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Contract

T1583 - Enhancing Income Collection Services - IT System

Northern Ireland Housing Executive

F03: Contract award notice

Notice identifier: 2021/S 000-016618

Procurement identifier (OCID): ocds-h6vhtk-02a68f

Published 15 July 2021, 2:25pm

Section I: Contracting authority

I.1) Name and addresses

Northern Ireland Housing Executive

2 Adelaide Street

Belfast

BT2 8BP

Email

Kathryn.McGonagle@nihe.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

T1583 - Enhancing Income Collection Services - IT System

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Housing Executive requires a cloud based commercial off-the-shelf (COTS) IT system that will help to maximise its rental income by supporting and enhancing current systems and associated business processes. The Housing Executive owns and manages approximately 85,000 properties and collects over £300 million per annum in rent/rates income.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72500000 - Computer-related services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

The Housing Executive requires a cloud based commercial off-the-shelf (COTS) IT system that will help to maximise its rental income by supporting and enhancing current systems and associated business processes. The Housing Executive owns and manages approximately 85,000 properties and collects over £300 million per annum in rent/rates income.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Cost criterion - Name: Cost / Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Initial Contract Period is for 26 months, there is an option to extend this Contract by any period or periods up to and including 60 months from the end of the Initial Contract Period. The total contract value in this notice relates to the maximum potential contract period including extensions [86 months] as included in the Conditions of Contract.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-007966](#)

Section V. Award of contract

Contract No

1

Title

Contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 July 2021

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

MRI Software Limited

9 King Street

London

EC2V 8EA

Email

tenders@mri.co.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,500,000

Total value of the contract/lot: £2,000,000

Section VI. Complementary information

VI.3) Additional information

The Initial Contract Period is for 26 months, there is an option to extend this Contract by any period or periods up to and including 60 months from the end of the Initial Contract Period. The total contract value in this notice relates to the maximum potential contract period including extensions [86 months] as included in the Conditions of Contract. Contract Monitoring, the successful Contractor's performance on this Contract will be managed as per the specification and regularly monitored, see Procurement Guidance Note 01/12 - Contract Management - Procedures and Principles. Contractors not delivering on contract requirements is a serious matter. It means the public purse is not getting what it is paying for. If a Contractor fails to reach satisfactory levels of contract performance they will be given a specified time to improve. If, after the specified time, they still fail to reach satisfactory levels of contract performance, the matter will be escalated to senior management for further action. If this occurs and their performance still does not improve to satisfactory levels within the specified period, it may be regarded as an act of grave professional misconduct and they may be issued with a Notice of Unsatisfactory Performance and this Contract may be terminated.

VI.4) Procedures for review

VI.4.1) Review body

The High Court of NI

Belfast

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Housing Executive incorporated a minimum 10 calendar day standstill period from the point information on the contract award was communicated to tenderers in accordance with the Public Contracts Regulations 2015. Appeal procedures are specified in the Public Contracts Regulations 2015