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Contract

CS5978 Befriending Short Break Services Framework

Tower Hamlets

F03: Contract award notice

Notice identifier: 2025/S 000-016816

Procurement identifier (OCID): ocds-h6vhtk-049890

Published 24 April 2025, 2:58pm

Section I: Contracting authority

I.1) Name and addresses

Tower Hamlets

New Town Hall, 160 Whitechapel Road London

London

E1 1BJ

Contact

Mr Simon Waller

Email

simon.waller@towerhamlets.gov.uk

Telephone

+44 2073644013

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CS5978 Befriending Short Break Services Framework

Reference number

DN741675

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The subject matter of the framework is a befriending service for children and young people with special educational needs and disabilities (SEND) in the London Borough of Tower Hamlets. The Service will enable and support children and young people to live ordinary family lives, have fun, try new activities, gain independence and make friends. The Service will also provide families with a short break from their caring responsibilities

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £980,825

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Tower Hamlets sought expressions of interest from suitably skilled and experienced suppliers to deliver Befriending Short Break Services.

The services will be available for children and young people aged five to 17 (up to a child's 18th birthday), who:

- are on the autistic spectrum (Autistic Spectrum Disorder - ASD); and / or
- have severe learning difficulties; and / or
- have complex health needs, including (although not limited to) those with physical and / or learning disabilities, those who require palliative care (continuing care), and those with associated sensory impairments and must also be available to young people with disabilities who are aged 18 to 25, on a spot-purchase basis (i.e. care package to be purchased, as and when needed, on a case-by-case basis).

The successful provider will enter into contract with Tower Hamlets utilising Framework Agreement included in the Tender pack, then subsequently utilising the call-off agreement also included for each project requirement.

Tower Hamlets followed the Open procurement procedure in accordance with the Public Contracts Regulations 2015.

II.2.5) Award criteria

Cost criterion - Name: price is not the only criterion / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-028654](#)

Section V. Award of contract

Contract No

CS5978 Befriending Short Break Services Framework

Title

CS5978 Befriending Short Break Services Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 December 2024

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

ELEVEN SISTERS HEALTH CARE LIMITED

NILE BUSINESS CENTRE, 56-60 NELSON STREET, WHITE CHAPLE

Greater London

E1 2DE

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Nubah Social Care Ltd

167 Commercial Road

London

E1 2DA

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Supreme Company and Sons LTd

Unit 2, 96 Romford Road, Stratford

London

E15 4EQ

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The Qalb Short Break Services Limited

Discovery Home, 31-33 Spelman Street

London

E1 5LQ

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £980,825

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom