This is a published notice on the Find a Tender service: https://www.find-tender.service.gov.uk/Notice/016662-2022

Tender

Real Time Passenger Information System Display Board/Points Equipment and Services

SMART APPLICATIONS MANAGEMENT LIMITED

F02: Contract notice

Notice identifier: 2022/S 000-016662

Procurement identifier (OCID): ocds-h6vhtk-0345e8

Published 17 June 2022, 12:19pm

Section I: Contracting authority

I.1) Name and addresses

SMART APPLICATIONS MANAGEMENT LIMITED

3 The Crescent

PLYMOUTH

PL13AB

Contact

Andrew Seedhouse

Email

procurement@nationalmobilitiesprocurementhub.co.uk

Telephone

+44 7807043222

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

https://www.talktosam.co.uk/nmph/

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

https://www.talktosam.co.uk/nmph/

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://www.talktosam.co.uk/nmph/

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Other type

Membership Organisation with Mutual Designation, Company limited by guaranteee

I.5) Main activity

Other activity

Real Time Passenger Information System Display Board/Points Equipment and Services; and wider sustainable transport services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Real Time Passenger Information System Display Board/Points Equipment and Services

Reference number

SAM001

II.1.2) Main CPV code

- 48813200 Real-time passenger information system
 - EA21 For/Adapted for visually impaired person
 - EA23 For passenger

II.1.3) Type of contract

Supplies

II.1.4) Short description

This Framework is seeking the provision of Real Time Passenger Information Systems (RTPI) Display Board/Points Equipment and Services.

RTPI Display Systems are important in enabling a customer to understand visually through a display screen, the arrival time of bus or other transport services and associated messaging to keep the customer updated and able to make informed decisions about their journey.

The RTPI Display Boards/Points capability in terms of connectivity, accuracy, speed and performance are central to how a scheme is perceived and accepted.

This Framework is seeking to host a number of RTPI Display

Board/Points Suppliers, who are committed to partnership working and the application of RTIG requirements and principles.

The Framework will be available for all public sector bodies in the UK, including Local Authorities, Highway Authorities, Combined Authorities, and Regional Transport

Authorities in England, Wales, Scotland, and Northern Ireland as well as National Transport Bodies such as Transport for Wales, Transport Scotland, Translink and the Department for Transport.

It will also be available for use by any bus/rail/tram operator of the UK. More detail of who the Framework is for is outlined in Section VI.3.

II.1.5) Estimated total value

Value excluding VAT: £3,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 30231300 Display screens
- 30231310 Flat panel displays

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

Main site or place of performance

The Framework will be available for use throughout all places of the UK, as it can be used by all public sector bodies in the UK, including Local Authorities, Highway Authorities, Combined Authorities, and Regional Transport Authorities in England, Wales, Scotland, and Northern Ireland as well as National Transport Bodies such as Transport for Wales, Transport Scotland, Translink and the Department for Transport. Additional Information is provided in Section VI.3.

II.2.4) Description of the procurement

This Framework is seeking the provision of Real Time Passenger Information Systems (RTPI) Display Board/Points Equipment and Services.

RTPI Display Systems are important in enabling a customer to understand visually through a display screen, the arrival time of bus or other transport services and associated messaging to keep the customer updated and able to make informed

decisions about their journey.

The RTPI Display Boards/Points capability in terms of connectivity, accuracy, speed and performance is central to how a scheme is perceived and accepted. There is a recognition that access to Real Time Information (RTI) about journeys is an important pre-requisite for building passengers' confidence in the use of public transport.

To date, individual Local Authorities (LAs) in the UK have procured RTI services on an ad hoc basis, using local back offices to process the data. Each LA wanting to implement RTI has had to run a separate procurement for the roadside RTI equipment for their region.

Following consultation between LAs, Welsh and Scottish Governments, the DfT and bus operators, agreements are being reached to deliver improved bus data services. The building blocks needed to deliver the improved bus data services have been specified separately, with this procurement focussing on the Display Equipment.

This procurement specifies the requirements for the provision, installation and maintenance of new displays and the upgrading and maintenance of existing displays.

