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Tender

## **Your Bus Journey**

Transport Focus

F02: Contract notice

Notice identifier: 2022/S 000-016583

Procurement identifier (OCID): ocds-h6vhtk-03476c

Published 16 June 2022, 4:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Transport Focus

7th Floor Piccadilly Gate, Store Street

Manchester

M1 2WD

#### **Contact**

Robert Pain

#### **Email**

[tenders@transportfocus.org.uk](mailto:tenders@transportfocus.org.uk)

#### **Telephone**

+44 3001230835

#### **Country**

United Kingdom

**NUTS code**

UKD33 - Manchester

**Internet address(es)**

Main address

[www.transportfocus.org.uk](http://www.transportfocus.org.uk)

Buyer's address

[www.transportfocus.org.uk](http://www.transportfocus.org.uk)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<https://www.delta-esourcing.com/tenders/UK-UK-Manchester:-Research-and-development-services-and-related-consultancy-services./TC3G9GV362>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-UK-Manchester:-Research-and-development-services-and-related-consultancy-services./TC3G9GV362>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Your Bus Journey

#### **II.1.2) Main CPV code**

- 73000000 - Research and development services and related consultancy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

To provide ongoing, robust measurement of bus passenger experience (gathered through market research surveys), which is objective and consistent across local authority or transport authority areas. This will enable Transport Focus to hold the bodies responsible for bus service provision to account, and constructively help drive improvements, based on what matters to passengers. The survey coverage will be primarily in England outside of London, but is also likely to include Scotland and Wales. Your Bus Journey is Transport Focus's new survey that will replace its predecessor the Bus Passenger Survey, which ran from 2009 to 2019 and in its final years gathered the responses from over 40,000 bus passengers.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

To provide ongoing, robust measurement of bus passenger experience (gathered through market research surveys), which is objective and consistent across local authority or transport authority areas. The survey coverage will be primarily in England outside of London, but is also likely to include Scotland and Wales. Your Bus Journey is Transport Focus's new survey that will replace its predecessor the Bus Passenger Survey, which ran from 2009 to 2019 and in its final years gathered the responses from over 40,000 bus passengers. Further details can be found in the ITT document.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

22 August 2022

End date

29 November 2024

This contract is subject to renewal

Yes

Description of renewals

Optional contract extensions of one year, plus one further year

#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: Yes

Description of options

We have proposed the methodology for the survey, but tenderers may choose to propose their alternatives, in addition to responding to our proposed option. Details are contained in the tender documentation.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/TC3G9GV362>

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

We would expect bidding organisations to be company partners of the Market Research Society (MRS) or equivalent.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

25 July 2022

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

25 July 2022

Local time

5:01pm

Place

Virtual

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Manchester:-Research-and-development-services-and-related-consultancy-services./TC3G9GV362>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/TC3G9GV362>

GO Reference: GO-2022616-PRO-20335195

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Transport Focus

Piccadilly Gate, Store Street

Manchester

M1 2WD

Telephone

+44 3001232167

Country

United Kingdom

Internet address

[www.transportfocus.org.uk](http://www.transportfocus.org.uk)

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Details are contained within the ITT.