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Contract

Assessing local authority social services data maturity in readiness for the National Data Resource (NDR) (re-advertised)

Social Care Wales

F03: Contract award notice

Notice identifier: 2023/S 000-016656

Procurement identifier (OCID): ocds-h6vhtk-03b576

Published 13 June 2023, 8:55am

Section I: Contracting authority

I.1) Name and addresses

Social Care Wales

South Gate House, Wood Street

Cardiff

CF10 1EW

Email

procurement@socialcare.wales

Telephone

+44 3003033444

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<http://www.socialcare.wales>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0289

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Other type

Welsh Government Sponsored Body

I.5) Main activity

Social protection

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Assessing local authority social services data maturity in readiness for the National Data Resource (NDR) (re-advertised)

II.1.2) Main CPV code

- 73000000 - Research and development services and related consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

Social Care Wales have worked with Digital Health and Care Wales and the Association of Directors of Social Services in Wales (ADSS Cymru) to agree on the scope and specifications for this tender. We are looking to commission an experienced supplier to deliver:

a) a maturity assessment in respect of data readiness for the NDR. The supplier will use a data maturity assessment tool in each of the 22 local authorities in Wales to:

- assess overall social care data maturity.
- assess local authority readiness for the NDR programme.
- make recommendations for improvement for the individual local authority, and for the NDR programme.

b) a discovery exercise with local authorities to determine:

- the information they would wish to share with partners in health and other social services providers
- the health information they see as critical in being able to provide the care and support required by the people of Wales.

c) options and recommendations for developing a standardised approach to social care data in Wales, which considers the current and future digital landscape and policy direction of health and care delivery in Wales.

The supplier will have significant expertise and experience in the following:

- a) Expert knowledge of social care with an understanding of delivery of social services by local authorities.
- b) Experience of undertaking data maturity assessments in a large public sector organisation.
- c) An understanding of the latest research about data maturity models.
- d) Expertise in the benefits of organisational data maturity and behaviours that help to achieve it.
- e) Expertise in data standards and interoperability.

- f) Expertise in large-scale CRM systems, particularly those that support health and care.
- g) Experience or knowledge of technical aspects of automated data exchange.
- h) Methodical and organised and able to work to deadlines.
- i) Ability to communicate technical matters in an accessible (Plain English) format.
- j) Expertise in UK data legislation would be helpful.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £230,000

II.2) Description

II.2.2) Additional CPV code(s)

- 73000000 - Research and development services and related consultancy services
- 73110000 - Research services
- 73220000 - Development consultancy services
- 73200000 - Research and development consultancy services
- 79315000 - Social research services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

We expect suppliers have their plan approved by Social Care Wales and ADSS Cymru before commencing the assessment process. It is expected that the planning phase be completed by the end of June 2023, with the assessments and reporting

completed in the remainder of 2023/24. Further budget may be available in 2024 if work

identified during the lifespan of the project. This work will be conducted at the chosen suppliers day-rates.

Social Care Wales and ADSS Cymru will provide the names and contact details for the project team as well as local authority contacts at the beginning of the contract.

Assessments can be conducted concurrently if desired.

It is important that local authorities understand the following before commencement of the assessment:

- a) The time requirements that are placed upon them.
- b) The personnel that will be required to take part
- c) Any prior documentation, information, systems architecture, business processes, roles and responsibilities etc.

Please refer to ITT for full details.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Cost / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This project will be delivered in two parts.

Part one will run until 31 March 2024.

A break-clause shall be in place at the end of part one.

Part two is dependent on continued funding.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-008484](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 June 2023

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 8

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 13

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Alma Economics

43 Tanner Street

London

SE13PL

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £230,000

Total value of the contract/lot: £226,800

Section VI. Complementary information

VI.3) Additional information

(WA Ref:132341)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom