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Not applicable

## **HR Case & Call Management (CCM) System**

City of Bradford Metropolitan District Council

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-016905

Procurement identifier (OCID): ocds-h6vhtk-0347c6

Published 21 June 2022, 12:12pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

City of Bradford Metropolitan District Council

Britannia House, Hall Ings

Bradford

BD1 1HX

#### **Contact**

Nita Patel

#### **Email**

[nita.patel@bradford.gov.uk](mailto:nita.patel@bradford.gov.uk)

#### **Telephone**

+44 01274432752

#### **Country**

United Kingdom

**NUTS code**

UKE41 - Bradford

**National registration number**

180808262

**Internet address(es)**

Main address

<https://www.bradford.gov.uk/>

Buyer's address

<https://yortender.eu-supply.com/ctm/Company/CompanyInformation/Index/103277>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

HR Case & Call Management (CCM) System

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

City of Bradford Metropolitan District Council (the Council) is seeking to appoint a suitably experienced and qualified Provider (the Provider) to deliver a Case Management System (CMS) to the specification described in this tender.

The Council wishes to procure a cloud based electronic CMS that will have the functionality and flexibility of user access and storage to support a new HR Adviser team of 10 professionals; case activity across a headcount of 15,000 employees and a knowledge portal that can store all the Council's HR policies and procedures, offer unlimited access from all employees and have the flexibility to be continuously updated.

The proposed contract will be for an initial duration of three (3) years with a possible two (2) twelve (12) month extensions. The Council reserves the right to amend the scope of the support requirement for the extension period.

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2022/S 000-016673](#)

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## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

Closing date/time

Place of text to be modified

Time

Instead of

Date

29 July 2022

Local time

5:00pm

Read

Date

29 July 2022

Local time

12:00pm