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Contract

Future Operating Model

Office of the Surrey Police and Crime Commissioner

F03: Contract award notice

Notice identifier: 2022/S 000-016947

Procurement identifier (OCID): ocds-h6vhtk-0348d8

Published 21 June 2022, 2:42pm

Section I: Contracting authority

I.1) Name and addresses

Office of the Surrey Police and Crime Commissioner

PO Box 412, Guildford, Surrey

Guildford

GU3 1YJ

Contact

Neil Watts

Email

neil.watts@surrey.pnn.police.uk

Telephone

+44 1483639990

Country

United Kingdom

NUTS code

UKJ2 - Surrey, East and West Sussex

National registration number

N/A

Internet address(es)

Main address

www.surrey.police.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Future Operating Model

Reference number

JPS1123

II.1.2) Main CPV code

- 79410000 - Business and management consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

Surrey & Sussex Police (The Forces) are entering a period of substantial organisational change. National 'uplift' requirements are providing continued Police Officer growth, whilst the financial and economic environment necessitates the delivery of savings and efficiencies from other areas of our service. The landscape in which we police is also changing - crime is increasingly digitally enabled, trust and confidence in the service is being challenged, and we are working with partners to support communities in the aftermath of the pandemic.

The forces will need to undertake a structured programme of change – potentially reaching across multiple business areas, to deliver a future operating model that is both sustainable financially as well as meeting key priorities for the Forces. The Forces are therefore seeking a suitably qualified and experienced contractor to provide support to this process.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 79410000 - Business and management consultancy services

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

Main site or place of performance

Guildford

II.2.4) Description of the procurement

Surrey & Sussex Police (The Forces) are entering a period of substantial organisational change. National 'uplift' requirements are providing continued Police Officer growth, whilst the financial and economic environment necessitates the delivery of savings and efficiencies from other areas of our service. The landscape in which we police is also

changing - crime is increasingly digitally enabled, trust and confidence in the service is being challenged, and we are working with partners to support communities in the aftermath of the pandemic.

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Cost / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This requirement was procured using the Crown Commercial Service Framework RM6187

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

1

Title

Future Operating Model

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 June 2022

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

PA CONSULTING SERVICES LTD

10 Bressenden Place

LONDON

SW1E 5DN

Email

lia.shaw@paconsulting.com

Telephone

+20 73335398

Country

United Kingdom

NUTS code

- UKI - London

National registration number

414220

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The Police & Crime Commissioner for Surrey

Mount Browne, Sandy Lane,

Guildford

GU3 1HG

Email

neil.watts@surrey.police.uk

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

The Police & Crime Commissioner for Surrey

Mount Browne, Sandy Lane,

Guildford

GU3 1HG

Email

neil.watts@surrey.police.uk

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

The Police & Crime Commissioner for Surrey

Mount Browne, Sandy Lane,

Guildford

GU3 1HG

Email

neil.watts@surrey.police.uk

Country

United Kingdom