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Contract

Multi Provider Framework Agreement for the Provision of Interpreting, Translation and Related Services

Norfolk County Council

F03: Contract award notice

Notice identifier: 2022/S 000-016641

Procurement identifier (OCID): ocids-h6vhtk-02ce84

Published 17 June 2022, 11:25am

Section I: Contracting authority

I.1) Name and addresses

Norfolk County Council

County Hall, Martineau Lane

Norwich

Email

sourcingteam@norfolk.gov.uk

Country

United Kingdom

NUTS code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

www.norfolk.gov.uk

Buyer's address

<https://in-tendhost.co.uk/norfolkcc.aspx/Home>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Multi Provider Framework Agreement for the Provision of Interpreting, Translation and Related Services

Reference number

NCCT42018

II.1.2) Main CPV code

- 79530000 - Translation services

II.1.3) Type of contract

Services

II.1.4) Short description

Norfolk County Council on behalf of INTRAN has established a multi provider framework agreement for the provision of professional public interpreting, translation and related language services. INTRAN is a public and third sector multi-agency partnership that ensures people who are Deaf, and those with limited or no English proficiency, have equitable access to information and services through the provision of professional interpreting, translation, transcription and related language support services.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £6,000,000

II.2) Description

II.2.1) Title

Face to Face and Remote English/British Sign Language Interpreting on appointment and related services – Bedfordshire

Lot No

1a

II.2.2) Additional CPV code(s)

- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UKH2 - Bedfordshire and Hertfordshire

Main site or place of performance

Bedfordshire

II.2.4) Description of the procurement

This Lot will enable people who have a hearing impairment to access the communication support they need on a face-to-face basis or by video link. The core service will include the provision of Face-to-Face and Video English/British Sign Language interpreting on appointment. Priority will always, unless specifically required otherwise by the INTRAN member, be given to accessing locally-based interpreters.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Face to Face and Remote English/British Sign Language Interpreting on appointment and

related services – Cambridgeshire

Lot No

lb

II.2.2) Additional CPV code(s)

- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UKH12 - Cambridgeshire CC

Main site or place of performance

Cambridgeshire

II.2.4) Description of the procurement

This Lot will enable people who have a hearing impairment to access the communication support they need on a face-to-face basis or by video link. The core service will include the provision of Face-to-Face and Video English/British Sign Language interpreting on appointment. Priority will always, unless specifically required otherwise by the INTRAN member, be given to accessing locally-based interpreters.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Face to Face and Remote English/British Sign Language Interpreting on appointment and related services – Essex

Lot No

1c

II.2.2) Additional CPV code(s)

- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

Main site or place of performance

Essex

II.2.4) Description of the procurement

This Lot will enable people who have a hearing impairment to access the communication support they need on a face-to-face basis or by video link. The core service will include the provision of Face-to-Face and Video English/British Sign Language interpreting on appointment. Priority will always, unless specifically required otherwise by the INTRAN member, be given to accessing locally-based interpreters.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Face to Face and Remote English/British Sign Language Interpreting on appointment and related services – Hertfordshire

Lot No

1d

II.2.2) Additional CPV code(s)

- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

II.2.4) Description of the procurement

This Lot will enable people who have a hearing impairment to access the communication support they need on a face-to-face basis or by video link. The core service will include the provision of Face-to-Face and Video English/British Sign Language interpreting on appointment. Priority will always, unless specifically required otherwise by the INTRAN member, be given to accessing locally-based interpreters.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Face to Face and Remote English/British Sign Language Interpreting on appointment and related services – Norfolk

Lot No

1e

II.2.2) Additional CPV code(s)

- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norfolk

II.2.4) Description of the procurement

This Lot will enable people who have a hearing impairment to access the communication support they need on a face-to-face basis or by video link. The core service will include the provision of Face-to-Face and Video English/British Sign Language interpreting on appointment. Priority will always, unless specifically required otherwise by the INTRAN member, be given to accessing locally-based interpreters.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Face to Face and Remote English/British Sign Language Interpreting on appointment and related services - Suffolk

Lot No

1f

II.2.2) Additional CPV code(s)

- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UKH14 - Suffolk

Main site or place of performance

Suffolk

II.2.4) Description of the procurement

This Lot will enable people who have a hearing impairment to access the communication support they need on a face-to-face basis or by video link. The core service will include the provision of Face-to-Face and Video English/British Sign Language interpreting on appointment. Priority will always, unless specifically required otherwise by the INTRAN member, be given to accessing locally-based interpreters.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Face to Face and Remote English/British Sign Language Interpreting on appointment and related services – East Midlands

Lot No

1g

II.2.2) Additional CPV code(s)

- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UKF - East Midlands (England)

Main site or place of performance

Counties in the East Midlands

II.2.4) Description of the procurement

This Lot will enable people who have a hearing impairment to access the communication support they need on a face-to-face basis or by video link. The core service will include the provision of Face-to-Face and Video English/British Sign Language interpreting on appointment. Priority will always, unless specifically required otherwise by the INTRAN member, be given to accessing locally-based interpreters.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Face to Face and Remote English/British Sign Language Interpreting on appointment and related services – South East

Lot No

1h

II.2.2) Additional CPV code(s)

- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

Counties in the South East

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Face to Face and Remote Foreign Language & Dialects/English Interpreting on appointment – Eastern Region

Lot No

2a

II.2.2) Additional CPV code(s)

- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UKH2 - Bedfordshire and Hertfordshire
- UKH3 - Essex
- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk
- UKH14 - Suffolk
- UKH12 - Cambridgeshire CC

II.2.4) Description of the procurement

This Lot will enable people who have Limited or No English Proficiency to access a professional interpreter in a language/dialect they understand on a face to face basis or by video link arranged in advance. Priority will always, unless specifically required otherwise by the INTRAN member, be given to accessing locally-based interpreters.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Face to Face and Remote Foreign Language & Dialects/English Interpreting on appointment – East Midlands

Lot No

2b

II.2.2) Additional CPV code(s)

- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UKF - East Midlands (England)

II.2.4) Description of the procurement

This Lot will enable people who have Limited or No English Proficiency to access a professional interpreter in a language/dialect they understand on a face to face basis or by video link arranged in advance. Priority will always, unless specifically required otherwise by the INTRAN member, be given to accessing locally-based interpreters.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Face to Face and Remote Foreign Language & Dialects/English Interpreting on appointment – South East

Lot No

2c

II.2.2) Additional CPV code(s)

- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

This Lot will enable people who have Limited or No English Proficiency to access a professional interpreter in a language/dialect they understand on a face to face basis or by video link arranged in advance. Priority will always, unless specifically required otherwise by the INTRAN member, be given to accessing locally-based interpreters.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Telephone English/Foreign languages and dialects interpreting on demand

Lot No

3

II.2.2) Additional CPV code(s)

- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UKH - East of England
- UKJ - South East (England)
- UKF - East Midlands (England)

II.2.4) Description of the procurement

This Lot will enable people who have limited or no English Proficiency to access a telephone interpreter in a language/dialect they understand. The access will be immediate, established within seconds of connecting, and will not be on appointment. The service will be on demand 24 hours a day 365 days a year.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Video Interpreting English/British Sign Language and related services

Lot No

4a

II.2.2) Additional CPV code(s)

- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UKH - East of England
- UKJ - South East (England)
- UKF - East Midlands (England)

II.2.4) Description of the procurement

This Lot will enable people who are users of British Sign Language to communicate with staff communicating in English, via a video interpreter.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Video Interpreting English/Foreign Languages and Dialects and related services

Lot No

4b

II.2.2) Additional CPV code(s)

- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UKH - East of England
- UKJ - South East (England)
- UKF - East Midlands (England)

II.2.4) Description of the procurement

This Lot will enable people who are speakers of a foreign language or dialect to communicate with staff communicating in English, via a video interpreter.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Translation, Braille and related services

Lot No

5

II.2.2) Additional CPV code(s)

- 79530000 - Translation services

II.2.3) Place of performance

NUTS codes

- UKH - East of England
- UKF - East Midlands (England)
- UKJ - South East (England)

II.2.4) Description of the procurement

This Lot will enable INTRAN members to access translated versions of text documents within agreed timescales.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-021642](#)

Section V. Award of contract

Lot No

1a

Title

Face to Face and Remote English/British Sign Language Interpreting on appointment and related services – Bedfordshire

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 March 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Clarion Interpreting Limited

Royston

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Royal Association of Deaf People

Colchester

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £30,000

Total value of the contract/lot: £30,000

Section V. Award of contract

Lot No

1b

Title

Face to Face and Remote English/British Sign Language Interpreting on appointment and related services – Cambridgeshire

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 March 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Clarion Interpreting Limited

Royston

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Royal Association of Deaf People

Colchester

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £30,000

Total value of the contract/lot: £30,000

Section V. Award of contract

Lot No

1c

Title

Face to Face and Remote English/British Sign Language Interpreting on appointment and related services – Essex

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 March 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Clarion Interpreting Limited

Royston

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Royal Association of Deaf People

Colchester

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £30,000

Total value of the contract/lot: £30,000

Section V. Award of contract

Lot No

1d

Title

Face to Face and Remote English/British Sign Language Interpreting on appointment and related services – Hertfordshire

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 March 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Clarion Interpreting Limited

Royston

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Royal Association of Deaf People

Colchester

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £30,000

Total value of the contract/lot: £30,000

Section V. Award of contract

Lot No

1e

Title

Face to Face and Remote English/British Sign Language Interpreting on appointment and related services – Norfolk

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 March 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Clarion Interpreting Limited

Royston

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £30,000

Total value of the contract/lot: £30,000

Section V. Award of contract

Lot No

1f

Title

Face to Face and Remote English/British Sign Language Interpreting on appointment and related services - Suffolk

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 March 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Clarion Interpreting Limited

Royston

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Royal Association of Deaf People

Colchester

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £30,000

Total value of the contract/lot: £30,000

Section V. Award of contract

Lot No

1g

Title

Face to Face and Remote English/British Sign Language Interpreting on appointment and related services – East Midlands

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 March 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Clarion Interpreting Limited

Royston

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Royal Association of Deaf People

Colchester

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £30,000

Total value of the contract/lot: £30,000

Section V. Award of contract

Lot No

1h

Title

Face to Face and Remote English/British Sign Language Interpreting on appointment and related services – South East

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 March 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Clarion Interpreting Limited

Royston

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Royal Association of Deaf People

Colchester

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £30,000

Total value of the contract/lot: £30,000

Section V. Award of contract

Lot No

2a

Title

Face to Face and Remote Foreign Language & Dialects/English Interpreting on appointment – Eastern Region

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

DCVS Trading Ltd

Hemel Hempstead

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

AA Global Language Services Limited

Hull

Country

United Kingdom

NUTS code

- UKE11 - Kingston upon Hull, City of

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,124,000

Total value of the contract/lot: £2,124,000

Section V. Award of contract

Lot No

2b

Title

Face to Face and Remote Foreign Language & Dialects/English Interpreting on appointment – East Midlands

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 March 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

DCVS Trading Ltd

Hemel Hempstead

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

AA Global Language Services Limited

Hull

Country

United Kingdom

NUTS code

- UKE11 - Kingston upon Hull, City of

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £354,000

Total value of the contract/lot: £354,000

Section V. Award of contract

Lot No

2c

Title

Face to Face and Remote Foreign Language & Dialects/English Interpreting on appointment – South East

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 March 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

DCVS Trading Ltd

Hemel Hempstead

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

AA Global Language Services Limited

Hull

Country

United Kingdom

NUTS code

- UKE11 - Kingston upon Hull, City of

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £354,000

Total value of the contract/lot: £354,000

Section V. Award of contract

Lot No

3

Title

Telephone English/Foreign languages and dialects interpreting on demand

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 March 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Language Line Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

AA Global Language Services Limited

Hull

Country

United Kingdom

NUTS code

- UKE11 - Kingston upon Hull, City of

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,442,000

Total value of the contract/lot: £2,442,000

Section V. Award of contract

Lot No

4a

Title

Video Interpreting English/British Sign Language and related services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 March 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Language Line Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £12,000

Total value of the contract/lot: £12,000

Section V. Award of contract

Lot No

4b

Title

Video Interpreting English/Foreign Languages and Dialects and related services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 March 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

AA Global Language Services Limited

Hull

Country

United Kingdom

NUTS code

- UKE11 - Kingston upon Hull, City of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Language Line Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £36,000

Total value of the contract/lot: £36,000

Section V. Award of contract

Lot No

5

Title

Translation, Braille and related services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 March 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Translate Plus Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

AA Global Language Services Limited

Hull

Country

United Kingdom

NUTS code

- UKE11 - Kingston upon Hull, City of

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £438,000

Total value of the contract/lot: £438,000

Section VI. Complementary information

VI.3) Additional information

The framework agreement may be used by organisations under the INTRAN membership scheme (there are currently around 120 organisations authorised to access INTRAN in the East of England) and organisations interested in joining INTRAN and accessing the Framework Agreement. They could be public, private and voluntary organisations serving the public interest.

VI.4) Procedures for review

VI.4.1) Review body

Norfolk County Council

Norwich

Country

United Kingdom