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Planning

Physical Security, Reception & Associated Services

Transport for London

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-016586

Procurement identifier (OCID): ocds-h6vhtk-05067f ([view related notices](#))

Published 23 April 2025, 3:23pm

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Scope

Description

Range of Security related activities across TfL including: security management and supervision; duty management service; static guarding and access control; reception; patrols - internal and external; mobile guarding; security control room operations;

life safety system monitoring and testing; CCTV download and export management; fire warden and fire system monitoring and testing; first Aid and defibrillator use; first response, incident response and control; incident investigation and evidence gathering; building pass production and management;, including key management; courier processing, mail scanning and loading bay management; parking management; helpdesk;

threat and vulnerability assessment; equipment and radios; I.D. pass production and management; enforcement of Transport for London Byelaws; lock/unlock services; temporary provision of security related equipment (CCTV towers, barriers etc); and

ad-hoc security services. (Value in notice is the estimate over a max of 7 years)

Total value (estimated)

- £182,000,000 excluding VAT
- £218,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 26 July 2026 to 25 July 2031
- Possible extension to 25 July 2033
- 7 years

Main procurement category

Services

CPV classifications

- 79710000 - Security services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)

- UKG - West Midlands (England)
 - UKH - East of England
 - UKI - London
 - UKJ - South East (England)
 - UKK - South West (England)
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Engagement

Engagement deadline

28 May 2025

Engagement process description

TfL invites suppliers to participate in this Preliminary Market Engagement exercise by completing a Market Survey Questionnaire (MSQ). All feedback received will be treated confidentially and will help to shape the upcoming procurement opportunity.

Information on the engagement process and the procurement can be found in MSQ documents which will be emailed to interested suppliers.

The engagement process consists of the following key steps:

1. Registering Interest - Suppliers who wish to participate should express their interest by emailing SMBOneFM@tfl.gov.uk and quoting 'Physical Security, Reception and Other Services - Registering MSQ interest'.
2. Review and complete the MSQ document which shall be issued to them.
3. Email the completed MSQ document back to SMBOneFM@tfl.gov.uk in an MS Excel format before the deadline of 17:00 on Wednesday 28th May 2025.

TfL reserve the right to hold 1-2-1s with suppliers following the submission of the MSQs.

We encourage all interested suppliers, regardless of size, to take part in this process.
Your insights and

expertise will be invaluable in shaping our approach.

If you have any questions about the process, please do not hesitate to get in touch :
SMBOneFM@tfl.gov.uk

Procedure

Special regime

Utilities

Contracting authority

Transport for London

- Public Procurement Organisation Number: PHMT-6197-NWNZ

5 Endeavour Square

London

E20 1JN

United Kingdom

Email: SMBOneFM@tfl.gov.uk

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - central government