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Contract

UID13008/13009/13010 Rochdale Specialist Domestic Abuse Support Services

Rochdale Metropolitan Borough Council

F03: Contract award notice

Notice identifier: 2024/S 000-016874

Procurement identifier (OCID): ocids-h6vhtk-03f9d0

Published 30 May 2024, 12:32pm

Section I: Contracting authority

I.1) Name and addresses

Rochdale Metropolitan Borough Council

4th Floor, Waterside House, Waterside Plaza

Sale

M33 7ZF

Contact

Mr Peter Walpole

Email

peter.walpole@star-procurement.gov.uk

Telephone

+44 7875635549

Country

United Kingdom

Region code

UKD3 - Greater Manchester

Internet address(es)

Main address

<http://www.rochdale.gov.uk/>

Buyer's address

<http://www.rochdale.gov.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

UID13008/13009/13010 Rochdale Specialist Domestic Abuse Support Services

Reference number

DN687945

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

UID13008/13009/13010 Rochdale Specialist Domestic Abuse Support Services

Rochdale Council Specialist Domestic Abuse Support Services for:

Lot 1 – Specialist Domestic Abuse Support Service

Lot 2 – Specialist Domestic Abuse Accommodation Offer

Lot 3 – Safer Homes Equipment provision

Anticipated Contract Commencement Date: 1st April 2024

Duration: 3 years with an option to extend for up to a further 2 years

Estimated Total Contract Value (including options to extend):

Lot 1 - £3,909,099

Lot 2 - £625,000

Lot 3 - £300,000

Total: £4,834,099

Please refer to tender documentation for the yearly budgetary breakdown for each lot.

Tenders must not exceed the yearly budgetary values. Tenders priced above these budgetary

values will be excluded.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £2,900,460 / Highest offer: £4,834,099 taken into consideration

II.2) Description

II.2.1) Title

Specialist Domestic Abuse Support Service (Lot 1)

Lot No

1

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

This service will provide high quality support to victims / survivors, children and young people and those who harm. The service will be the 'expert' domestic abuse service in the borough and take a lead role in engaging with wider partners and the community.

II.2.5) Award criteria

Quality criterion - Name: Organisational experience / Weighting: 5

Quality criterion - Name: Service & Delivery Model / Weighting: 14

Quality criterion - Name: Staffing / Weighting: 5

Quality criterion - Name: Outreach, Vulnerable groups and reducing inequalities / Weighting: 5

Quality criterion - Name: Partnership, system leadership and community development / Weighting: 7

Quality criterion - Name: Service Implementation and Mobilisation / Weighting: 7

Quality criterion - Name: IT Performance Management / Weighting: 5

Quality criterion - Name: Safeguarding / Weighting: 7

Quality criterion - Name: Social Value (Qualitative) / Weighting: 10

Quality criterion - Name: Social Value (Quantitative) / Weighting: 10

Quality criterion - Name: Presentation / Weighting: 15

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Specialist Domestic Abuse Accommodation Offer (Lot 2)

Lot No

2

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

The Rochdale Borough Specialist Domestic Abuse Accommodation will deliver the borough's core offer of 'Safe Accommodation', providing secure, emergency, and short term places of safety for individuals and families in need due to domestic abuse.

II.2.5) Award criteria

Quality criterion - Name: Organisational experience / Weighting: 5

Quality criterion - Name: Service & Delivery Model / Weighting: 14

Quality criterion - Name: Staffing / Weighting: 5

Quality criterion - Name: Outreach, Vulnerable groups and reducing inequalities / Weighting: 5

Quality criterion - Name: Partnership development / Weighting: 7

Quality criterion - Name: Service Implementation and Mobilisation / Weighting: 7

Quality criterion - Name: IT Performance Management / Weighting: 5

Quality criterion - Name: Safeguarding / Weighting: 7

Quality criterion - Name: Social Value (Qualitative) / Weighting: 10

Quality criterion - Name: Social Value (Quantitative) / Weighting: 10

Quality criterion - Name: Presentation / Weighting: 15

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Safer Homes Equipment Provision (Lot 3)

Lot No

3

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

The Safer Homes Service in Rochdale is the authority's 'Sanctuary' Offer, and is split into two strands, a Rochdale Borough Council Domestic Abuse Housing Officer will assess service users for suitability to have a Sanctuary Scheme installed if this is an option they wish to consider. They will also provide ongoing specialist domestic abuse support throughout and after installation.

II.2.5) Award criteria

Quality criterion - Name: Organisational experience / Weighting: 15

Quality criterion - Name: Service & Delivery Model / Weighting: 15

Quality criterion - Name: Staffing / Weighting: 5

Quality criterion - Name: Partnership development / Weighting: 15

Quality criterion - Name: Service Implementation and Mobilisation / Weighting: 10

Quality criterion - Name: IT Performance Management / Weighting: 5

Quality criterion - Name: Safeguarding / Weighting: 5

Quality criterion - Name: Social Value (Qualitative) / Weighting: 10

Quality criterion - Name: Social Value (Quantitative) / Weighting: 10

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-026090](#)

Section V. Award of contract

Contract No

1

Lot No

1

Title

Specialist Domestic Abuse Support Service (Lot 1)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 December 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Victim Support

Ground Floor, Building 3, Eastern Business Park, Wern Fawr Lane, Old St. Mellons

Cardiff

CF3 5EA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £2,401,371 / Highest offer: £3,858,413 taken into consideration

Section V. Award of contract

Contract No

2

Lot No

2

Title

Specialist Domestic Abuse Accommodation Offer (Lot 2)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 December 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

WHAG

185 Drake Street

Rochdale

OL11 1EF

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £375,930 / Highest offer: £625,550 taken into consideration

Section V. Award of contract

Contract No

3

Lot No

3

Title

Safer Homes Equipment Provision (Lot 3)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 December 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

24-7 Locks Ltd

3 Bath Walk, Off Edward Rd

Birmingham

B12 9RH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £180,000 / Highest offer: £300,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

STAR Legal

Town Hall

Trafford

M32 0TH

Email

StarLegal@trafford.gov.uk

Country

United Kingdom