

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/016788-2023>

Tender

## **PROVISION OF SERVICES FOR THE ADMINISTRATION OF THE HOUSEHOLD SUPPORT FUND**

The North Yorkshire Council

F02: Contract notice

Notice identifier: 2023/S 000-016788

Procurement identifier (OCID): ocds-h6vhtk-03d5f3

Published 14 June 2023, 6:09am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The North Yorkshire Council

County Hall, Racecourse Lane,

Northallerton

DL7 8AD

#### **Contact**

Alison Dickinson

#### **Email**

[Alison.Dickinson@northyorks.gov.uk](mailto:Alison.Dickinson@northyorks.gov.uk)

#### **Telephone**

+44 1609532077

#### **Country**

United Kingdom

**Region code**

UKE22 - North Yorkshire CC

**National registration number**

8867655

**Internet address(es)**

Main address

<https://www.northyorks.gov.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/104117>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=69501&B=UK](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=69501&B=UK)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=69501&B=UK](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=69501&B=UK)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

PROVISION OF SERVICES FOR THE ADMINISTRATION OF THE HOUSEHOLD SUPPORT FUND

Reference number

75449

#### **II.1.2) Main CPV code**

- 75200000 - Provision of services to the community

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

North Yorkshire Council are seeking a supplier that can as a single point of contact (SPOC) to provide access via the internet and telephone to help North Yorkshire residents living in, or at risk of, a cold or warm home, fuel poverty, struggling to afford their energy bills, or worried about cold weather

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

#### **II.2.3) Place of performance**

NUTS codes

- UKE22 - North Yorkshire CC

#### **II.2.4) Description of the procurement**

North Yorkshire Council are seeking a supplier that can as a single point of contact (SPOC) to provide access via the internet and telephone to help North Yorkshire residents living in, or at risk of, a cold or warm home, fuel poverty, struggling to afford their energy bills, or worried about cold weather

#### **II.2.5) Award criteria**

Quality criterion - Name: DELIVERY OF THE SINGLE POINT OF CONTRACT ROLE / Weighting: 40

Quality criterion - Name: IMPLEMENTATION PLAN / Weighting: 10

Quality criterion - Name: CO-ORDINATION AND COLLABORATION / Weighting: 20

Quality criterion - Name: SOCIAL VALUE / Weighting: 10

Price - Weighting: 20

#### **II.2.6) Estimated value**

Value excluding VAT: £1,500,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

7

This contract is subject to renewal

Yes

Description of renewals

option to extend for a further period of 12 months-Any Extension will only be undertaken following the successful award of further grant funds to North Yorkshire Council for the Household Support Fund. The length and value of the extension will be governed by the grant conditions at the time.

#### **II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

**Section III. Legal, economic, financial and technical information**

**III.1) Conditions for participation**

**III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

11 July 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

11 July 2023

Local time

12:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

The Strand

London

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>

#### **VI.4.2) Body responsible for mediation procedures**

High Court of England and Wales

London

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>

#### **VI.4.4) Service from which information about the review procedure may be obtained**

The Royal Courts of Justice

The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>