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Tender

Your Bus Journey

Transport Focus

F02: Contract notice

Notice identifier: 2022/S 000-016583

Procurement identifier (OCID): ocds-h6vhtk-03476c

Published 16 June 2022, 4:05pm

Section I: Contracting authority

I.1) Name and addresses

Transport Focus

7th Floor Piccadilly Gate, Store Street

Manchester

M1 2WD

Contact

Robert Pain

Email

tenders@transportfocus.org.uk

Telephone

+44 3001230835

Country

United Kingdom

NUTS code

UKD33 - Manchester

Internet address(es)

Main address

www.transportfocus.org.uk

Buyer's address

www.transportfocus.org.uk

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://www.delta-esourcing.com/tenders/UK-UK-Manchester:-Research-and-development-services-and-related-consultancy-services./TC3G9GV362>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-UK-Manchester:-Research-and-development-services-and-related-consultancy-services./TC3G9GV362>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Your Bus Journey

II.1.2) Main CPV code

- 73000000 - Research and development services and related consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

To provide ongoing, robust measurement of bus passenger experience (gathered through market research surveys), which is objective and consistent across local authority or transport authority areas. This will enable Transport Focus to hold the bodies responsible for bus service provision to account, and constructively help drive improvements, based on what matters to passengers. The survey coverage will be primarily in England outside of London, but is also likely to include Scotland and Wales. Your Bus Journey is Transport Focus's new survey that will replace its predecessor the Bus Passenger Survey, which ran from 2009 to 2019 and in its final years gathered the responses from over 40,000 bus passengers.

II.1.5) Estimated total value

Value excluding VAT: £1,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

To provide ongoing, robust measurement of bus passenger experience (gathered through market research surveys), which is objective and consistent across local authority or transport authority areas. The survey coverage will be primarily in England outside of London, but is also likely to include Scotland and Wales. Your Bus Journey is Transport Focus's new survey that will replace its predecessor the Bus Passenger Survey, which ran from 2009 to 2019 and in its final years gathered the responses from over 40,000 bus passengers. Further details can be found in the ITT document.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

22 August 2022

End date

29 November 2024

This contract is subject to renewal

Yes

Description of renewals

Optional contract extensions of one year, plus one further year

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

We have proposed the methodology for the survey, but tenderers may choose to propose their alternatives, in addition to responding to our proposed option. Details are contained in the tender documentation.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/TC3G9GV362>

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

We would expect bidding organisations to be company partners of the Market Research Society (MRS) or equivalent.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

25 July 2022

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

25 July 2022

Local time

5:01pm

Place

Virtual

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Manchester:-Research-and-development-services-and-related-consultancy-services./TC3G9GV362>

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GO Reference: GO-2022616-PRO-20335195

VI.4) Procedures for review

VI.4.1) Review body

Transport Focus

Piccadilly Gate, Store Street

Manchester

M1 2WD

Telephone

+44 3001232167

Country

United Kingdom

Internet address

www.transportfocus.org.uk

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Details are contained within the ITT.