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Tender

Supplementary Framework Agreement for Support at Home (Home Support and Supported Living)

Falkirk Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-016681

Procurement identifier (OCID): ocds-h6vhtk-0347ce

Published 17 June 2022, 1:50pm

Section I: Contracting authority

I.1) Name and addresses

Falkirk Council

Municipal Buildings, West Bridge Street

Falkirk

FK1 5RS

Email

pcu@falkirk.gov.uk

Telephone

+44 1324506566

Country

United Kingdom

NUTS code

UKM76 - Falkirk

Internet address(es)

Main address

<http://www.falkirk.gov.uk>

Buyer's address

http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00184

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.publiccontractsscotland.gov.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.publiccontractsscotland.gov.uk

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

www.publiccontractsscotland.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supplementary Framework Agreement for Support at Home (Home Support and Supported Living)

Reference number

AS/004/22

II.1.2) Main CPV code

- 85320000 - Social services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council currently sources support at home services through its Support at Home (Home Support and Supported Living) Framework (SW/035/18) and the Scotland Excel Flexible Framework for Care & Support (1318) (the existing frameworks). This supplementary framework is designed to complement these routes. It may be used where there remains a level of unmet demand after attempts to source packages of care from the existing frameworks have been unsuccessful. Therefore participation in this supplementary framework is limited to providers who are not on the existing frameworks.

The service covers both long and short term support needs and may include personal care, domestic support, housing support, social and emotional support as well as providing support to families and carers.

II.1.5) Estimated total value

Value excluding VAT: £300,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Home Support

Lot No

1

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85310000 - Social work services
- 85311100 - Welfare services for the elderly
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKM76 - Falkirk

II.2.4) Description of the procurement

The service covers both long and short term support needs and may include personal care, domestic support, social and emotional support as well as providing support to families and carers. In line with re-ablement practices, the service aims to help people sustain, recover or manage their health, skills and abilities to lead independent and fulfilling lives within their local communities.

II.2.7) Duration of the contract or the framework agreement

Duration in months

8

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Supported Living for People with Physical Disabilities including those with Sensory Impairment

Lot No

2

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85310000 - Social work services
- 85311100 - Welfare services for the elderly
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKM76 - Falkirk

II.2.4) Description of the procurement

Services for People with Physical Disabilities should fulfil an enabling role supporting people to regain confidence and motivation, maximising their potential and supporting them to live as independently as possible.

II.2.7) Duration of the contract or the framework agreement

Duration in months

8

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Supported Living for People with Learning Disabilities including those with Autism

Spectrum Disorder

Lot No

3

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85310000 - Social work services
- 85311100 - Welfare services for the elderly
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKM76 - Falkirk

II.2.4) Description of the procurement

Service Users affected by Learning Disability exhibit an impairment of their intellectual, adaptive and social functioning.

Service Users with Learning Disabilities may have particular communication support needs requiring the use of communication support systems such as Talking Mats, Makaton as well as other augmentative and alternative communication aids, for example, picture and symbol communication boards, electronic communication devices etc.

Service Users with Learning Disabilities may also require support to interact with others and their environment ensuring that any risks posed, by or to the individual, are managed appropriately.

II.2.7) Duration of the contract or the framework agreement

Duration in months

8

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Supported Living for People with Mental Health Difficulties

Lot No

4

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85310000 - Social work services
- 85311100 - Welfare services for the elderly
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKM76 - Falkirk

II.2.4) Description of the procurement

Service Users within this category are typically individuals who have been diagnosed as having a severe and enduring mental illness, such as Schizophrenia or Severe Affective Disorder. Service Users affected by Mental Health difficulties may require support because they are acutely unwell or have long term mental illness which significantly impacts their functioning and motivation to care independently for themselves and also their ability to sustain relationships. Service users may also lead chaotic lifestyles leading to recurring crises requiring the need for mental health support from a variety of services. Service Users may also present significant risk to their own safety or that of others.

II.2.7) Duration of the contract or the framework agreement

Duration in months

8

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Supported Living for Older People

Lot No

5

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85310000 - Social work services
- 85311100 - Welfare services for the elderly
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKM76 - Falkirk

II.2.4) Description of the procurement

Service Users within this category are typically Older People with higher levels of support needs due to physical frailty, ill health and/or dementia.

Service Users will require support to be delivered on a flexible basis in recognition that their needs and presentation may change. It is important that Service Users with Dementia are supported in a way which promotes their independence whilst balancing risks.

