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Contract

Flexible Framework for Provision of Care at Home Services for Adults and Older People

Inverclyde Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-016793

Procurement identifier (OCID): ocids-h6vhtk-03f057

Published 29 May 2024, 3:49pm

Section I: Contracting authority

I.1) Name and addresses

Inverclyde Council

Procurement, Municipal Buildings, Clyde Square

Greenock

PA15 1LX

Email

Procurement@inverclyde.gov.uk

Telephone

+44 1475712796

Country

United Kingdom

NUTS code

UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Internet address(es)

Main address

<http://www.inverclyde.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00168

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Flexible Framework for Provision of Care at Home Services for Adults and Older People

Reference number

CP0530/HSCP

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

This procurement exercise is to establish a 'Flexible Framework Agreement' in accordance with Regulations 74-76 of the Public Contracts (Scotland) Regulations 2015 (further referred to as 'Flexible Framework (FF)') for the provision of Care at Home Services for Adults and Older People.

The FF allows for New Entrants to be admitted, as Providers, after it has been established. Following award, successful Providers will also be able to amend locations to their service offering in accordance with the terms of the FF.

Inverclyde Council (the Council) is seeking to appoint Providers on to a FF for the provision of Care at Home Services which will be delivered to Supported Persons residing within Inverclyde and who are clients of the Council acting on behalf of Inverclyde Health and Social Care Partnership (HSCP). Providers will only be commissioned in accordance with their level of experience, training, adopted management actions, supervision, working practice and their level of Care Inspectorate grades.

The value provided in II.1.5 is an ESTIMATE only for the total period of the FF of 4 years, with an option to extend a further 1 year.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £10,550,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

II.2.4) Description of the procurement

The Service shall be delivered in a range of ways including providing personal care, personal support and housing support within Supported Persons own homes, 24 hours a day, 7 days per week, each day per year.

Award Criteria:

Quality criterion: Service Delivery / Weighting: 27

Quality criterion: Staff Skills, Expertise & Qualifications / Weighting: 10

Quality criterion: Quality Assurance processes, procedures and reporting / Weighting: 16

Quality criterion: Fair Work First / Weighting: 17

Price / Weighting: 30

The anticipated value at 'II.2.6' is estimated and may be subject to change. Tenderers should note that there is no guarantee of any business, use, level of use or continuity of business through the FF.

The Duration at 'II.2.7' is the initial period. The Council may, at its sole discretion, extend the duration of the Agreement for a period of up to one (1) year from the Expiry Date, for the period 1 April 2028 until 31 March 2029, subject to having secured all necessary approvals, budget availability and satisfactory performance of the Agreement.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

IV.1.11) Main features of the award procedure

The scope of Services to be provided under the Flexible Framework falls within the definition of a “social and other specific” service under the Public Contracts (Scotland) Regulations 2015 and therefore the Flexible Framework is not subject to the full requirements of the aforementioned regulations.

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-032160](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 February 2024

V.2.2) Information about tenders

Number of tenders received: 16

Number of tenders received from SMEs: 16

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 16

Number of tenders received by electronic means: 16

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Unfading Care LTD

Edinburgh Palette, St. Margaret's House, 151 London Road

Edinburgh

EH7 6AE

Telephone

+44 7856463314

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Caring Grace Ltd

1/2 , Marjory Dr

Paisley

PA3 4TB

Telephone

+44 7877307843

Country

United Kingdom

NUTS code

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

365 care limited

95 Abercorn street , Paisley

Paisley

Pa3 4at

Telephone

+44 7975991642

Country

United Kingdom

NUTS code

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Cottage Care Services

23 , 23 Brougham Street

Greenock

pa16 8ab

Telephone

+44 1475648393

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Evergreen Home Support

30a Nelson Street Greenock.

Greenock

PA15 1QH

Telephone

+44 7933381821

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Firstcare Solutions Ltd

Unit 28, Block B,, 3 Whitehouse Road, Springkerse Industrial Estate

Stirling

FK47 7SP

Telephone

+44 7450294339

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Karma Healthcare Ltd

1 Moorfield Lane

Gourock

PA19 1LN

Telephone

+44 1475639988

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Oncall Care Service Ltd

121 Moffat Street

Glasgow

G5 0ND

Telephone

+44 7860172559

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Partners that care

10, broomhill way

greenock

PA15 4HE

Telephone

+44 1475780006

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Plum Tree Care LTd

272 Bath Rd

Glasgow

G2 4JR

Telephone

+44 7568534003

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Scotia Homecare Solutions Limited

24 Ladyburn Business Centre, Pottery Street

Greenock

PA15 2UH

Telephone

+44 7799414119

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Support and Social Care Network Ltd

Murrayburgh House, 17 CORSTORPHINE ROAD

EDINBURGH

EH12 6DD

Telephone

+44 1316294567

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care1 Professional Services LTD

69 Buchanan Street , Suite 324

Glasgow

G1 3HL

Telephone

+44 1708606120

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £10,550,000

Section VI. Complementary information

VI.3) Additional information

As stated in the attachment 'Contract Notice Criteria' located in the attachments area of the tender documentation on Public Contracts Scotland Tender.

(SC Ref:764968)

VI.4) Procedures for review

VI.4.1) Review body

Greenock Sheriff Court and Justice of the Peace Court

Sheriff Court House,1 Nelson Street

Greenock

PA15 1TR

Country

United Kingdom