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Tender

## **Communal, Office & Window Cleaning Services**

The Riverside Group Ltd

F02: Contract notice

Notice identifier: 2021/S 000-016919

Procurement identifier (OCID): ocds-h6vhtk-02c984

Published 19 July 2021, 1:08pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Riverside Group Ltd

2 Estuary Boulevard

Speke, Liverpool

L24 8RF

#### **Contact**

Leigh Murray

#### **Email**

[leigh.murray@riverside.org.uk](mailto:leigh.murray@riverside.org.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**National registration number**

30938R

**Internet address(es)**

Main address

[www.riverside.org.uk](http://www.riverside.org.uk)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://riversource.wax-live.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://riversource.wax-live.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Communal, Office & Window Cleaning Services

Reference number

TRGBS-103

#### **II.1.2) Main CPV code**

- 90910000 - Cleaning services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

TRG (inclusive of Riverside Home Ownership and formerly Impact Housing Association) is looking for a supplier/s to provide a managed service for Soft FM services with the view to redefine the geographical regions aligning Communal and Window cleaning under the same suppliers by the proposed Lot Structure (Lot 1-8) with all the Office Cleaning regions having a separate lot (Lot 9).

#### **II.1.5) Estimated total value**

Value excluding VAT: £20,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 6

### **II.2) Description**

#### **II.2.1) Title**

Communal & Window Cleaning

Lot No

Lot 1

**II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

**II.2.3) Place of performance**

NUTS codes

- UKD7 - Merseyside

**II.2.4) Description of the procurement**

TRG (inclusive of General Needs, Care & Support, Riverside Home Ownerships and formerly Impact Housing Association) has the requirement for an outsourced service of Communal, and Window Cleaning Services to a number of customers across the group. The scope of services at high-level include:-

?

Communal Cleaning (including Supported Housing & Retirement)

Window Cleaning

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: £4,305,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

3 year initial term, with two optional 12 month extensions.

### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

Maximum number: 10

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Communal & Window Cleaning Services

Lot No

Lot 2

### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKD3 - Greater Manchester

### **II.2.4) Description of the procurement**

TRG (inclusive of General Needs, Care & Support, Riverside Home Ownerships and

formerly Impact Housing Association) has the requirement for an outsourced service of Communal, Window Cleaning Services to a number of customers across the group. The scope of services at high-level include:-

?

Communal Cleaning (including Supported Housing & Retirement)

Window Cleaning

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £241,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

3 year initial term, with two optional 12 month extensions.

#### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

Maximum number: 10

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Communal & Window Cleaning Services

Lot No

Lot 3

### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKD1 - Cumbria

### **II.2.4) Description of the procurement**

TRG (inclusive of General Needs, Care & Support, Riverside Home Ownerships and formerly Impact Housing Association) has the requirement for an outsourced service of Communal, Window Cleaning Services to a number of customers across the group. The scope of services at high-level include:-

?

Communal Cleaning (including Supported Housing & Retirement)

Window Cleaning

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £1,033,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

3 year initial term, with two optional 12 month extensions.

### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

Maximum number: 10

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Communal & Window Cleaning Services

Lot No

Lot 4

### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

### **II.2.4) Description of the procurement**

TRG (inclusive of General Needs, Care & Support, Riverside Home Ownerships and formerly Impact Housing Association) has the requirement for an outsourced service of Communal, Window Cleaning Services to a number of customers across the group. The scope of services at high-level include:-

?

Communal Cleaning (including Supported Housing & Retirement)

Window Cleaning

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £1,065,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

3 year initial term, with two optional 12 month extensions.

### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

Maximum number: 10

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Communal & Window Cleaning Services

Lot No

Lot 5

### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKF - East Midlands (England)
- UKG - West Midlands (England)

### **II.2.4) Description of the procurement**

TRG (inclusive of General Needs, Care & Support, Riverside Home Ownerships and

formerly Impact Housing Association) has the requirement for an outsourced service of Communal, Window Cleaning Services to a number of customers across the group. The scope of services at high-level include:-

?

Communal Cleaning (including Supported Housing & Retirement)

Window Cleaning

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £432,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

3 year initial term, with two optional 12 month extensions.

#### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

Maximum number: 10

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Communal & Window Cleaning Services

Lot No

Lot 6

### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

### **II.2.4) Description of the procurement**

TRG (inclusive of General Needs, Care & Support, Riverside Home Ownerships and formerly Impact Housing Association) has the requirement for an outsourced service of Communal, Window Cleaning Services to a number of customers across the group. The scope of services at high-level include:-

?

Communal Cleaning (including Supported Housing & Retirement)

Window Cleaning

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £325,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

3 year initial term, with two optional 12 month extensions.

### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

Maximum number: 10

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Communal & Window Cleaning Services

Lot No

Lot 7

### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKI - London
- UKJ - South East (England)

### **II.2.4) Description of the procurement**

TRG (inclusive of General Needs, Care & Support, Riverside Home Ownerships and formerly Impact Housing Association) has the requirement for an outsourced service of Communal, Window Cleaning Services to a number of customers across the group. The scope of services at high-level include:-

?

Communal Cleaning (including Supported Housing & Retirement)

Window Cleaning

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £1,457,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

3 year initial term, with two optional 12 month extensions.

### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

Maximum number: 10

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Communal & Window Cleaning Services

Lot No

Lot 8

### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

### **II.2.4) Description of the procurement**

TRG (inclusive of General Needs, Care & Support, Riverside Home Ownerships and

formerly Impact Housing Association) has the requirement for an outsourced service of Communal, Window Cleaning Services to a number of customers across the group. The scope of services at high-level include:-

?

Communal Cleaning (including Supported Housing & Retirement)

Window Cleaning

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £336,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

3 year initial term, with two optional 12 month extensions.

#### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

Maximum number: 10

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Office Cleaning Services

Lot No

Lot 9

### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

TRG (inclusive of General Needs, Care & Support, Riverside Home Ownerships and formerly Impact Housing Association) has the requirement for an outsourced service of Office Cleaning Services to a number of customers across the group. The scope of services at high-level include:-

Office Cleaning

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £1,045,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

3 year initial term, with two optional 12 month extensions.

### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

Maximum number: 10

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

19 August 2021

Local time

12:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

23 September 2021

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 60 months

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Court of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom