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Contract

Civica WEB EDI Renewal and Software upgrade

Regional Business Services Organisation, Procurement and Logistics Service

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-016929

Procurement identifier (OCID): ocds-h6vhtk-04fa1e ([view related notices](#))

Published 25 April 2025, 10:02am

Scope

Reference

DAC20033

Description

The Dental Web EDI System facilitates the submission of electronic claims by HSC Dentists across the internet in XML format to send to the new FPPS system (the backend payment processing system) and receive response from FPPS in EDIFACT format. BSO FPS currently receives 90% of all Dental claims via this method. It is a critical BSO application.

EDI is a two-way message broker system between each independent dental practice management system and BSO Dental payments system. This system processes in excess of

140,000 transactions per month. If this service fails, Dental practices will not be paid and the BSO will fail in its statutory obligations as well as suffering serious reputational damage.

The WebEDI application is written in VB6 and makes use of .NET Framework 2.0 C# components; both of these technologies are no longer supported. VB6 was out of support in 2008 and .NET Framework 2.0 was out of support in 2017. This currently means that no application changes can be made without first porting the application to supported technologies together with an ever-increasing risk that these out-of-date technologies could

be subject to cyber-attack. The continued use of an unsupported technology framework poses an increasing risk to the organisation.

This change is to migrate the WebEDI application to .NET 8 which will resolve the above concerns and minimise the risk of attack.

Contract 1. Civica WEB EDI Renewal and Software upgrade

Supplier

- CIVICA UK LIMITED

Contract value

- £135,779 excluding VAT
- £162,934.80 including VAT

Above the relevant threshold

Date signed

9 April 2025

Contract dates

- 10 April 2025 to 31 March 2027
- 1 year, 11 months, 21 days

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKN - Northern Ireland

Justification for not setting key performance indicators

Not applicable

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - intellectual property or exclusive rights

BSO are seeking to rely on Schedule 5, Section 5, in relation to the public contract:

(a) due to a particular supplier having intellectual property rights or other exclusive rights, only that supplier can supply the goods, services or works required.

Civica, are the incumbent contractors and own the Intellectual Property Rights (IPR) on the software for Dental EDI web server in NI - they also provide this service for NHS England/Wales who use the same system.

Supplier

CIVICA UK LIMITED

- Companies House: 01628868
- Public Procurement Organisation Number: PCMJ-9641-QWWM

Southbank Central, 30 Stamford Street

London

SE1 9LQ

United Kingdom

Email: BidSupport@civica.com

Website: <https://www.civica.com/en-gb/>

Region: UKI44 - Lewisham and Southwark

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Civica WEB EDI Renewal and Software upgrade

Contracting authority

Regional Business Services Organisation, Procurement and Logistics Service

- Public Procurement Organisation Number: PWNJ-1991-NGDW

77 Boucher Crescent

Belfast

BT12 6HU

United Kingdom

Contact name: Christine Hayes

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Region: UKN06 - Belfast

Organisation type: Public authority - central government

Devolved regulations that apply: Northern Ireland