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Contract

2223-0251 – Domestic Abuse Refuge

Islington Council

F03: Contract award notice

Notice identifier: 2024/S 000-016870

Procurement identifier (OCID): ocids-h6vhtk-042913

Published 30 May 2024, 12:10pm

Section I: Contracting authority

I.1) Name and addresses

Islington Council

London

N1 2UD

Email

procurement@islington.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.islington.gov.uk/>

Buyer's address

<http://www.islington.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

2223-0251 – Domestic Abuse Refuge

Reference number

DN704710

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Islington Council and its partners are committed to the provision of excellent services to address domestic abuse. The domestic abuse refuge service will be critical in reducing the level and impact of domestic abuse in Islington by increasing the safety of survivors and their families.

This contract is for a domestic abuse refuge accommodation and support service commissioned by Islington Council. The new contract will require a successful bidder to have access to premises from the contract start date, that provides a secure and inclusive, welcoming community atmosphere.

The specification that is published with this contract opportunity provides details of the provision the council is seeking from the provider:

- The service will be designed to meet the specific needs of women escaping abuse and be inclusive to women self-identifying as transgender women. The refuge service will operate in women-only buildings and only employ women staff.
- The service will provide a safe place to stay for survivors and their children and will aim to address both practical and emotional needs of families.
- The service will provide women and their children with one to one and peer support aiming to enable families to cope with the trauma they've experienced, leave abusive relationships, regain their self-esteem and support them to begin rebuilding their life in

safety and independence.

- The service will demonstrate anti-racist values through actions and accountability to survivors from Black, Asian and minoritised backgrounds based on collaboration, inclusivity, and intersectional representation.
- Islington Council and partners will work with the provider to develop the service to meet the needs of survivors and their families. To enable us to do this we require a service provider who is knowledgeable about the impact of violence against women and girls (VAWG) on diverse communities, experienced in delivering domestic abuse services and who will work innovatively to meet the needs of survivors and their families.
- The service provider will demonstrate a clear focus on utilising resources providing the greatest positive impact for survivors and their families.
- The service provider will demonstrate exceptional social value improving economic, social, and environmental wellbeing of survivors and their families.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,284,087

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

As the value of the contract is above the threshold for wider advertising of the opportunity, a Contract Notice will be published on Find a Tender and Contracts Finder.

This procurement will be conducted in accordance with the Public Contracts Regulations 2015, under Chapter 3 Section 7 Social and Other Specific Services (known as the light-touch regime). Under Regulation 76 the council is free to establish a procedure, provided the procedure is sufficient to ensure compliance with the principles of transparency and equal treatment of economic operators (service providers).

The procedure the Council has designed is based on the open procedure. All economic operators (service providers) who successfully express an interest will automatically have access to the tender documents. Standard pre-selection questions will be part of the tender response and will need to be passed before evaluation of price and quality aspects. Further details will be available in the procurement documents.

II.2.5) Award criteria

Quality criterion - Name: Proposed model of service and staffing / Weighting: 20

Quality criterion - Name: Proposed approach to social value / Weighting: 20

Quality criterion - Name: Proposed approach to meeting the needs of a diverse client group and promoting the voice of survivors / Weighting: 10

Quality criterion - Name: Proposed approach to managing risk and safety / Weighting: 10

Quality criterion - Name: Proposed approach to quality assurance, service monitoring and continuous improvement / Weighting: 5

Quality criterion - Name: Proposed approach to partnership and multi-agency working / Weighting: 5

Cost criterion - Name: Cost / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-037637](#)

Section V. Award of contract

Contract No

2223-0251

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 May 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Solace Women's Aid

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,284,087

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Islington Council

London

Country

United Kingdom