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Contract

## **T1583 - Enhancing Income Collection Services - IT System**

Northern Ireland Housing Executive

F03: Contract award notice

Notice identifier: 2021/S 000-016618

Procurement identifier (OCID): ocds-h6vhtk-02a68f

Published 15 July 2021, 2:25pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Northern Ireland Housing Executive

2 Adelaide Street

Belfast

BT2 8BP

#### **Email**

[Kathryn.McGonagle@nihe.gov.uk](mailto:Kathryn.McGonagle@nihe.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

## **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

T1583 - Enhancing Income Collection Services - IT System

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Housing Executive requires a cloud based commercial off-the-shelf (COTS) IT system that will help to maximise its rental income by supporting and enhancing current systems and associated business processes. The Housing Executive owns and manages approximately 85,000 properties and collects over £300 million per annum in rent/rates income.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,000,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72500000 - Computer-related services

#### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

## **II.2.4) Description of the procurement**

The Housing Executive requires a cloud based commercial off-the-shelf (COTS) IT system that will help to maximise its rental income by supporting and enhancing current systems and associated business processes. The Housing Executive owns and manages approximately 85,000 properties and collects over £300 million per annum in rent/rates income.

## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Cost criterion - Name: Cost / Weighting: 50

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2.14) Additional information**

The Initial Contract Period is for 26 months, there is an option to extend this Contract by any period or periods up to and including 60 months from the end of the Initial Contract Period. The total contract value in this notice relates to the maximum potential contract period including extensions [86 months] as included in the Conditions of Contract.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-007966](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

Contract

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 July 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

MRI Software Limited

9 King Street

London

EC2V 8EA

Email

[tenders@mri.co.uk](mailto:tenders@mri.co.uk)

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,500,000

Total value of the contract/lot: £2,000,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The Initial Contract Period is for 26 months, there is an option to extend this Contract by any period or periods up to and including 60 months from the end of the Initial Contract Period. The total contract value in this notice relates to the maximum potential contract period including extensions [86 months] as included in the Conditions of Contract. Contract Monitoring, the successful Contractor's performance on this Contract will be managed as per the specification and regularly monitored, see Procurement Guidance Note 01/12 - Contract Management - Procedures and Principles. Contractors not delivering on contract requirements is a serious matter. It means the public purse is not getting what it is paying for. If a Contractor fails to reach satisfactory levels of contract performance they will be given a specified time to improve. If, after the specified time, they still fail to reach satisfactory levels of contract performance, the matter will be escalated to senior management for further action. If this occurs and their performance still does not improve to satisfactory levels within the specified period, it may be regarded as an act of grave professional misconduct and they may be issued with a Notice of Unsatisfactory Performance and this Contract may be terminated.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court of NI

Belfast

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Housing Executive incorporated a minimum 10 calendar day standstill period from the point information on the contract award was communicated to tenderers in accordance with the Public Contracts Regulations 2015. Appeal procedures are specified in the Public Contracts Regulations 2015