

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/016741-2025>

Contract

Carers Support Service for Unpaid Adult Carers

London Borough of Hackney

F03: Contract award notice

Notice identifier: 2025/S 000-016741

Procurement identifier (OCID): ocds-h6vhtk-04a689

Published 24 April 2025, 11:41am

Section I: Contracting authority

I.1) Name and addresses

London Borough of Hackney

Hackney Service Centre, 1 Hillman Street

Hackney

E8 1DY

Contact

Mr Pat Walters

Email

pat.walters@hackney.gov.uk

Telephone

+44 2083563000

Country

United Kingdom

Region code

UKI41 - Hackney and Newham

Internet address(es)

Main address

<http://www.hackney.gov.uk>

Buyer's address

<http://www.hackney.gov.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Carers Support Service for Unpaid Adult Carers

Reference number

DN711579

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Hackney procurement of a new contract for the continued provision of its Carers Support Service for Unpaid Adult Carers. The contract term for this service will be for 3 years with 2 (1+1 year) options to extend (maximum contract length of up to 5 years in total).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £952,917

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKI41 - Hackney and Newham

II.2.4) Description of the procurement

The London Borough of Hackney sought expressions of interest from potential providers for the procurement of a new contract for the continued provision of its Carers Support Service for Unpaid Adult Carers. The contract term for this service will be for 3 years with 2 (1+1 year) options to extend (maximum contract length of up to 5 years in total).

The provision of the Carers Support Service for Hackney's Unpaid Adult Carers, will deliver a wide range of local support services to meet the needs of carers in the community, is aimed at preventing increased needs for support and care.

II.2.5) Award criteria

Quality criterion - Name: Quality (inc Social Value) / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure
IV.1) Description**IV.1.1) Type of procedure**

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information**IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-032134](#)

Section V. Award of contract

Contract No

DN711579

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

City & Hackney Carers Centre

329 Queensbridge Road

London

E8 3LA

Email

Joanna.Brunt@hackneycarers.org.uk

Country

United Kingdom

NUTS code

- UKI41 - Hackney and Newham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £952,917

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

London Borough of Hackney

London

E8 1DY

Country

United Kingdom