointed.

Places for People are also looking for a sole supplier who can provide high levels of customer services and establish a full range of management information, KPI's and metrics to provide technical and management reporting against specific SLAs to cover availability, performance, quality, and provisioning of the service. As well as offering a cost effective and forward-thinking solution(s) that are fit for purpose as the estate changes over the duration of the contract.

In addition, proactively identifying what services are required, what is available and begin the process of replacing services and by providing a flexible and innovative approach when reviewing site requirements.

Please note that Avaya and SBCs are not required as part of this contract.

Overview of services to be supplied but not limited to:

- Calls & lines
- Broadband services
- Router management
- WLR rental (PSTN, rental)
- WLR call traffic
- Unified Communications solutions
- Wi-Fi solutions
- Call recording
- Network cabling (fibre)
- CRM integration
- Simplified monthly billing and relevant monitoring, management and reporting
- Migration of service from incumbent supplier (if required) and the management of any third parties required to migrate and deliver the service.
- Complete management of installation and transitions services.
- Ongoing support and maintenance services.

Places for People will be looking to appoint a sole provider for the initial contract term of 3 years with the option to extend the contract for a further 2 years (3+2).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £800,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The Contracting Authority has an option to extend the duration of the agreement by a period of 24 months in accordance with the terms set out in the agreement.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The Contracting Authority has an option to extend the duration of the agreement by a period of 24 months in accordance with the terms set out in the agreement.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

<https://www.delta-esourcing.com/tenders/UK-title/S648HQ5J4T>

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 August 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

5 August 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Preston:-Telecommunications-services./723974Q3EF>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/723974Q3EF>

GO Reference: GO-2022621-PRO-20442318

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Court of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court of England and Wales

Royal Court of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Cabinet Office

70 Whitehall

London

SW1A 2AS

Country

United Kingdom