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Contract

North East Essex Crisis Alternative Service

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F03: Contract award notice

Notice identifier: 2024/S 000-016607

Procurement identifier (OCID): ocds-h6vhtk-04386c

Published 28 May 2024, 12:52pm

Section I: Contracting authority

I.1) Name and addresses

North East Essex Crisis Alternative Service

Aspen House, Stephenson Road, Severalls Business Park Colchester CO4 9QR

Colchester

CO4 9QR

Contact

Jane Garnett

Email

jane.garnett@snee.nhs.uk

Country

United Kingdom

Region code

UKH34 - Essex Haven Gateway

NHS Organisation Data Service

QJG

Internet address(es)

Main address

<https://suffolkandnortheastessex.icb.nhs.uk/>

Buyer's address

<https://in-tendhost.co.uk/snee-icb/aspx/Home>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

North East Essex Crisis Alternative Service

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The Procurement process aims to identify preferred partner(s) to deliver Crisis Alternative Services in the North East Essex locality.

The Commissioners are looking to establish a contract to cover the service for a period 5 years plus up to a 2-year extension.

The objective of the Northeast Essex crisis alternative provision is to be a key element of the localities 24-7 Mental Health Crisis Response and Care service covering Colchester and Tendring and serving the 6 Neighbourhood areas within.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,413,683

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH34 - Essex Haven Gateway

Main site or place of performance

The service will be required to cover the North East Essex locality.

II.2.4) Description of the procurement

Suffolk and North East Essex Integrated Care Board is seeking submissions from suitably qualified providers of crisis services from 1st October 2024.

The objective of the North East Essex crisis alternative provision is to be a key element of the localities 24-7 Mental Health Crisis Response and Care service covering Colchester and Tendring and serving the six Neighbourhood areas within. The provision is strongly linked with national and local strategy requirements and specifically aligns with two of the Crisis Concordat objectives: 'urgent and emergency access to crisis care', and 'quality of treatment and care when in crisis.' The intention is to offer sanctuary for people experiencing mental ill-health and mental distress by providing a calm and safe space, practical and emotional support and an alternative to admission if appropriate. It is intended to provide this across three pathways:

- a) require support with their wellbeing and therapeutic engagement to reduce stressors - 'Community Wellbeing Support
- b) escalating towards crisis point and wish to access early intervention - 'Individualised Support' and;
- c) are in a mental health crisis, have had a mental health triage, yet only require access to support, de-escalation and assessment by the Individualised Support pathway - 'Urgent Care Alternative'

The intention is for providers to work in partnership to deliver the service across the locality. A key relationship is likely to be with the local Mental Health NHS provider (Essex Partnership University NHS Trust) to develop protocols and a standard operating procedure, with the Mental Health provider providing clinical oversight of the hub model, offering advice, support, and formal triage and assessment. Other key relationships will be with providers already working within the system and these relationships will need to be strong and effective.

The geography of north east Essex means that there may need to be more than one site to deliver this service and there is a drive to integrate within neighbourhoods. Therefore, the ICB is interested to explore the potential for providers from all sectors to work together to cover the locality and the different elements.

The value contained within this Notice is the total contract value which includes all potential extensions. The value of the contract being offered for the services identified for the 5-year contract period is £2,438,347.00. This is the value by which the tender

evaluation will be undertaken. The total value of the contract (including extension provision of 2 years) is £3,413,683.00.

II.2.5) Award criteria

Quality criterion - Name: The contract award criteria are specified in the procurement documents / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

The initial contract is for 60 months and will be reviewed during its term. The contract is subject to a renewal of up to 2 years, therefore the total contract length is a potential 84 months.

II.2.14) Additional information

The Authority may wish to introduce additional services during the lifetime of the contract ("Contract modifications"). Such contract modifications will be contemplated where additional requirements are similar and or complementary to the services already included in the Specification, at any given time. Such expansion would be by the addition of services commissioned by the Authority as named in the Contract Notice. To this end, the Bidder should be aware that after the award of contract, there is a possibility that the successful Bidder may be offered a variation to the contract in accordance with the Health Care Services (Provider Selection Regime) Regulations 2023.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-004258](#)

Section V. Award of contract

Title

North East Essex Crisis Alternative Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 May 2024

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Mid & North East Essex Mind

The Constantine Centre 272a Mersea Road

COLCHESTER

CO2 8QZ

Country

United Kingdom

NUTS code

- UKH34 - Essex Haven Gateway

Charity Commission (England and Wales)

1064309

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,413,683

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by 12th June 2024. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Award decision-makers - NHS Suffolk and North East Essex Integrated Care Board - No conflicts of interest were declared.

The competitive process was undertaken as outlined within the Procurement documentation, which included a review of the Selection Criteria and an Award Assessment which reviewed the Key Criteria as described within the Health Care Services (Provider Selection Regime) Regulations 2023.

VI.4) Procedures for review

VI.4.1) Review body

NHS Suffolk and North East Essex Integrated Care Board

Aspen House, Stephenson Road, Severalls Business Park Colchester CO4 9QR

Colchester

CO4 9QR

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jane.garnett@snee.nhs.uk

Country

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