This procurement aims to deliver a multi supplier framework to provide:

- Upgrades to existing displays (where feasible/economical)
- Conversions from legacy communication methods to digital connections
- Interfaces with Bus Data Display Content Management Systems (BDCMS)
- Provision of new Basic Text based displays
- For displaying real time bus arrivals and departure information and messages
- For use at bus shelters and other defined locations
- Provision of new Graphical displays
- In addition to real time information, will also provide messages and static and dynamic content (e.g. weather, news, advertising)
- For use at transport hubs and other locations with high footfall
- Provision of new Low Power Displays
- E.g. elnk with Solar panel

- for use at more rural locations or locations with limited power availability

With the key requirements for this framework including:

- Upgrade and maintenance of existing display assets.
- Provision of a catalogue of new display types.
- The following requirements applicable to both upgraded and new displays:
- o Depending on the type of display, displays with the ability to present the following information:
- Real time bus services;
- Schedule time services;
- Dynamic advertising;
- Static advertising; and,
- Scrolling messages.
- o The ability to deliver audio announcements through accessibility platforms such as REACT.
- o The ability to display information in multiple languages.
- o Displays to interface with third party supplied CMS (BDCMS).

The Supplier shall work with the BDCMS Provider(s) to add upgraded/ new displays onto the BDCMS.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £3,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Because of the specialist nature of the technology and interface requirements, the Framework Agreement may be renewed for up to 2 additional 12 month periods - making a maximum Framework length of 70 months.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

An agreement term may be extended from a standard 48 month term, by up to 2 x 12 month periods, making the maximum term available 72 months.

II.2.14) Additional information

A copy of the ITT with all bidding information can be obtained by request, by emailing: procurement@nationalmobilitiesprocurementhub.co.uk

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

We would expect all potential bidders to either be a member of, or to be aware of the Real Time Information Group (RTiG).

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 10

In the case of framework agreements, provide justification for any duration exceeding 4

years:

The specialist nature of the Equipment and Services being sought.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: <u>2022/S 000-016195</u>

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

25 July 2022

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 12 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

25 July 2022

Local time

5:01pm

Place

Tenders will be opened after 17:00pm on July 25th 2022.

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The National Mobilities Procurement Hub (NMPH) is a national resource for all UK based Public Sector Bodies, with a Transport responsibility or interest; as well as for all bus and rail operators in the UK.

For the avoidance of doubt, the Framework has been developed for the following public sector organisations as a minimum:

Scottish Local Authorities

Aberdeen City Council

Aberdeenshire Council

Angus Council

Argyll and Bute Council

City of Edinburgh Council

Clackmannanshire Council

Comhairle nan Eilean Siar

Dumfries and Galloway Council

Dundee City Council

East Ayrshire Council

East Dunbartonshire Council

East Lothian Council

East Renfrewshire Council

Falkirk Council
Fife Council
Glasgow City Council
Inverclyde Council
Midlothian Council
North Ayrshire Council
North Lanarkshire Council
Orkney Islands Council
Perth and Kinross Council
Renfrewshire Council
Scottish Borders Council
Shetland Islands Council
South Ayrshire Council
South Lanarkshire Council
Stirling Council
The Highland Council
The Moray Council
West Dunbartonshire Council
West Lothian Council
Scottish Government & Executive Agencies
Scottish Government
Transport Scotland

Scottish Regional Transport Partnerships

Shetland Transport Partnership (ZetTrans)

Highlands and Islands Transport Partnership (HITRANS)

North-East of Scotland Transport Partnership (NESTRANS)

Tayside and Central Scotland Transport Partnership (TACTRAN)

South-East of Scotland Transport Partnership (SESTRAN)

Strathclyde Partnership for Transport (SPT)

South-West of Scotland Transport Partnership (Swestrans)

