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Tender

## **Suffolk Dementia Support Service**

NHS Ipswich & East Suffolk Clinical Commissioning Group  
NHS West Suffolk Clinical Commissioning Group  
Suffolk County Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2021/S 000-016704

Procurement identifier (OCID): ocds-h6vhtk-02c8b2

Published 16 July 2021, 9:58am

## **Section I: Contracting authority**

### **I.1) Name and addresses**

NHS Ipswich & East Suffolk Clinical Commissioning Group

Ipswich

#### **Contact**

Jane Garnett

#### **Email**

[jane.garnett@suffolk.nhs.uk](mailto:jane.garnett@suffolk.nhs.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH14 - Suffolk

**Internet address(es)**

Main address

<https://ipswichandeastsuffolkccg.nhs.uk/>

Buyer's address

<https://in-tendhost.co.uk/westsuffolkcommissioning/asp/Home>

**I.1) Name and addresses**

NHS West Suffolk Clinical Commissioning Group

Ipswich

IP1 2BX

**Contact**

Jane Garnett

**Email**

[jane.garnett@suffolk.nhs.uk](mailto:jane.garnett@suffolk.nhs.uk)

**Country**

United Kingdom

**NUTS code**

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<http://www.westsuffolkccg.nhs.uk/>

**I.1) Name and addresses**

Suffolk County Council

Ipswich

IP1 2BX

**Contact**

Jane Garnett

**Email**

[jane.garnett@suffolk.nhs.uk](mailto:jane.garnett@suffolk.nhs.uk)

**Country**

United Kingdom

**NUTS code**

UKH14 - Suffolk

**Internet address(es)**

Main address

<https://www.suffolk.gov.uk/>

**I.2) Information about joint procurement**

The contract involves joint procurement

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/westsuffolkcommissioning/aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/westsuffolkcommissioning/aspx/Home>

**I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Suffolk Dementia Support Service

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Ipswich and East Suffolk Clinical Commissioning Group, NHS West Suffolk Clinical Commissioning Group and Suffolk County Council are looking to commission a Suffolk Dementia Support Service across the Ipswich and East and West Suffolk localities.

The overall aim of the service is to help people with dementia and their carers across the county of Suffolk (West and Ipswich and East), to live independently, safely, and well, for as long as possible within their communities.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,098,027

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH14 - Suffolk

Main site or place of performance

The service will cover the Ipswich and East Suffolk and West Suffolk localities.

#### **II.2.4) Description of the procurement**

NHS Ipswich and East Suffolk Clinical Commissioning Group, NHS West Suffolk Clinical Commissioning Group and Suffolk County Council are looking to commission a Suffolk Dementia Support Service across the Ipswich and East and West Suffolk localities.

The overall aim of the service is to help people with dementia and their carers across the county of Suffolk (West and Ipswich and East), to live independently, safely, and well, for as long as possible within their communities.

This includes helping people to manage the impact dementia has on their lives, make informed choices in planning for their future, and put in place practical solutions to stabilize situations and avoid crises. The main way this is to be achieved, is by bringing together, simplifying and coordinating timely and appropriate information, advice and support.

The service will be for anyone with diagnosed or suspected dementia, or those who are simply worried about associated communication, comprehension or memory issues, their carers, and wider family. The service will have a complete understanding of the Suffolk health and care system-wide offer of services and systems of support, as well as the demographics across the county. High quality, consistent advice and information will be offered to anyone accessing the service, appropriate to their needs at the time of contact, and paced according to their requirements.

The services will be subject to a block contract for 2 years with the potential to extend the contract for up to 1 year; more details are available within the procurement documents.

The contract value provided is an indicative figure for all anticipated activity of the service within the localities outlined above.

Interested parties are invited to attend a bidder event which will take place virtually on the 4th August 2021 between 9:30am and 11:30am. The aim of the market event is to provide context and additional detail around the service specification and to provide time for questions to be asked of the commissioners. The session will also cover the tender process and how to submit your best bid.

If you would like to attend the bidder event, please make contact through the correspondence function within the In-tend portal providing attendee email addresses so the invite can be forwarded to you.

## Contract review provision:

Please note that the services and associated specification and prices commissioned within this contract may be subject to review and change, any changes will be through a variation to the contract in accordance with Regulation 72 (1) (a) of the Public Contracts Regulations 2015.

Additionally, the contract may also be amended in terms of the original services supplied, where, following assessment it is identified that it is logical for additional services to be delivered in conjunction with this contract and by the provider, both in terms of actual service delivery and to avoid duplication of costs.

These services may include but are not limited to other services and specialties formally delivered in the community and secondary care settings where it is foreseen that these services can be delivered more effectively as part of this contract.

### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

24

### **II.2.14) Additional information**

This contract will be awarded for an initial 24 months with an option to extend the contract by an additional 12 months.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

Please refer to the procurement documentation

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.11) Main features of the award procedure**

Please refer to the procurement documentation

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

3 September 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English