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Contract

## **Children & Young People Therapeutic Health Based Coaching - NHS Hertfordshire and West Essex Integrated Care Board (Essex wide)**

Hertfordshire and West Essex Integrated Care Board  
NHS Mid and South Essex Integrated Care Board  
NHS Suffolk and North East Essex Integrated Care Board

F03: Contract award notice

Notice identifier: 2023/S 000-016932

Procurement identifier (OCID): ocids-h6vhtk-03bf0f

Published 14 June 2023, 4:33pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Hertfordshire and West Essex Integrated Care Board

Charter House, Parkway

Welwyn Garden City

AL8 6JL

#### **Contact**

Sarah Beaumont

#### **Email**

[sarah.beaumont@attain.co.uk](mailto:sarah.beaumont@attain.co.uk)

#### **Country**

United Kingdom

**Region code**

UKH23 - Hertfordshire

**Internet address(es)**

Main address

<https://hertsandwestessex.icb.nhs.uk>

**I.1) Name and addresses**

NHS Mid and South Essex Integrated Care Board

Phoenix House, Christopher Martin Road

Basildon

SS14 3HG

**Email**

[sarah.beaumont@attain.co.uk](mailto:sarah.beaumont@attain.co.uk)

**Country**

United Kingdom

**Region code**

UKH3 - Essex

**Internet address(es)**

Main address

<https://midandsouthessex.ics.nhs.uk>

**I.1) Name and addresses**

NHS Suffolk and North East Essex Integrated Care Board

Aspen House, Stephenson Road, Severalls Business Park

Colchester

CO4 9QR

**Email**

[sarah.beaumont@attain.co.uk](mailto:sarah.beaumont@attain.co.uk)

**Country**

United Kingdom

**Region code**

UKH3 - Essex

**Internet address(es)**

Main address

<https://suffolkandnortheastsex.icb.nhs.uk/>

**I.2) Information about joint procurement**

The contract involves joint procurement

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Children & Young People Therapeutic Health Based Coaching - NHS Hertfordshire and West Essex Integrated Care Board (Essex wide)

Reference number

ACE-0666-2023-HWE

#### II.1.2) Main CPV code

- 85100000 - Health services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

This Contract Award notice follows the publication of a Voluntary Ex-Ante Transparency Notice, published on 17.04.2023 (Notice reference: 2023/S 000-010912), the purpose of which was intended to provide notice of the NHS Hertfordshire and West Essex Integrated Care Board (ICB), NHS Mid and South Essex ICB and Suffolk and NHS North East Essex ICB's (hereinafter referred to as "the Authority") intention to award a contract for Therapeutic Health Based Coaching Services under Regulation 32 (2) (a), to the incumbent provider N.O.W's The Time For Change, for a period of 12 months from 1st May 2023 to 30th April 2024, at an aggregate contract value of £406,800 (excluding VAT). Prior to conclusion of the contract, The Authority applied a voluntary 10-day standstill period from the publication of the VEAT.

The Therapeutic Health Based Coaching Service will deliver support to parents and carers of children

and young people who live in Essex and who have been in contact with the Southend, Essex and

Thurrock Children's and Adolescent Mental Health Service (SET CAMHS) and are receiving treatment.

The service will also act as an additional support element for families who are experiencing anxiety,

depression or require support in their current situation.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £406,800

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

#### **II.2.4) Description of the procurement**

This Contract Award notice follows the publication of a Voluntary Ex-Ante Transparency Notice, published on 17.04.2023 (Notice reference: 2023/S 000-010912), the purpose of which was intended to provide notice of the NHS Hertfordshire and West Essex Integrated Care Board (ICB), NHS Mid and South Essex ICB and Suffolk and NHS North East Essex ICB's (hereinafter referred to as "the Authority") intention to award a contract for Therapeutic Health Based Coaching Services under Regulation 32 (2) (a), to the incumbent provider N.O.W's The Time For Change, for a period of 12 months from 1st May 2023 to 30th April 2024, at an aggregate contract value of £406,800 (excluding VAT). Prior to conclusion of the contract, The Authority applied a voluntary 10-day standstill period from the publication of the VEAT.

