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Tender

## **Delivery of Hate Crime Support Services in Merseyside**

Merseyside Police - Procurement Department

F02: Contract notice

Notice identifier: 2022/S 000-016601

Procurement identifier (OCID): ocds-h6vhtk-03477e

Published 16 June 2022, 7:11pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Merseyside Police - Procurement Department

Police Headquarters, Rosehill

Liverpool

L3 3AN

#### **Contact**

Pauline Totton

#### **Email**

[pauline.totton@merseyside.pnn.police.uk](mailto:pauline.totton@merseyside.pnn.police.uk)

#### **Telephone**

+44 1517771926

#### **Country**

United Kingdom

**NUTS code**

UKD7 - Merseyside

**National registration number**

N/A

**Internet address(es)**

Main address

<http://www.merseyside.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/32215>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=48360&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=48360&B=BLUELIGHT)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=48360&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=48360&B=BLUELIGHT)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Delivery of Hate Crime Support Services in Merseyside

Reference number

PCC/PD/298

#### **II.1.2) Main CPV code**

- 85322000 - Community action programme

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Office of the Police and Crime Commissioner (OPCC) for Merseyside is seeking to work in partnership with a delivery partner/s, that have experience of providing emotional and practical support to victims of hate crime. Service provider(s) should be capable of receiving referrals either directly from Merseyside Police, via the independent Victim Care Merseyside Hub (launching 1st October 2022), via the PCC's third-party hate crime reporting facility (the service delivered by Stop Hate UK between April 2015 and September 2022 but is subject to a concurrent quotation bidding process), or via self-referrals directly into the service. T

#### **II.1.5) Estimated total value**

Value excluding VAT: £427,500

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85312310 - Guidance services

- 85312320 - Counselling services
- 85323000 - Community health services
- 85322000 - Community action programme

### **II.2.3) Place of performance**

NUTS codes

- UKD7 - Merseyside

Main site or place of performance

Merseyside

### **II.2.4) Description of the procurement**

The Office of the Police and Crime Commissioner (OPCC) for Merseyside is seeking to work in partnership with a delivery partner/s, that have experience of providing emotional and practical support to victims of hate crime. Service provider(s) should be capable of receiving referrals either directly from Merseyside Police, via the independent Victim Care Merseyside Hub (launching 1st October 2022), via the PCC's third-party hate crime reporting facility (the service delivered by Stop Hate UK between April 2015 and September 2022 but is subject to a concurrent quotation bidding process), or via self-referrals directly into the service. The provider should also work interactively with other services commissioned by the PCC, as part of the Commissioner's Victim Care Merseyside agenda and should be able to receive referrals from and make referrals into those services, as appropriate to the needs of the victim. In recognition of the complex and diverse nature of the impact of hate crime, the PCC is willing to accept EITHER one overall bid from a single service provider to deliver the entire service i.e. Race & Religion, Gender Identity/Transgender & Sexual Orientation, and Disability OR multiple bids from a single provider covering one or more aspects of the service which are grouped as follows:

- Race & Religion
- Gender Identity/Transgender & Sexual Orientation
- Disability

If multiple bidders are successful in gaining this provision, then the OPCC will work with individual providers to develop a consortium approach, and service providers will be required to operate together, for the purposes of the PCC's commissioned hate crime service, as one Hate Crime Support Service.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: £427,500

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

54

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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**Section III. Legal, economic, financial and technical information**

**III.1) Conditions for participation**

**III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

22 July 2022

Local time

4:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

22 July 2022

Local time

4:00pm

Place

Tenders will be automatically released after the closing date and time

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

Royal Court of Justice

London

WC 2A

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Standstill period will be observed