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Contract

All Age Carer Wellbeing and Support Service

Warwickshire County Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2022/S 000-016943

Procurement identifier (OCID): ocds-h6vhtk-032638

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Section I: Contracting authority

I.1) Name and addresses

Warwickshire County Council

Shire Hall, Market Square

WARWICK

CV344RL

Contact

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Country

United Kingdom

NUTS code

UKG13 - Warwickshire

Internet address(es)

Main address

<https://www.warwickshire.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

All Age Carer Wellbeing and Support Service

Reference number

13373

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

Warwickshire County Council (the Council) has commissioned an

all age carers wellbeing and support service. The service will provide an All Age Carer Wellbeing and Support Service for all carers, irrespective of age, to access the level of support needed in a timely and efficient manner. The service will focus on

empowering carers to enable them to balance their caring role with a life outside of caring, whilst maintaining and promoting their health and wellbeing. This service is required to provide support in line with the Care Act 2014 and the Children's and

Families Act 2014.

The Service will comprise of 3 elements of support which has been divided into separate Lots, providers can bid for one or more of the following Lots:

Lot 1 - Universal Service - single point of contact, information and advice, facilitated self-support, community and general support, peer support, groups and activities. Targeted Support which will include 2 Lots

Lot 2 - Adult Carers wellbeing support - Statutory assessment, support planning, contingency planning, replacement care, emotional support, referral to partner agencies, review, group activities.

Lot 3 - Young Carer wellbeing support - assessment, support planning, contingency planning, replacement care, emotional support, referral to partner agencies, review, group and

activities.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £6,100,000

II.2) Description

II.2.1) Title

Lot 1 - Universal Service

Lot No

II.2.2) Additional CPV code(s)

- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Within the County boundaries of Warwickshire

II.2.4) Description of the procurement

An open procedure to commission Lot 1 - Universal Service - single point of contact, information and advice, facilitated self-support, community and general support, peer support, groups and activities.

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council,

potential changes in legislation and the changing demands placed on the Council by its customers.

II.2.14) Additional information

The initial contract term will be for 5 years however the Council reserves the right to extend the contract by further periods not exceeding 60 months (60 being the maximum available extension

period) at the discretion of the Council based on the contract performance of the successful applicant.

II.2) Description

II.2.1) Title

Lot 2 - Adult Carers wellbeing support - Statutory assessment, support planning, contingency planning, replacement care, emotional support, referral to partner agencies, review, group activities.

Lot No

2

II.2.2) Additional CPV code(s)

- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Within the County boundaries of Warwickshire

II.2.4) Description of the procurement

An open procurement to commission Lot 2 - Adult Carers wellbeing support - Statutory assessment, support planning, contingency planning, replacement care, emotional support, referral to partner agencies, review, group activities.

II.2.14) Additional information

The initial contract term will be for 5 years however the Council reserves the right to extend the contract by further periods not exceeding 60 months (60 being the maximum available extension

period) at the discretion of the Council based on the contract performance of the successful applicant.

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council,

potential changes in legislation and the changing demands placed on the Council by its customers.

II.2) Description

II.2.1) Title

Lot 3 - Young Carer wellbeing support

Lot No

3

II.2.2) Additional CPV code(s)

- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Within the County boundaries of Warwickshire

II.2.4) Description of the procurement

An open procedure to commission Lot 3 - Young Carer wellbeing support - assessment, support planning, contingency planning, replacement care, emotional support, referral to partner agencies, review, group and activities.

II.2.14) Additional information

The initial contract term will be for 5 years however the Council reserves the right to extend the contract by further periods not exceeding 60 months (60 being the maximum available extension

period) at the discretion of the Council based on the contract performance of the successful applicant.

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council,

potential changes in legislation and the changing demands placed on the Council by its customers.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:

<https://www.legislation.gov.uk/ukxi/2015/102/contents/made>

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-008094](#)

Section V. Award of contract

Title

All Age Carer Wellbeing and Support Service - lots 1, 2 and 3

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 June 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

V.2.3) Name and address of the contractor

Carers Trust Heart of England

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £6,100,000

Total value of the contract/lot: £6,100,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court for England and Wales

London

Country

United Kingdom