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Not applicable

HR Case & Call Management (CCM) System

City of Bradford Metropolitan District Council

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-016905

Procurement identifier (OCID): ocds-h6vhtk-0347c6

Published 21 June 2022, 12:12pm

Section I: Contracting authority/entity

I.1) Name and addresses

City of Bradford Metropolitan District Council

Britannia House, Hall Ings

Bradford

BD1 1HX

Contact

Nita Patel

Email

nita.patel@bradford.gov.uk

Telephone

+44 01274432752

Country

United Kingdom

NUTS code

UKE41 - Bradford

National registration number

180808262

Internet address(es)

Main address

<https://www.bradford.gov.uk/>

Buyer's address

<https://yortender.eu-supply.com/ctm/Company/CompanyInformation/Index/103277>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HR Case & Call Management (CCM) System

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

City of Bradford Metropolitan District Council (the Council) is seeking to appoint a suitably experienced and qualified Provider (the Provider) to deliver a Case Management System (CMS) to the specification described in this tender.

The Council wishes to procure a cloud based electronic CMS that will have the functionality and flexibility of user access and storage to support a new HR Adviser team of 10 professionals; case activity across a headcount of 15,000 employees and a knowledge portal that can store all the Council's HR policies and procedures, offer unlimited access from all employees and have the flexibility to be continuously updated.

The proposed contract will be for an initial duration of three (3) years with a possible two (2) twelve (12) month extensions. The Council reserves the right to amend the scope of the support requirement for the extension period.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2022/S 000-016673](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

Closing date/time

Place of text to be modified

Time

Instead of

Date

29 July 2022

Local time

5:00pm

Read

Date

29 July 2022

Local time

12:00pm