Unitary Authorities in Wales

Blaenau Gwent County Borough Council

Bridgend County Borough Council

Caerphilly County Borough Council

Cardiff Council

Carmarthenshire County Council

Ceredigion County Council

Conwy County Borough Council

Denbighshire County Council

Flintshire County Council

Gwynedd Council

Isle of Anglesey County Council

Merthyr Tydfil County Borough Council

Monmouthshire County Council

Neath Port Talbot County Borough Council

Newport City Council

Pembrokeshire County Council

Powys County Council

Rhondda Cynon Taf County Borough Council

City and County of Swansea

The Vale of Glamorgan County Borough Council

Torfaen County Borough Council

Wrexham County Borough Council

Welsh Government & Executive Agencies

Welsh Government

Transport for Wales

Welsh Transport Partnerships

South East Wales Transport Commission

North Wales Transport Commission

Metropolitan District Councils in England

Barnsley Borough Council

Birmingham City Council

Bolton Borough Council

Bradford City Council

Bury Borough Council

Calderdale Borough Council

Coventry City Council

Doncaster Borough Council

Dudley Borough Council

Gateshead Borough Council

Kirklees Borough Council

Knowsley Borough Council

Leeds City Council

Liverpool City Council

Manchester City Council

North Tyneside Borough Council

Newcastle Upon Tyne City Council

Oldham Borough Council

Rochdale Borough Council

Rotherham Borough Council

South Tyneside Borough Council

Salford City Council

Sandwell Borough Council

Sefton Borough Council

Sheffield City Council

Solihull Borough Council

St Helens Borough Council

Stockport Borough Council

Sunderland City Council

Tameside Borough Council

Trafford Borough Council

Wakefield City Council

Walsall Borough Council

Wigan Borough Council

Wirral Borough Council

Wolverhampton City Council

Unitary Authorities in England

Bath and North East Somerset Council

Bedford Borough Council

Blackburn with Darwen Borough Council

Blackpool Council

Bournemouth, Christchurch and Poole Council

Bracknell Forest Borough Council

Brighton and Hove City Council

Bristol City Council

Buckinghamshire Council

Central Bedfordshire Council

Cheshire East Council

Cheshire West and Chester Council

Cornwall Council

Durham County Council

Darlington Borough Council

Derby City Council

Dorset Council

East Riding of Yorkshire Council

Halton Borough Council

Hartlepool Borough Council

Herefordshire Council

Isle of Wight Council

Hull City Council

Leicester City Council

Luton Borough Council

Medway Council

Middlesbrough Borough Council

Milton Keynes Council

North East Lincolnshire Council

North Lincolnshire Council

North Northamptonshire Council

North Somerset Council

Northumberland County Council

Nottingham City Council

Peterborough City Council

Plymouth City Council

Portsmouth City Council

Reading Borough Council

Redcar and Cleveland Borough Council

Rutland County Council

Shropshire Council

Slough Borough Council

Southampton City Council

Southend-on-Sea Borough Council

South Gloucestershire Council

Stockton-on-Tees Borough Council

Stoke-on-Trent City Council

Swindon Borough Council

Telford and Wrekin Borough Council

Thurrock Council

Torbay Council

Warrington Borough Council

West Berkshire Council

West Northamptonshire Council

Wiltshire Council

Windsor and Maidenhead Borough Council

Wokingham Borough Council

City of York Council

County Councils in England

Cambridgeshire County Council

Cumbria County Council

Derbyshire County Council

Devon County Council

East Sussex County Council

Essex County Council

Gloucestershire County Council

Hampshire County Council

Hertfordshire County Council

Kent County Council

Lancashire County Council

Leicestershire County Council

Lincolnshire County Council

Norfolk County Council

North Yorkshire County Council

Nottinghamshire County Council

Oxfordshire County Council

Somerset County Council

Staffordshire County Council

Suffolk County Council

Surrey County Council
Warwickshire County Council
West Sussex County Council
Worcestershire County Council
Combined Authorities in England
Cambridgeshire and Peterborough Combined Authority
Greater Manchester Combined Authority
Liverpool City Region Combined Authority
North East Combined Authority
North of Tyne Combined Authority
South Yorkshire Combined Authority
Tees Valley Combined Authority
West Midlands Combined Authority
West of England Combined Authority
West Yorkshire Combined Authority
London Borough Councils
Barking and Dagenham
Barnet
Bexley
Brent
Bromley
Camden

Croydon	
Ealing	
Enfield	
Greenwich	
Hackney	
Hammersmith and Fulham	
Haringey	
Harrow	
Havering	
Hillingdon	
Hounslow	
Islington	
Kensington and Chelsea	
Kingston upon Thames	
Lambeth	
Lewisham	
Merton	
Newham	
Redbridge	
Richmond upon Thames	
Southwark	
Sutton	

