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Tender

## **THE FRAMEWORK FOR PATROL & RESPONSE SERVICE**

London Borough of Ealing

F02: Contract notice

Notice identifier: 2024/S 000-016823

Procurement identifier (OCID): ocds-h6vhtk-046c3d

Published 29 May 2024, 5:07pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Ealing

14-16 Uxbridge Road, London

London

W5 2HL

#### **Contact**

Surekha Chavda

#### **Email**

[procurement@ealing.gov.uk](mailto:procurement@ealing.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI - London

**Internet address(es)**

Main address

[www.ealing.gov.uk](http://www.ealing.gov.uk)

Buyer's address

[www.ealing.gov.uk](http://www.ealing.gov.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://ealinglbc-atamis.my.site.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://ealinglbc-atamis.my.site.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

THE FRAMEWORK FOR PATROL & RESPONSE SERVICE

Reference number

CH222393

### **II.1.2) Main CPV code**

- 75241000 - Public security services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

The Council is retendering the framework agreement for the provision of Patrol and Response Services (the "Framework Agreement"). This Framework Agreement will be accessible to all relevant London contracting authorities, who may wish to 'call off' services available under the Framework Agreement. This can be done by entering into an Access Agreement with the contracting authority and the Council (a form of which is Scheduled to the Framework Agreement).

Once the tender process has completed, the Council will enter into the Framework Agreement with the successful bidder to provide services to the Council as set out in the Specification.

The Council is responsible for managing 182 parks and open spaces and 124 housing estates and responding to concerns about crime and anti-social behaviour ("ASB") affecting local people, businesses and visitors. The Framework Agreement is for the provision of Patrol and Response Services.

The Service Provider will be required to deliver a borough-wide Patrol and Response Service, split into four separate but interconnected patrols (please note the Council will not allow any subcontracting of any part of this service).

These four services are:

1. Proactive and responsive Parks Patrols: a proactive patrol service tasked by Council officers from the Council's Parks team and focussed on areas in the Council managed parks.
2. Proactive and responsive Estates Anti-social Behaviour (ASB) Patrols: a proactive patrol service tasked by Council officers from the Council's Safer Communities team and focussed on areas in the Council managed housing estates.
3. Noise & Nuisance and ASB Response Team: a Patrol & Response service reacting to calls from Residents relating to Noise Nuisance, including those calls that may include an ASB aspect.
4. Locking Service: a servicer to lock and unlock parks and council buildings.

### **II.1.5) Estimated total value**

Value excluding VAT: £1,720,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 75241000 - Public security services
- 75240000 - Public security, law and order services
- 75242000 - Public law and order services
- 79710000 - Security services
- 75241000 - Public security services

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

Main site or place of performance

London Borough of Ealing

### **II.2.4) Description of the procurement**

Open Procedure to be followed

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £1,720,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

5 November 2024

End date

4 November 2028

This contract is subject to renewal

Yes

Description of renewals

Framework is for 4 years with no option to extend. renewal will commence the the final year of the contract.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

This framework is open to the following London Boroughs:  
Camden; Royal Borough of Greenwich; Hackney; Hammersmith and Fulham; Islington;  
Royal Borough of Kensington and Chelsea; Lambeth; Lewisham; Southwark;  
Tower Hamlets; Wandsworth; City of Westminster; Barking and Dagenham; Barnet;  
Bexley; Brent; Bromley; Croydon; Ealing; Enfield; Haringey; Harrow; Havering; Hillingdon;  
Hounslow; Royal Borough of Kingston upon Thames; Merton; Newham; Redbridge;  
Richmond upon Thames; Sutton; Waltham Forest; Lee Valley.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Only bids that pass the SQ stage of the tender will have their Tenders evaluated. Bidders must be CSAS approved.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

As set out in PART F - Key Performance Indicators in the tender pack

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

In the case of framework agreements, provide justification for any duration exceeding 4 years:

4 year framework with no extensions

**IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

**IV.2) Administrative information**

**IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

3 July 2024

Local time

12:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 4 (from the date stated for receipt of tender)

**IV.2.7) Conditions for opening of tenders**

Date

3 July 2024

Local time

1:00pm

Place

London Borough of Ealing offices

Information about authorised persons and opening procedure

Authorised Commercial Hub representative

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: The retender of this project is anticipated to start a year before the end of the contract.

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

This framework is open to the following London Boroughs:  
Camden; Royal Borough of Greenwich; Hackney; Hammersmith and Fulham; Islington;  
Royal Borough of Kensington and Chelsea; Lambeth; Lewisham; Southwark;  
Tower Hamlets; Wandsworth; City of Westminster; Barking and Dagenham; Barnet;  
Bexley; Brent; Bromley; Croydon; Ealing; Enfield; Haringey; Harrow; Havering; Hillingdon;  
Hounslow; Royal Borough of Kingston upon Thames; Merton; Newham; Redbridge;  
Richmond upon Thames; Sutton; Waltham Forest; Lee Valley.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

London Borough of Ealing

14-16 Uxbridge Road, London

London

W5 2HL

Email

[procurement@ealing.gov.uk](mailto:procurement@ealing.gov.uk)

Country

United Kingdom

Internet address

[www.ealing.gov.uk](http://www.ealing.gov.uk)

**VI.4.2) Body responsible for mediation procedures**

Royal Court of Justice

Strand

London

WC2A 2LL

Email

[procurement@ealing.gov.uk](mailto:procurement@ealing.gov.uk)

Country

United Kingdom

Internet address

<https://www.find-court-tribunal.service.gov.uk/courts/royal-courts-of-justice>