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Contract

## **Microsoft Enterprise agreement O365/M365**

Secretary of State for Health and Social Care acting as part of the Crown through UK Health Security Agency

F20: Modification notice

Notice identifier: 2024/S 000-016617

Procurement identifier (OCID): ocds-h6vhtk-046bbc

Published 28 May 2024, 1:36pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Secretary of State for Health and Social Care acting as part of the Crown through UK Health Security Agency

10 South Colonnade

London

E14 4PU

#### **Contact**

Procurement Operations

#### **Email**

[procurement.operations@phe.gov.uk](mailto:procurement.operations@phe.gov.uk)

#### **Telephone**

+44 2071231255

**Country**

United Kingdom

**NUTS code**

UKI42 - Tower Hamlets

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/uk-health-security-agency>

Buyer's address

<https://www.gov.uk/government/organisations/uk-health-security-agency>

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Microsoft Enterprise agreement O365/M365

Reference number

C71992

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.2) Description****II.2.3) Place of performance**

NUTS codes

- UKI42 - Tower Hamlets

**II.2.4) Description of the procurement at the time of conclusion of the contract:**

The licences and their support are necessary for continued usage of the wide range of Microsoft products used by former PHE colleagues with the new addition of UKHSA colleagues.

The usage of Microsoft licences include those familiar to most users, such as Email; Word Processing; Spreadsheets and Skype Telephony. Those less familiar are licences for servers and security products used in IT but deploying files and services to all employees in a secure manner. Support services are essential to continue receiving updates during the 3-year period both for security and fixes to problems.

The strategy is to continue use of these products and take advantage of enhancements developed during the current period. The strategy is one of renewal and refresh and most users will notice no additional change.

There is no real alternative to Microsoft products readily available, any move away from Microsoft would be many years in the planning and execution.

**II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

1 April 2022

End date

30 April 2024

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

**IV.2) Administrative information****IV.2.1) Contract award notice concerning this contract**

Notice number: [2099/S 000-999999](#)

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## **Section V. Award of contract/concession**

### **Contract No**

C71992

### **Title**

Microsoft Enterprise agreement O365/M365

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

8 November 2023

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

TRUSTMARQUE SOLUTIONS LIMITED

Marlborough House Westminster Place, York Business Park

London

YO26 6RW

Email

[tenders@trustmarque.com](mailto:tenders@trustmarque.com)

Country

United Kingdom

NUTS code

- UKC1 - Tees Valley and Durham

National registration number

02183240

Internet address

[www.trustmarque.com](http://www.trustmarque.com)

The contractor/concessionaire is an SME

No

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £20,000,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Previous Contract Finder Reference-

<https://www.contractsfinder.service.gov.uk/Notice/0e9d9691-2520-47b9-b616-39aa6aa7f5f2>

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **VII.1.3) Place of performance**

NUTS code

- UKI42 - Tower Hamlets

#### **VII.1.4) Description of the procurement:**

The requirement is for the value of £3.4m, to be approved, to fund the Azure Cloud Platform consumption costs, which is billed monthly. This is for a business-critical platform, running a number of active workloads, such as Covid Pass, Landing Zone & Edge. This is required to support the change to the existing agreement to include this platform as a part of a multi tenancy agreement under the overarching UKHSA contract, due to the end of the legacy T&T contract.

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

1 October 2023

End date

31 March 2024

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£23,400,000

#### **VII.1.7) Name and address of the contractor/concessionaire**

TRUSTMARQUE SOLUTIONS LIMITED

Marlborough House Westminster Place, York Business Park

London

YO26 6RW

Email

[tenders@trustmarque.com](mailto:tenders@trustmarque.com)

Country

United Kingdom

NUTS code

- UKC1 - Tees Valley and Durham

National registration number

02183240

Internet address

[www.trustmarque.com](http://www.trustmarque.com)

The contractor/concessionaire is an SME

No

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The requirement is for the value of £3.4m, to be approved, to fund the Azure Cloud Platform consumption costs, which is billed monthly. The activity is business-critical platform, running a number of active workloads, such as Covid Pass, Landing Zone & Edge. This is required to support the change to the existing agreement to include this platform as a part of a multi tenancy agreement under the overarching UKHSA contract, due to the end of the legacy T&T contract.

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of

cost preventing a change of contractor:

The current T&T contract would end 30th September 2023, leaving us running the contract under PAYG.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £20,000,000

Total contract value after the modifications

Value excluding VAT: £23,400,000