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Contract

## **Information Advice and Advocacy Services**

Norfolk County Council  
NHS Norfolk and Waveney Clinical Commissioning Group

F03: Contract award notice

Notice identifier: 2022/S 000-016648

Procurement identifier (OCID): ocds-h6vhtk-02e7ac

Published 17 June 2022, 11:47am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 2DH

#### **Email**

[sourcingteam@norfolk.gov.uk](mailto:sourcingteam@norfolk.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH15 - Norwich and East Norfolk

#### **Internet address(es)**

Main address

[www.norfolk.gov.uk](http://www.norfolk.gov.uk)

Buyer's address

<https://in-tendhost.co.uk/norfolkcc/asp/Home>

### **I.1) Name and addresses**

NHS Norfolk and Waveney Clinical Commissioning Group

Lakeside 400, Old Chapel Way, Broadland Business Park, Thorpe St Andrew

Norwich

#### **Email**

[nwccg.contactus@nhs.net](mailto:nwccg.contactus@nhs.net)

#### **Country**

United Kingdom

#### **NUTS code**

UKH15 - Norwich and East Norfolk

#### **Internet address(es)**

Main address

<https://www.norfolkandwaveneyccg.nhs.uk/>

### **I.2) Information about joint procurement**

The contract involves joint procurement

### **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Information Advice and Advocacy Services

Reference number

NCCT42033

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Good Information and advice is core to supporting people to remain as independent as possible which in turn helps people lead healthier and more independent lives. In Norfolk we commission a range of advice services that support a range of services delivered by third sector organisations through a partnership approach.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £680,000

### **II.2) Description**

#### **II.2.1) Title**

Social Welfare Information, Advice & Representation

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norfolk

### **II.2.4) Description of the procurement**

This Lot is for the provision of social welfare information, advice and representation services. A full description of the services can be found in the service specification.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Financial Model / Weighting: 20

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The value given in II.2.6 above is the contract value per annum for all lots.

## **II.2) Description**

### **II.2.1) Title**

Community Advocacy

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norfolk

### **II.2.4) Description of the procurement**

This Lot is for the provision of community advocacy services. A full description of the services can be found in the service specification.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Financial Model / Weighting: 20

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The value given in II.2.6 above is the contract value per annum for all Lots.

## **II.2) Description**

### **II.2.1) Title**

Specialist Support

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norfolk

### **II.2.4) Description of the procurement**

This Lot is for the provision of specialist support services. A full description of the services can be found in the service specification.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Financial Model / Weighting: 20

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The value given in II.2.6 above is the contract value per annum for all lots.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-024639](#)

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Social Welfare Information, Advice & Representation

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

21 March 2022

**V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Age Concern Norfolk

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £339,000

Total value of the contract/lot: £338,798

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**Section V. Award of contract****Lot No**

2

**Title**

Community Advocacy

A contract/lot is awarded: No

**V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

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**Section V. Award of contract****Lot No**

3

**Title**

Specialist Advocacy

A contract/lot is awarded: No

**V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The value given in V.2.4 is the contract value per annum. The initial term of the contract is 36 months. Extensions of up to 72 months may be granted subject to funding and satisfactory performance.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Norfolk County Council

Norwich

Country

United Kingdom