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Tender

Care at Home Flexible Framework

Scottish Borders Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2026/S 000-016666

Procurement identifier (OCID): ocds-h6vhtk-0551d0

Published 24 February 2026, 5:05pm

Section I: Contracting authority

I.1) Name and addresses

Scottish Borders Council

Council Headquarters

Newtown St Boswells

TD6 0SA

Contact

Ryan Douglas

Email

procurement@scotborders.gov.uk

Telephone

+44 1835824000

Country

United Kingdom

NUTS code

UKM91 - Scottish Borders

Internet address(es)

Main address

<http://www.scotborders.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00394

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.publiccontractsscotland.gov.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.publiccontractsscotland.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Care at Home Flexible Framework

Reference number

1001434

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of Care at Home services within the Scottish Borders

II.1.5) Estimated total value

Value excluding VAT: £76,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85312000 - Social work services without accommodation
- 85300000 - Social work and related services
- 85310000 - Social work services

II.2.3) Place of performance

NUTS codes

- UKM91 - Scottish Borders

Main site or place of performance

Scottish Borders local authority area

II.2.4) Description of the procurement

Scottish Borders Council is seeking to establish a flexible framework agreement for the provision of care at home services and is inviting tenders from suitably qualified and experienced providers.

The anticipated start date of the framework is 19th May 2026 and it is expected to last 10 years, with the option to periodically admit new entrants.

No guarantee is given as to the volume or value of any business awarded to any provider admitted to the framework agreement.

II.2.6) Estimated value

Value excluding VAT: £76,500,000

II.2.7) Duration of the contract or the framework agreement

Start date

19 May 2026

End date

18 May 2036

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The services required fall within the scope of Schedule 3 of the Public Contracts (Scotland) Regulations and the procurement is carried out in accordance with Regulations 74-76.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

SPD 4A2A: Bidders must be registered with the Care Inspectorate to provide a care at home service with a minimum grade of 3 across all themes.

SPD 4B5b & 4B5c: Bidders must confirm that they have or can commit to obtain the follow types and levels of insurance cover.

-Employer's Liability Insurance: 5,000,000 GBP per claim

-Public/Third Party Liability Insurance: 5,000,000 GBP per claim

-Medical Malpractice OR Care & Treatment Extension to Public/Third Party Liability Insurance: 5,000,000 GBP per claim OR 10,000,000 GBP in the annual aggregate

- Motor Vehicle Insurance: 5,000,000 GBP in respect of third party property damage; unlimited in respect of personal injury

If motor vehicle insurance is not applicable, bidders must state how staff will get safely to the site of delivery of the services

This section is continued in Part V1.3 Additional Information of this Contract Notice.

III.2) Conditions related to the contract

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

In the case of framework agreements, provide justification for any duration exceeding 4 years:

The services required fall within Schedule 3 of the Public Contracts (Scotland) Regulations 2015 and is therefore subject to the Light Touch Regime. New entrants are permitted so there is no barrier to participation over the life of the framework.

IV.1.11) Main features of the award procedure

Evaluation of the award criteria will be on the basis of Most Economically Advantageous Tender with a price/quality split of 40/60

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-034417](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 April 2026

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

SPD 4B6: A Creditsafe check will be carried out. Bidders failing to meet a min score of 30 will be required to provide further assurance of financial capability (e.g. audited accounts). The Council reserves the right to disqualify bidders unable to provide sufficiently robust financial assurance.

SPD 4C1.2: Bidders must provide at least one example of provision of a regulated care at home service in the last three years.

SPD 4D1: Bidders must provide a certificate of accreditation by a UKAS authorised body against either the OHSAS 18001 or ISO 45001 standards

OR

A documented health and safety policy or where applicable (less than 5 employees, self-employed etc.) provide a statement of Health and Safety Intent and similarly provide examples of risk assessments likely to be associated with carrying out this type of work (3 minimum). These should include safety of staff and others, members of the public, operation of vehicles, plant and equipment and include current major incident controls, for example a pandemic.

Bidders are strongly advised to consult the Supplier Journey in the preparation of their tenders.

Supplier Development Programme is providing additional support for bidders by delivering training to help you understand the process to bid for this opportunity. This Aligned Tender Training session will be delivered online on 12/03/2026 at 10:30am

<https://www.sdpscotland.co.uk/events/aligned-tender-training-scottish-borders-councils-care-at-home-framework-2019/>

Bidders should note that when it is judged by the Council at its sole discretion to be appropriate the Council will collaborate with the relevant bodies, including Police

Scotland, to actively share significant elements of information provided and detailed in this response to the Invitation to Tender.

Where misrepresentation of any type is discovered, the bidder who made such misrepresentation and their proposal will be excluded from any further consideration.

The bidder shall notify the Council of any enforcement action or prosecution that is taken against them by Health & Safety Executive (HSE), Scottish Environment Protection Agency (SEPA) or any other relevant agencies as soon as they become aware.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=821312.

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx.

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

A sub-contract clause has been included in this contract. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2363>

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

Community benefits will be applicable where cumulative spend exceeds 25,000GBP. Framework providers will be obligated to deliver community benefits commensurate to the level of spend in accordance with Scottish Borders Council points-based system. Performance of community benefit obligations will be a key performance indicator.

(SC Ref:821312)

Download the ESPD document here:

https://www.publiccontractsscotland.gov.uk/ESPD/ESPD_Download.aspx?id=821312

VI.4) Procedures for review

VI.4.1) Review body

Jedburgh Sherriff Court and Justice of the Peace Court

Castlegate

Jedburgh

TD8 6AR

Email

jedburgh@scotcourts.gov.uk

Telephone

+44 1835863231

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/the-courts/court-locations/jedburgh-sheriff-court-and-justice-of-the-peace-court>