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Contract

## **Council Digital Call Warden System – Supply, Implementation, Support and Licensing/Maintenance from Analogue to Digital Operation**

East Renfrewshire Council

F03: Contract award notice

Notice identifier: 2024/S 000-016933

Procurement identifier (OCID): ocds-h6vhtk-041e0e

Published 30 May 2024, 4:26pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

East Renfrewshire Council

Eastwood HQ, Eastwood Park,

Giffnock

G46 6UG

#### **Contact**

May Harvey-Welsh

#### **Email**

[may.harvey-welsh@eastrenfrewshire.gov.uk](mailto:may.harvey-welsh@eastrenfrewshire.gov.uk)

#### **Telephone**

+44 1415773669

**Country**

United Kingdom

**NUTS code**

UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

**Internet address(es)**

Main address

<http://www.eastrenfrewshire.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00183](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00183)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Council Digital Call Warden System – Supply, Implementation, Support and Licensing/Maintenance from Analogue to Digital Operation

Reference number

ERC000326

#### **II.1.2) Main CPV code**

- 48810000 - Information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

East Renfrewshire Council is currently inviting bids from suitably qualified contractors for the provision of a Sheltered Housing Call Warden System.

Housing Services have an obligation to switch the call warden system within these complexes from analogue to digital, which will align with the Government requirement for BT to switch off all analogue services by 2025. This tender will focus upon the Housing Services remit.

This procurement will be conducted via the Public Contracts Scotland - Tender portal (PCS-T). We will apply a one stage Open procedure.

Bidders must self-certify their adherence to the conditions of participation via the SPD (Scotland) in PCS-T, and may be required to submit Means of Proof before contract award. Bidders must refer to the specific requirements listed in Section III in this OJEU Contract Notice when completing the SPD in PCS-T.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £305,173 / Highest offer: £487,929.47 taken into consideration

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48810000 - Information systems
- 44316400 - Hardware
- 51611100 - Hardware installation services
- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

### **II.2.4) Description of the procurement**

East Renfrewshire Council is currently inviting bids from suitably qualified contractors for the provision of a Sheltered Housing Call Warden System.

Housing Services have an obligation to switch the call warden system within these complexes from analogue to digital, which will align with the Government requirement for BT to switch off all analogue services by 2025. This tender will focus upon the Housing Services remit.

The contract will be awarded to a sole contractor after evaluation.

Contracts Duration - 60 Months with 2 options to extend for up to 12 months each at sole discretion of the council.

The total budget indicated below of 514,000 GBP for the duration of the contract including the 2 x 12 extension periods.

114,00 GBP of this budget including the extension periods is for the Support & Maintenance averaging around 19k GBP per annum. Excluding year 1 as part of bid.

### **II.2.5) Award criteria**

Quality criterion - Name: Community Benefits / Weighting: 5

Quality criterion - Name: Fair Working Practices / Weighting: 5

Quality criterion - Name: Solution Functionality / Weighting: 25

Quality criterion - Name: Reporting / Weighting: 10

Quality criterion - Name: Technical Requirements / Weighting: 20

Quality criterion - Name: Future Development / Weighting: 8

Quality criterion - Name: Service & Support / Weighting: 12

Quality criterion - Name: Recycling Waste/Recovery of Materials / Weighting: 5

Quality criterion - Name: Demonstration Day / Weighting: 10

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 8 and 9 of the Procurement (Scotland) Regulations 2016.

Quality weighting above are sub weighting and the overall weighting for quality is 70%.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-035367](#)

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## **Section V. Award of contract**

### **Contract No**

ERC000236

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 May 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Appello Smart Living Solutions

Oregon House, 19 Queensway, New Milton, Hampshire

New Milton

BH25 5NN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £305,173 / Highest offer: £487,929.47 taken into consideration

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## Section VI. Complementary information

### VI.3) Additional information

Prompt Payment-The successful tenderer shall, as a condition of being awarded the contract, be required to demonstrate to the council's satisfaction that all funds due to the tenderer's permitted sub-contractors in respect of these services are paid timeously and that as a minimum invoices rendered by subcontractors shall(unless formally disputed by the tenderer)be paid within 30 days

of receipt. The successful tenderer shall also impose this condition on its subcontractors in respect of payments due to any sub-sub-contractors, if any.

The Council reserves the right to request copies of insurance certificates from bidders at any point during the contract period. Failure to supply the information within timeframe requested may result in your bid being rejected & the Council proceeding with the procurement exercise to the next appropriate bidder. Additional information pertaining to this contract notice is contained within the Tender documents. Applicants must ensure they read in line with this contract notice.

(SC Ref:768011)

### VI.4) Procedures for review

#### VI.4.1) Review body

Paisley Shariff Court and Justice of the Peace

Paisley

PA3 2HW

Email

[paisley@scotcourts.gov.uk](mailto:paisley@scotcourts.gov.uk)

Country

United Kingdom