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Not applicable

## **Modern Clinical Communications Solution and Implementation Partner**

The Dudley Group NHS Foundation Trust

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-016863

Procurement identifier (OCID): ocids-h6vhtk-03c706

Published 14 June 2023, 1:21pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

The Dudley Group NHS Foundation Trust

Russells Hall Hospital Pensnett Road

Dudley

DY1 2HQ

#### **Contact**

Kirk Johnson

#### **Email**

[kirk.johnson1@nhs.net](mailto:kirk.johnson1@nhs.net)

#### **Telephone**

+44 7896607624

#### **Country**

United Kingdom

**Region code**

UKG36 - Dudley

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.dgft.nhs.uk/>

Buyer's address

<https://www.dgft.nhs.uk/>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Modern Clinical Communications Solution and Implementation Partner

Reference number

C168654

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

A Bleep communication system is currently being utilised at The Dudley Group NHS Foundation Trust (DGFT). However, in 2019 the then Health Secretary called for the phasing out of this method of communication. Modern technology facilitates the need for team-based communication, image facilitation, and task assignment. Bleeps on the other hand require medics to seek out landline phones to then go through a switch board and manually telephone everyone involved which negatively impacts efficient clinical care. In line with our Digital and People Plans, a new communication solution is needed to improve productivity. To achieve digital maturity, modern clinical communication solutions is a key element to ensure that there is a sustainable patient flow through the treatment process. Improving the flow of patients is in line with a key strategic objective of ensuring patient care. As a result of the recent pandemic, there is now a significant backlog of patients across clinical domains, meaning that ensuring there is adequate communication and flow is essential to ensure the Trust meets clinical demands. DGFT wish to embark on a programme of work to deliver enhancements to our clinical communication methodologies which will underpin the efficient flow of patients between clinical teams. A partner is required to provide a full end-to-end set of professional in-house Project Services relating to Modern Clinical Communication and offer insight expertise into linking this with the current digital infrastructure at DGFT.

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## Section VI. Complementary information

### VI.6) Original notice reference

Notice number: [2023/S 000-013055](#)

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## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

IV.2.2.1

Place of text to be modified

Deadline for EOI date

Instead of

Date

24 May 2023

Read

Date

16 June 2023

Local time

12:00pm

Section number

II.1.5.1

Place of text to be modified

Estimated value

Instead of

Text

350,000

Read

Text

112,000