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Contract

## **Carers Support Service for Unpaid Adult Carers**

London Borough of Hackney

F03: Contract award notice

Notice identifier: 2025/S 000-016741

Procurement identifier (OCID): ocds-h6vhtk-04a689

Published 24 April 2025, 11:41am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Hackney

Hackney Service Centre, 1 Hillman Street

Hackney

E8 1DY

#### **Contact**

Mr Pat Walters

#### **Email**

[pat.walters@hackney.gov.uk](mailto:pat.walters@hackney.gov.uk)

#### **Telephone**

+44 2083563000

#### **Country**

United Kingdom

**Region code**

UKI41 - Hackney and Newham

**Internet address(es)**

Main address

<http://www.hackney.gov.uk>

Buyer's address

<http://www.hackney.gov.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Carers Support Service for Unpaid Adult Carers

Reference number

DN711579

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The London Borough of Hackney procurement of a new contract for the continued provision of its Carers Support Service for Unpaid Adult Carers. The contract term for this service will be for 3 years with 2 ( 1+1 year) options to extend (maximum contract length of up to 5 years in total).

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £952,917

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

#### **II.2.3) Place of performance**

NUTS codes

- UKI41 - Hackney and Newham

## **II.2.4) Description of the procurement**

The London Borough of Hackney sought expressions of interest from potential providers for the procurement of a new contract for the continued provision of its Carers Support Service for Unpaid Adult Carers. The contract term for this service will be for 3 years with 2 ( 1+1 year) options to extend (maximum contract length of up to 5 years in total).

The provision of the Carers Support Service for Hackney's Unpaid Adult Carers, will deliver a wide range of local support services to meet the needs of carers in the community, is aimed at preventing increased needs for support and care.

## **II.2.5) Award criteria**

Quality criterion - Name: Quality (inc Social Value) / Weighting: 70

Price - Weighting: 30

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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# **Section IV. Procedure**

## **IV.1) Description**

### **IV.1.1) Type of procedure**

Restricted procedure

### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-032134](#)

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## **Section V. Award of contract**

### **Contract No**

DN711579

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 April 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

City & Hackney Carers Centre

329 Queensbridge Road

London

E8 3LA

Email

[Joanna.Brunt@hackneycarers.org.uk](mailto:Joanna.Brunt@hackneycarers.org.uk)

Country

United Kingdom

NUTS code

- UKI41 - Hackney and Newham

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £952,917

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

London Borough of Hackney

London

E8 1DY

Country

United Kingdom