Tower Hamlets
Waltham Forest
Wandsworth
Westminster
Other Transport Bodies
Transport for London
Department for Transport
District, Borough and City Councils in England
Adur
Allerdale
Amber Valley
Arun
Ashfield
Ashford
Babergh
Barrow-in-Furness
Basildon
Basingstoke & Deane
Bassetlaw
Blaby
Bolsover
Boston

Craven
Crawley
Dacorum
Dartford
Derbyshire Dales
Dover
East Cambridgeshire
East Devon
East Hampshire
East Hertfordshire
East Lindsey
East Staffordshire
East Suffolk
Eastbourne
Eastleigh
Eden
Elmbridge
Epping Forest
Epsom & Ewell
Erewash
Exeter

Cotswold

Fareham
Fenland
Folkestone and Hythe
Forest of Dean
Fylde
Gedling
Gloucester
Gosport
Gravesham
Great Yarmouth
Guildford
Hambleton
Harborough
Harlow
Harrogate
Hart
Hastings
Havant
Hertsmere
High Peak
Hinckley and Bosworth
Horsham

Huntingdonshire
Hyndburn
lpswich
Kings Lynn & West Norfolk
Lancaster
Lewes
Lichfield
Lincoln
Maidstone
Maldon
Malvern Hills
Mansfield
Melton
Mendip
Mendip Mid Devon
·
Mid Devon
Mid Devon Mid Suffolk
Mid Devon Mid Suffolk Mid Sussex
Mid Devon Mid Suffolk Mid Sussex Mole Valley
Mid Devon Mid Suffolk Mid Sussex Mole Valley North Devon

North Norfolk
North West Leicestershire
North Warwickshire
New Forest
Newark & Sherwood
Newcastle-Under-Lyme
Norwich
Nuneaton & Bedworth
Oadby & Wigston
Oxford
Pendle
Preston
Redditch
Reigate & Banstead
Ribble Valley
Richmondshire
Rochford
Rossendale
Rother
Rugby
Runnymede
Rushcliffe

Rushmoor
Ryedale
Somerset West and Taunton
South Cambridgeshire
South Derbyshire
South Hams
South Holland
South Kesteven
South Lakeland
South Norfolk
South Oxfordshire
South Ribble
South Somerset
South Staffordshire
Scarborough
Sedgemoor
Selby
Sevenoaks
Spelthorne
St Albans
Stafford
Staffordshire Moorlands

Stevenage
Stratford on Avon
Stroud
Surrey Heath
Swale
Tamworth
Tandridge
Teignbridge
Tendring
Test Valley
Tewkesbury
Thanet
Three Rivers
Tonbridge & Malling
Torridge
Tunbridge Wells
Uttlesford
Vale of White Horse
Warwick
Watford
Waverley
Wealden

Welwyn Hatfield
West Devon
West Lancashire
West Lindsey
West Oxfordshire
West Suffolk
Winchester
Woking
Worcester
Worthing
Wychavon
Wyre
Wyre Forest
Councils in Northern Ireland
Antrim and Newtownabbey Borough Council
Ards and North Down Borough Council
Armagh City, Banbridge and Craigavon Borough Council
Belfast City Council
Causeway Coast and Glens Borough Council
Derry City and Strabane District Council
Fermanagh and Omagh District Council - Enniskillen Office
Lisburn and Castlereagh City Council

Mid and East Antrim Borough Council

Mid Ulster District Council - Dungannon

Newry, Mourne and Down District Council

Transport Bodies in Northern Ireland

Translink

And any other Public Sector body in the UK with an interest in Transport, or any UK transport operator.

Any organisation must be a Member of SAM at the time that their Order from the Framework is signed.

VI.4) Procedures for review

VI.4.1) Review body

Smart Applications Management

Ground Floor 3 The Crescent

Plymouth

PL1 3AB

Email

procurement@nationalmobilitiesprocurementhub.co.uk

Country

United Kingdom

Internet address

https://www.talktosam.co.uk/nmph/