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Tender

Delivery of Hate Crime Support Services in Merseyside

Merseyside Police - Procurement Department

F02: Contract notice

Notice identifier: 2022/S 000-016601

Procurement identifier (OCID): ocds-h6vhtk-03477e

Published 16 June 2022, 7:11pm

Section I: Contracting authority

I.1) Name and addresses

Merseyside Police - Procurement Department

Police Headquarters, Rosehill

Liverpool

L3 3AN

Contact

Pauline Totton

Email

pauline.totton@merseyside.pnn.police.uk

Telephone

+44 1517771926

Country

United Kingdom

NUTS code

UKD7 - Merseyside

National registration number

N/A

Internet address(es)

Main address

<http://www.merseyside.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/32215>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=48360&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=48360&B=BLUELIGHT

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Delivery of Hate Crime Support Services in Merseyside

Reference number

PCC/PD/298

II.1.2) Main CPV code

- 85322000 - Community action programme

II.1.3) Type of contract

Services

II.1.4) Short description

The Office of the Police and Crime Commissioner (OPCC) for Merseyside is seeking to work in partnership with a delivery partner/s, that have experience of providing emotional and practical support to victims of hate crime. Service provider(s) should be capable of receiving referrals either directly from Merseyside Police, via the independent Victim Care Merseyside Hub (launching 1st October 2022), via the PCC's third-party hate crime reporting facility (the service delivered by Stop Hate UK between April 2015 and September 2022 but is subject to a concurrent quotation bidding process), or via self-referrals directly into the service. T

II.1.5) Estimated total value

Value excluding VAT: £427,500

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85312310 - Guidance services
- 85312320 - Counselling services
- 85323000 - Community health services
- 85322000 - Community action programme

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

Main site or place of performance

Merseyside

II.2.4) Description of the procurement

The Office of the Police and Crime Commissioner (OPCC) for Merseyside is seeking to work in partnership with a delivery partner/s, that have experience of providing emotional and practical support to victims of hate crime. Service provider(s) should be capable of receiving referrals either directly from Merseyside Police, via the independent Victim Care Merseyside Hub (launching 1st October 2022), via the PCC's third-party hate crime reporting facility (the service delivered by Stop Hate UK between April 2015 and September 2022 but is subject to a concurrent quotation bidding process), or via self-referrals directly into the service. The provider should also work interactively with other services commissioned by the PCC, as part of the Commissioner's Victim Care Merseyside agenda and should be able to receive referrals from and make referrals into those services, as appropriate to the needs of the victim. In recognition of the complex and diverse nature of the impact of hate crime, the PCC is willing to accept EITHER one overall bid from a single service provider to deliver the entire service i.e. Race & Religion, Gender Identity/Transgender & Sexual Orientation, and Disability OR multiple bids from a single provider covering one or more aspects of the service which are grouped as follows:

- Race & Religion
- Gender Identity/Transgender & Sexual Orientation

- Disability

If multiple bidders are successful in gaining this provision, then the OPCC will work with individual providers to develop a consortium approach, and service providers will be required to operate together, for the purposes of the PCC's commissioned hate crime service, as one Hate Crime Support Service.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £427,500

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

54

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

22 July 2022

Local time

4:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

22 July 2022

Local time

4:00pm

Place

Tenders will be automatically released after the closing date and time

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Court of Justice

London

WC 2A

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Standstill period will be observed