The Therapeutic Health Based Coaching Service will deliver support to parents and carers of children

and young people who live in Essex and who have been in contact with the Southend, Essex and

Thurrock Children's and Adolescent Mental Health Service (SET CAMHS) and are receiving treatment. The

service will also act as an additional support element for families who are experiencing anxiety,

depression or require support in their current situation.

The key outcomes of the service are to:

- Provide therapeutic support to families who are facing the additional challenges of emotional wellbeing, anxiety, low mood etc. affecting a child or young person;
- Encourage communication between family members
- Explore any fears, anxieties, difficulty or distress
- Help with conflict and conflict resolution skills
- Help reduce feelings of isolation
- Identify and facilitate ways to address contributing factors in their daily lives
- Gain insight into, and explore strategies to improve, their situation
- Find practical solutions to the daily challenges

The Authority issued a Contract Notice (2023/S 000-003382) communicating to the market that the

Authority was commencing a competitive procurement for the provision of Therapeutic Health Based

Coaching Service, on 3rd February 2023. A Light Touch Open Procedure was completed by the Authority

in accordance with such Contract Notice, however on this occasion there were unfortunately no suitable

tenders submitted in response to this procedure, and the procedure was abandoned.

Based on positive outcomes for and feedback regarding the pilot, the Authority wishes to ensure

continuity of provision of the Service to Children and Young People and their Parents and Carers across

Essex. As such the Authority has taken a decision to continue to work with the incumbent provider for

another 12 months to provide sufficient time to deliver a second procurement process, details of which

will be communicated to the market in due course via relevant Contract Notices.

The Authority will observe a 10-day standstill from the date of publication of this VEAT, during which

the ICB will not enter into any contractual arrangement.

The Service to which this procurement relates fall within Schedule 3 of the Public Contracts Regulations

2015 as amended by as amended by The Public Procurement (Amendment etc.) (EU Exit) Regulations

2020, (the "Regulations"). As such, the Contracting Authority does not intend to hold itself bound by

any of the Regulations, save those applicable to Public contracts for social and other specific services

listed in Schedule 3 of the Regulations (the "Light Touch" Regime).

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Cost criterion - Name: Price / Weighting: 100

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- No tenders or no suitable tenders/requests to participate in response to open procedure

Explanation:

The Authority issued a Contract Notice (2023/S 000-003382) communicating to the market that the

Authority was commencing a competitive procurement for the provision of Therapeutic Health Based

Coaching Service, on 3rd February 2023. A Light Touch Open Procedure was completed by the Authority

in accordance with such Contract Notice, however on this occasion there were unfortunately no suitable

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The Service to which this procurement relates fall within Schedule 3 of the Public Contracts Regulations



2015 as amended by as amended by The Public Procurement (Amendment etc.) (EU Exit) Regulations

2020, (the "Regulations"). As such, the Contracting Authority does not intend to hold itself bound by

any of the Regulations, save those applicable to Public contracts for social and other specific services

listed in Schedule 3 of the Regulations (the "Light Touch" Regime).

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

#### **IV.2) Administrative information**

##### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-010912](#)

##### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

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### **Section V. Award of contract**

#### **Title**

Children & Young People Therapeutic Health Based Coaching - NHS Hertfordshire and West Essex Integrated Care Board (Essex-wide)

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

30 March 2023

##### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

National Online Wellbeing Services Ltd T/A NOWs The Time for Change

Skyline Plaza, 1st Floor, 45 Victoria Avenue

Southend on Sea

SS2 6BB

Country

United Kingdom

NUTS code

- UKH31 - Southend-on-Sea

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £406,800

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of Justice England and Wales

The Strand

London

WC2A 2LL

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

Hertfordshire and West Essex Integrated Care Board

Charter House, Parkway

Welwyn Garden City

AL8 6JL

Email

[sarah.beaumont@attain.co.uk](mailto:sarah.beaumont@attain.co.uk)

Country

United Kingdom

Internet address

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