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Tender

## Security Services

Tyne and Wear Passenger Transport Executive T/A Nexus

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-016725

Procurement identifier (OCID): ocds-h6vhtk-05069a

Published 24 April 2025, 11:22am

## Changes to notice

This notice has been edited. The [previous version](#) is still available.

Amendment to Enquiry deadline (Tenderer clarification requests)

As stated in ITT document page 9, should now read as follows:

Deadline for Tenderers to ask for clarifications - 17 May 2025 10:00

## Scope

## Reference

NEX25/08

## Description

Provision of manned guarding at multiple sites and roving security patrols across the Tyne and Wear light rail Metro System, to deter, detect, and respond effectively to threats affecting the safety and security of Nexus and its customers.

Bidders must be members of the R/CAS (Rail and Community Safety Accreditation Scheme) accreditation and ability to provide training and administration to operatives.

The contract will be expected to commence on 1st of September 2025 for an initial 3 years period with the option to extend for further 2 x 12 months.

## Total value (estimated)

- £13,600,000 excluding VAT
- £16,320,000 including VAT

Above the relevant threshold

## Contract dates (estimated)

- 1 September 2025 to 31 August 2028
- Possible extension to 31 August 2030
- 5 years

Description of possible extension:

The term of this Contract is for an initial period of 3 years, Nexus shall have the discretionary option of extending the term for a further period of 12 months on 2 occasions, the total maximum permissible term is 5 years.

## **Main procurement category**

Services

## **CPV classifications**

- 79710000 - Security services

## **Contract locations**

- UKC - North East (England)

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## **Participation**

### **Legal and financial capacity conditions of participation**

As set out in the procurement documentation

### **Technical ability conditions of participation**

As set out in the procurement documentation

### **Particular suitability**

Small and medium-sized enterprises (SME)

## **Submission**

### **Enquiry deadline**

17 May 2025, 10:00am

### **Submission type**

Tenders

### **Tender submission deadline**

27 May 2025, 10:00am

### **Submission address and any special instructions**

Please see opportunity in open

<https://www.open-uk.org>

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

### **Award decision date (estimated)**

8 July 2025

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## Award criteria

Name	Description	Type	Weighting
Commercial Submission	Cost of services (Please Refer to procurement documentation)	Price	60%
Quality Submission	Quality questions (Please refer to procurement documentation)	Quality	40%

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## Other information

### Payment terms

Please refer to procurement documentation

### Description of risks to contract performance

See tender documentation

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Competitive flexible procedure

### Special regime

Utilities

### Competitive flexible procedure description

Single Stage process where Potential Suppliers require to satisfy minimum criteria (such as stated in the procurement documents). Only Tender Responses that satisfy minimum criteria will have their tender evaluated.

Procurement documents are available free of charge at [www.open-uk.org](http://www.open-uk.org)

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## Documents

### Associated tender documents

<https://www.open-uk.org>

Potential Suppliers must be a registered user on the North East Procurement Organisation procurement portal - 'Open' - to secure free access to procurement documents. Please access at [www.open-uk.org](http://www.open-uk.org)

## Technical specifications to be met

<https://www.open-uk.org>

As per procurement documentation

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## Contracting authority

### Tyne and Wear Passenger Transport Executive T/A Nexus

- Public Procurement Organisation Number: PNTB-4383-VMJH

Nexus House, St James Boulevard

Newcastle Upon Tyne

NE1 4AX

United Kingdom

Email: [tenders@nexus.org.uk](mailto:tenders@nexus.org.uk)

Website: <https://www.nexus.org.uk>

Region: UKC22 - Tyneside

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)