

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/016636-2023>

Planning

## **Victim Services**

The Police & Crime Commissioner for Cumbria

F21: Social and other specific services – public contracts

Prior information notice without call for competition

Notice identifier: 2023/S 000-016636

Procurement identifier (OCID): ocids-h6vhtk-03d59e

Published 12 June 2023, 5:39pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

The Police & Crime Commissioner for Cumbria

Police Headquarters, Carleton Hall

Penrith, Cumbria

CA10 2AU

### **Contact**

Elaine Allan

### **Email**

[elaine.allan@cumbria.pnn.police.uk](mailto:elaine.allan@cumbria.pnn.police.uk)

### **Telephone**

+44 3001240113

### **Country**

United Kingdom

**Region code**

UKD1 - Cumbria

**National registration number**

N/A

**Internet address(es)**

Main address

<http://www.cumbria.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/34578>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=69423&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=69423&B=BLUELIGHT)

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Victim Services

#### **II.1.2) Main CPV code**

- 85312300 - Guidance and counselling services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Police & Crime Commissioner for Cumbria (the Commissioner) is intending to undertake a market engagement exercise to inform the specification development to procure Victim Services with a contract renewal commencing 1st April 2024.

Victim Services would offer support to victims of crime, whether or not they chose to report this to the Police. This would potentially include triage, individual assessment of needs and risk, needs-led provision of emotional and practical support, support with the criminal justice process and advocacy. It would provide an enhanced service to those entitled under the Victim's Code of Practice. The service would potentially incorporate support for some victims of antisocial behaviour and for survivors of domestic abuse and sexual abuse or sexual assault, including Independent Domestic Violence Advisor and Independent Sexual Violence Advisor services.

#### **II.1.5) Estimated total value**

Value excluding VAT: £3,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 80400000 - Adult and other education services

- 85000000 - Health and social work services
- 85310000 - Social work services
- 85312310 - Guidance services
- 85312400 - Welfare services not delivered through residential institutions
- 85321000 - Administrative social services
- 85322000 - Community action programme
- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKD1 - Cumbria

Main site or place of performance

Penrith, Cumbria, CA10 2AU

### **II.2.4) Description of the procurement**

The Commissioner is intending to host Market Engagement sessions during 26th and 27th June 2023 via MS Teams, as one to one session lasting up to an hour and half with each individual or organisation interested in the future tender opportunity. To registered interest in attending the Market Engagement, please register on the EU-Supply portal (see I.3 Communication section above in this notice for URL). Once registered you will have access to background information documents, draft specification, and Market Engagement Response Document. To secure a place please return Market Engagement response document using the portal messaging facility by the cut-off date of 22nd June 2023 at 12:00hrs.

It is important to note that this PIN is not a call for competition and as such potential providers will need to express an interest in any future tender opportunity once a contract notice is published in Find a Tender and on Contracts Finder.

The upper limited of the estimated value range for the initial 3-year term has been used to estimate the total value for this notice.

### **II.3) Estimated date of publication of contract notice**

15 September 2023

