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Award

CRM Software Licenses, Support and Maintenance

University of Plymouth

F15: Voluntary ex ante transparency notice

Notice identifier: 2021/S 000-016660

Procurement identifier (OCID): ocds-h6vhtk-02c886

Published 15 July 2021, 4:53pm

Section I: Contracting authority/entity

I.1) Name and addresses

University of Plymouth

Drake Circus

Plymouth, Devon

PL4 8AA

Contact

Procurement Department

Email

procurement@plymouth.ac.uk

Telephone

+44 01752582057

Country

United Kingdom

NUTS code

UKK41 - Plymouth

National registration number

1128013

Internet address(es)

Main address

<https://www.plymouth.ac.uk/about-us/university-structure/service-areas/procurement>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CRM Software Licenses, Support and Maintenance

Reference number

CRM/SF/JF/07/21

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Software license, maintenance and support for embedded Customer Relationship Management (CRM) Software System that is already in operation at the University of Plymouth.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,188,658.88

II.2) Description

II.2.2) Additional CPV code(s)

- 48445000 - Customer Relation Management software package

II.2.3) Place of performance

NUTS codes

- UKK41 - Plymouth
- UKK - South West (England)

II.2.4) Description of the procurement

Software license, maintenance and support for embedded Customer Relationship Management (CRM) Software System that is already in operation at the University of Plymouth to cover the period of 1st August 2021 to 31 July 2026.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The products, services and support can be provided only by a particular contractor for reasons that are technical and connected with the protection of exclusive intellectual property rights. (Software maintenance and license renewal for an embedded customer relationship management system). This VEAT notice is alerting the market of the University's intention to award a contract via a sole source procedure and not via a competitive tender via FTS. The University intends to award a contract for the above once a 10 day standstill period has ended. The 10 day standstill period will commence from the publication of this notice.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract/concession

Contract No

CRM/SF/JF/07/21

Title

CRM Software License, Support and Maintenance

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

15 July 2021

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Salesforce UK Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £2,188,658.88

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

University of Plymouth

Plymouth

Country

United Kingdom