II.2.7) Duration of the contract or the framework agreement

Duration in months

8

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Supported Living for People who are or have been subject to the Criminal Justice System

Lot No

6

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85310000 - Social work services
- 85311100 - Welfare services for the elderly
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKM76 - Falkirk

II.2.4) Description of the procurement

Service Users who are, or have been, subject to the Criminal Justice System may at times require support in order to live in their community. Support may be required due to the risks associated with the individuals offending behaviour or may arise from disability or mental health issues. Service Users who require support via the Support at Home (Home Support and Supported Living) Framework will be those, requiring lengthy periods of supervision at a high level of intensity, particularly in the early periods after release from custody, typically with a history of multiple sexual or violent offences.

Staff undertaking this activity will be well trained, have professional support, access to a reliable lone worker safety service, or access the council lone worker system, reliable and able to balance restrictions with promotion of constructive activities.

II.2.7) Duration of the contract or the framework agreement

Duration in months

8

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Supplementary Providers List

Lot No

7

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85310000 - Social work services
- 85311100 - Welfare services for the elderly
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKM76 - Falkirk

II.2.4) Description of the procurement

Those providers that meet minimum requirements but the Chief Finance Officer of the Falkirk Health and Social Care Partnership deems the hourly rate unaffordable shall automatically be included within the Supplementary Providers List (Lot 7). In the event that there remains a level of unmet demand after providers on Lots 1-6 of this supplementary framework have been approached, the Council reserves the right to negotiate with Lot 7 providers with a view to agreeing affordable rates relative to such residual unmet demand. Any negotiation of affordable rates will be limited to application in Lot 7.

II.2.7) Duration of the contract or the framework agreement

Duration in months

8

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Tenderers are not required to select Lot 7 as part of the tender process

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Participation in this supplementary framework is limited to providers who are not on the existing frameworks, Support at Home (Home Support and Supported Living) Framework (SW/035/18) and the Scotland Excel Flexible Framework for Care & Support (1318) because the work will be offered under those existing frameworks before becoming available under this supplementary framework if it has not previously been taken up.

It will be a requirement of the tender that any provider must:

Be registered with the Care Inspectorate and Scottish Social Services Council in accordance with Regulation of Care (Scotland) Act 2001.

Have a Care Inspectorate grade of 3 or above in all themes.

III.2) Conditions related to the contract

III.2.1) Information about a particular profession

Execution of the service is reserved to a particular profession

Reference to the relevant law, regulation or administrative provision

SPD 4.A.2.

The Provider shall be registered with the Care Inspectorate and comply with all National Care Standards as detailed in Regulation No. 114 of The Regulations of Care (Requirements as to Care Service (Scotland)) Regulations 2002 as amended.

Providers are required to have the following Care Inspectorate Registrations:

Lot 1 - Care at Home

Lots 2 to 6 - Housing Support and Care at Home

Providers are required to detail Care Inspectorate Registration Numbers relevant to the service from which support will be provided in Falkirk.

III.2.2) Contract performance conditions

Maintaining Care Inspectorate registration and grading of 3 or above in all themes.

SPD 4B.5.1 & 4B.5.2. It is a requirement that bidders hold, or can commit to obtain prior to the commencement of any subsequently awarded contract, the following types/levels of insurance as a minimum:

Employer's (Compulsory) Liability Insurance = 10M GBP

Public Liability Insurance = 10M GBP

Professional Indemnity Insurance = 5M GBP

Medical Malpractice - 5M GBP

SPD 4B.6 Where the credit score is less than 30/100 the bidder may be excluded from the tender process unless satisfactory information is provided that gives assurances regarding financial risk in appointing the bidder to the Framework.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:

<https://www.legislation.gov.uk/ssi/2015/446/part/2/chapter/3/crossheading/social-and-other-specific-services/made>

IV.1.11) Main features of the award procedure

Please refer to Schedule 1 - Instructions to Tenderers

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

30 June 2022

Local time

11:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The scope of services to be provided under this Framework falls within the definition of social and other specific services in Schedule 3 to

the Public Contracts (Scotland) Regulations 2015 ("the Regulations") and therefore the procurement process shall be subject to the

requirements of section 7 of the Regulations.

SPPN 7/2021 may apply.

Reserve right to open Framework to new entrants. New Entrants will be subject to the same requirements as detailed in this Contract Notice and Tender Documents. New Entrants can apply by making initial contact to cpu@falkirk.gov.uk.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=696025.

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx.

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

Community benefits are included in this requirement. For more information see: <https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

Please refer to tender documents.

(SC Ref:696025)

VI.4) Procedures for review

VI.4.1) Review body

Court of Session

Edinburgh

Country

United Kingdom

Internet address

<http://www.falkirk.gov.uk>