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Award

Mobile Telephony Services

ORE Catapult

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-016918

Procurement identifier (OCID): ocds-h6vhtk-065c1b ([view related notices](#))

Published 25 February 2026, 2:05pm

Scope

Reference

ORE26009

Description

Direct award to our current provider whilst we migrate our traditional telephony services to Microsoft Teams. This is due to BT turning off the analogue phone lines in 2027.

To view this notice, please click here:

<https://orecatapult.delta-esourcing.com/delta/viewNotice.html?noticeId=1017177782>

Contract 1

Supplier

- Abzorb

Contract value

- £90,000 excluding VAT
- £108,000 including VAT

Below the relevant threshold

Earliest date the contract will be signed

25 February 2026

Contract dates (estimated)

- 1 March 2026 to 29 February 2028
- 2 years

Main procurement category

Services

CPV classifications

- 64212000 - Mobile-telephone services

Contract locations

- VI - United States Virgin Islands
- UK - United Kingdom

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - technical reasons

we are going to soon be focusing on a project to migrate our traditional telephony services to Microsoft Teams. This is due to BT turning off the analogue phone lines in 2027.

Supplier

Abzorb

Armytage Road

Bighthouse

HD6 1QF

United Kingdom

Contact name: Jack Bates

Telephone: 01484405300

Email: jack.bates@Abzorb.co.uk

Region: UKE44 - Calderdale and Kirklees

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

ORE Catapult

- Public Procurement Organisation Number: PYJB-8958-TLYW

121 George Street

Glasgow

G1 1RD

United Kingdom

Contact name: Sian Kerrison

Telephone: 01234567890

Email: sian.kerrison@ore.catapult.org.uk

Region: UKM82 - Glasgow City

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)