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Planning

## **CP2241-22 Integrated Adult Social Care (ASC) Case Management and Finance System**

Devon County Council

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-016736

Procurement identifier (OCID): ocids-h6vhtk-034805

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### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Devon County Council

County Hall, Topsham Road

Exeter

EX2 4QD

#### **Contact**

Mrs Andrea Smith

#### **Email**

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#### **Telephone**

+44 1392383000

**Country**

United Kingdom

**NUTS code**

UKK43 - Devon CC

**Internet address(es)**

Main address

<http://www.devon.gov.uk>

Buyer's address

<http://www.devon.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://www.supplyingthesouthwest.org.uk>

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

CP2241-22 Integrated Adult Social Care (ASC) Case Management and Finance System

Reference number

DN617460

### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Devon County Council (DCC) is seeking a proven Integrated Adult Social Care (ASC) Case Management and Finance ICT system to replace the current Adult Social Care's (CareFirst6) and several associated systems.

The deliverables include but are not limited to modification, (during and post implementation), installation, integration, implementation and relevant on-going support of an ICT system which will support improved service to DCC's residents, staff and partner agencies. Taking the learning from other similar implementations, Devon County Council are requiring a 2-year stepped/staggered implementation period for the Integrated Adult Social Care Case Management and Finance System

The purpose of this market engagement is to alert the market of this forthcoming opportunity. The core DRAFT ITT project documents are being shared at this stage to provide opportunity for the market to feedback at a high level. Any feedback will not impact or influence the evaluation of the bid submission. Please note, all feedback must be sent via 'Supplying the Southwest' portal ([www.supplyingthesouthwest.org.uk](http://www.supplyingthesouthwest.org.uk)) not via email. The closing date for general comments / feedback is 1st July 2022. The envisaged term is 5 years, Including a 3 year & 2 year extension option.

The initial procurement will include the core functionalities and optional inclusion of the non-core functionalities during the contract term. The provisional value for this procurement is estimated to include as a minimum all the core functionalities (approx. £2.5m – £2.9m) for the full term (including extension options) with the optional non-core functionalities (approx. £500k - £1m) to be purchased throughout the term of the contract, if and when required.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKK43 - Devon CC

### **II.2.4) Description of the procurement**

The overarching primary objective of this procurement is to seek a proven Integrated Adult Social Care Case Management and Finance system that includes the deliverables mentioned above, to improve (but not limited to) the flow of information, efficiency, effectiveness, and quality of outcomes for adults who require a service from the Integrated Adult Social Care (IASC) Services and their partner agencies.

These benefits should arise as a minimum from targeted data recording, improved needs analysis, better quality evaluation of service need and improved information sharing both within DCC including the Integrated Adult Social Care Service, health partners, commissioned providers of services and partner agencies. This procurement is for a proven Integrated Adult Social Care Case Management and Finance system which includes (as a minimum) the following core functionalities:

- Assessment & Care Management
- Arranging Care (Brokerage)
- Case and workload management
- Financial Assessment
- Finance – Service recording, Payments, Financial Modelling, and reporting.
- Service User Portal
- Professional / Provider Portal
- Commissioning / Performance Analytics
- MI & Analytics – Statutory reporting, Data Quality, Case Workflow, Dashboards

- System Admin & Configuration

Optional non-core functionalities (for potential future purchase):

- Pre-paid cards (electronic Virtual Wallet)
- Personal Assistant recruitment tool
- E-Marketplace and Bookable Care
- Children's Social Care Finance system

The system must enable DCC to meet all relevant legislative and security requirements; to keep records and information safe and secure. In particular, the need to meet the Personalisation requirements as set-out by the Department of Health and Social Care, providing greater choice and control for individuals in Devon.

The system must actively support Social Workers, Occupational Therapists, Social Care Assessors, finance teams and other users in carrying out their work. The system must enable DCC user groups to actively feed into the Supplier system development roadmaps to support our practitioners in working to best practice care management and safeguarding in line with good industry practices and relevant national legislation changes.

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

This contract is subject to renewal

Yes

Description of renewals

The envisaged term is 5 years, Including a 3 year & 2 year extension option.

The initial procurement will include the core functionalities and optional inclusion of the non-core functionalities during the contract term. The provisional value for this procurement is estimated to include as a minimum all the core functionalities (approx. £2.5m – £2.9m) for the full term (including extension options) with the optional non-core functionalities (approx. £500k - £1m) to be purchased throughout the term of the contract, if and when required.

### **II.3) Estimated date of publication of contract notice**

13 July 2022

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes