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Tender

CO6089 TH Sanctuary Project

London Borough of Tower Hamlets

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-016639

Procurement identifier (OCID): ocds-h6vhtk-05069b

Published 23 April 2025, 5:32pm

Scope

Reference

CO6089

Description

This is a partnership initiative between the London Borough of Tower Hamlets Council and the successful Sanctuary installation company. The project offers victims of VAWG the option to remain safely and securely in their homes, through the installation of free, tailored home security.

The LBTH Sanctuary Scheme has been funded by Homelessness Services each year since 2004 and has contributed effectively to safeguarding domestic violence survivors and their families.

Every Sanctuary installation is assessed individually and tailored to the safety needs and circumstances of the individual and property involved.

The overall aims of the service are to:

- To provide increased security in the homes of VAWG victims and their families so they can remain living in their homes
- The Sanctuary scheme prevents homelessness amongst VAWG victims and their families. It allows victims to feel safer and remain in their community.
- The Sanctuary Scheme provides additional support to cases where there are no legal orders in place to prevent the perpetrators from attending the property or contacting the victim as often the case is victims are too scared to undertake any legal proceedings, or do not know where the perpetrator is in order to be able to serve legal notices.
- The Sanctuary scheme is integral to child protection and safeguarding processes within this borough and actively seeks to increase the safety of victims

Total value (estimated)

- £281,250 including VAT

Above the relevant threshold

Contract dates (estimated)

- 7 July 2025 to 31 March 2029
- 3 years, 8 months, 25 days

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI - London

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

12 May 2025, 1:00pm

Tender submission deadline

19 May 2025, 12:00pm

Submission address and any special instructions

www.londontenders.org (Ref: DN771366)

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

10 June 2025

Award criteria

Name	Description	Type	Weighting
Quality	Please refer to tender documents provided online.	Quality	60%
Price	Please refer to tender documents provided online	Price	30%
Social Value	Please refer to tender documents provided online	Quality	10%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

<http://www.londontenders.org>

(Ref: DN771366)

Technical specifications to be met

<http://www.londontenders.org>

Please refer to tender documents provided online.

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Contracting authority

London Borough of Tower Hamlets

- Public Procurement Organisation Number: PQBL-2673-MVYG

New Town Hall, 160 Whitechapel Road London

London

E1 1BJ

United Kingdom

Contact name: Karen Ramphal

Email: karen.ramphal@towerhamlets.gov.uk

Website: <https://www.towerhamlets.gov.uk/Home.aspx>

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - sub-central government