

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/016799-2021>

Tender

## **Catering EPOS (Electronic Point of Sale) and Warehousing System (CEWS)**

Transport for Wales

F02: Contract notice

Notice identifier: 2021/S 000-016799

Procurement identifier (OCID): ocds-h6vhtk-02c911

Published 16 July 2021, 2:55pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Transport for Wales

3 Llys Cadwyn, Taff Street

Pontypridd

CF37 4TH

#### **Email**

[procurement@tfw.wales](mailto:procurement@tfw.wales)

#### **Telephone**

+44 2921673434

#### **Country**

United Kingdom

#### **NUTS code**

UKL - Wales

**Internet address(es)**

Main address

<http://trc.cymru>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA50685](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA50685)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Transport related services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Catering EPOS (Electronic Point of Sale) and Warehousing System (CEWS)

Reference number

TfWC000511.00

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Transport for Wales (TfW) requires the provision of a Catering EPOS (Electronic Point of Sale) and Warehousing System (CEWS) for use predominantly on TfW trains (mobile) with the option to extend to static properties on the Wales and Borders Rail Network, if required.

#### **II.1.5) Estimated total value**

Value excluding VAT: £600,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48110000 - Point of sale (POS) software package
- 72222300 - Information technology services

#### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

#### **II.2.4) Description of the procurement**

TfW requires a cost-effective efficient Electronic Point of Sale (EPOS) system and devices that can undertake back office functionality which includes the ability to analyse stock levels and place orders.

TfW are looking for suitable suppliers who can provide an EPOS and CEWS proposal including both hardware and software to support retail and complimentary sales, in multiple sales locations primarily onboard trains (mobile service required) and at stations on the Wales and Borders Rail Network.

The device will need to handle the mobile point of sale functionality for operation onboard and on-the ground at fixed locations, as required. The system must be able to provide and manage all end/start of the day process as well as linking to TfW's back-office function with an automated and manual data transfer for ordering and cash management.

A dedicated account manager and a helpdesk service is required for the duration of the contract.

The ITT documents can be found on eTender Wales (<https://etenderwales.bravosolution.co.uk/web/login.shtml>) reference/name:

itt\_88504 - C000511.00 Catering EPOS (Electronic Point of Sale) and Warehousing System (CEWS)

All communication relating to this procurement event will be through the eTenderWales portal

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Renewal after 36 months

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The ITT documents can be found on eTender Wales  
(<https://etenderwales.bravosolution.co.uk/web/login.shtml>) reference/name:

itt\_88504 - C000511.00 Catering EPOS (Electronic Point of Sale) and Warehousing System (CEWS)

All communication relating to this procurement event will be through the eTenderWales portal

---

## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

As detailed in the procurement documents.

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

16 August 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English, Welsh

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 36 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

16 August 2021

Local time

12:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: In 24 to 30 months

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

The ITT documents can be found on eTender Wales

(<https://etenderwales.bravosolution.co.uk/web/login.shtml>) reference/name:

itt\_88504 - C000511.00 Catering EPOS (Electronic Point of Sale) and Warehousing System (CEWS)

All communication relating to this procurement event will be through the eTenderWales portal

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at [https://www.sell2wales.gov.wales/search/search\\_switch.aspx?ID=111817](https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=111817)

(WA Ref:111817)

The buyer considers that this contract is suitable for consortia.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom