

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/016725-2025>

Tender

Security Services

Tyne and Wear Passenger Transport Executive T/A Nexus

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-016725

Procurement identifier (OCID): ocds-h6vhtk-05069a

Published 24 April 2025, 11:22am

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Amendment to Enquiry deadline (Tenderer clarification requests)

As stated in ITT document page 9, should now read as follows:

Deadline for Tenderers to ask for clarifications - 17 May 2025 10:00

Scope

Reference

NEX25/08

Description

Provision of manned guarding at multiple sites and roving security patrols across the Tyne and Wear light rail Metro System, to deter, detect, and respond effectively to threats affecting the safety and security of Nexus and its customers.

Bidders must be members of the R/CAS (Rail and Community Safety Accreditation Scheme) accreditation and ability to provide training and administration to operatives.

The contract will be expected to commence on 1st of September 2025 for an initial 3 years period with the option to extend for further 2 x 12 months.

Total value (estimated)

- £13,600,000 excluding VAT
- £16,320,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 September 2025 to 31 August 2028
- Possible extension to 31 August 2030
- 5 years

Description of possible extension:

The term of this Contract is for an initial period of 3 years, Nexus shall have the discretionary option of extending the term for a further period of 12 months on 2 occasions, the total maximum permissible term is 5 years.

Main procurement category

Services

CPV classifications

- 79710000 - Security services

Contract locations

- UKC - North East (England)

Participation

Legal and financial capacity conditions of participation

As set out in the procurement documentation

Technical ability conditions of participation

As set out in the procurement documentation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

17 May 2025, 10:00am

Submission type

Tenders

Tender submission deadline

27 May 2025, 10:00am

Submission address and any special instructions

Please see opportunity in open

<https://www.open-uk.org>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

8 July 2025

Award criteria

Name	Description	Type	Weighting
Commercial Submission	Cost of services (Please Refer to procurement documentation)	Price	60%
Quality Submission	Quality questions (Please refer to procurement documentation)	Quality	40%

Other information

Payment terms

Please refer to procurement documentation

Description of risks to contract performance

See tender documentation

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Utilities

Competitive flexible procedure description

Single Stage process where Potential Suppliers require to satisfy minimum criteria (such stated in the procurement documents). Only Tender Responses that satisfy minimum criteria will have their tender evaluated.

Procurement documents are available free of charge at www.open-uk.org

Documents

Associated tender documents

<https://www.open-uk.org>

Potential Suppliers must be a registered user on the North East Procurement Organisation procurement portal - 'Open' - to secure free access to procurement documents. Please access at www.open-uk.org

Technical specifications to be met

<https://www.open-uk.org>

As per procurement documentation

Contracting authority

Tyne and Wear Passenger Transport Executive T/A Nexus

- Public Procurement Organisation Number: PNTB-4383-VMJH

Nexus House, St James Boulevard

Newcastle Upon Tyne

NE1 4AX

United Kingdom

Email: tenders@nexus.org.uk

Website: <https://www.nexus.org.uk>

Region: UKC22 - Tyneside

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)