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Tender

PROVISION OF SERVICES FOR THE ADMINISTRATION OF THE HOUSEHOLD SUPPORT FUND

The North Yorkshire Council

F02: Contract notice

Notice identifier: 2023/S 000-016788

Procurement identifier (OCID): ocids-h6vhtk-03d5f3

Published 14 June 2023, 6:09am

Section I: Contracting authority

I.1) Name and addresses

The North Yorkshire Council

County Hall, Racecourse Lane,

Northallerton

DL7 8AD

Contact

Alison Dickinson

Email

Alison.Dickinson@northyorks.gov.uk

Telephone

+44 1609532077

Country

United Kingdom

Region code

UKE22 - North Yorkshire CC

National registration number

8867655

Internet address(es)

Main address

<https://www.northyorks.gov.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/104117>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=69501&B=UK

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=69501&B=UK

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PROVISION OF SERVICES FOR THE ADMINISTRATION OF THE HOUSEHOLD SUPPORT FUND

Reference number

75449

II.1.2) Main CPV code

- 75200000 - Provision of services to the community

II.1.3) Type of contract

Services

II.1.4) Short description

North Yorkshire Council are seeking a supplier that can as a single point of contact (SPOC) to provide access via the internet and telephone to help North Yorkshire residents living in, or at risk of, a cold or warm home, fuel poverty, struggling to afford their energy bills, or worried about cold weather

II.1.5) Estimated total value

Value excluding VAT: £1,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKE22 - North Yorkshire CC

II.2.4) Description of the procurement

North Yorkshire Council are seeking a supplier that can as a single point of contact (SPOC) to provide access via the internet and telephone to help North Yorkshire residents living in, or at risk of, a cold or warm home, fuel poverty, struggling to afford their energy bills, or worried about cold weather

II.2.5) Award criteria

Quality criterion - Name: DELIVERY OF THE SINGLE POINT OF CONTRACT ROLE / Weighting: 40

Quality criterion - Name: IMPLEMENTATION PLAN / Weighting: 10

Quality criterion - Name: CO-ORDINATION AND COLLABORATION / Weighting: 20

Quality criterion - Name: SOCIAL VALUE / Weighting: 10

Price - Weighting: 20

II.2.6) Estimated value

Value excluding VAT: £1,500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

7

This contract is subject to renewal

Yes

Description of renewals

option to extend for a further period of 12 months-Any Extension will only be undertaken following the successful award of further grant funds to North Yorkshire Council for the Household Support Fund. The length and value of the extension will be governed by the grant conditions at the time.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

11 July 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

11 July 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

The Strand

London

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>

VI.4.2) Body responsible for mediation procedures

High Court of England and Wales

London

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>

VI.4.4) Service from which information about the review procedure may be obtained

The Royal Courts of Justice

The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>