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Contract

Modification Notice to COVID-19 Test Digital Platform

Health and Social Care Information Centre, known as NHS Digital

F20: Modification notice

Notice identifier: 2021/S 000-016559

Procurement identifier (OCID): ocds-h6vhtk-02c821

Published 15 July 2021, 8:25am

Section I: Contracting authority/entity

I.1) Name and addresses

Health and Social Care Information Centre, known as NHS Digital

7 and 8 Wellington Place

LEEDS

LS1 4AP

Contact

Rob Elliott

Email

NHSDcommercial@nhs.net

Telephone

+44 3003035678

Country

United Kingdom

NUTS code

UKE42 - Leeds

Internet address(es)

Main address

<https://digital.nhs.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Modification Notice to COVID-19 Test Digital Platform

Reference number

CON 4474

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE42 - Leeds

Main site or place of performance

The Services will be delivered remotely by the Supplier however the Supplier will comply with reasonable requests to co-locate where practical to facilitate integration of the services.

II.2.4) Description of the procurement at the time of conclusion of the contract:

Contract with Deloitte LLP for the provision of digital solution design, build and live service of a digital platform, ordering portals and mobile applications to support the Covid-19 National Test Service. The services provided under this contract support the digital and data journey for COVID-19 testing, currently amounting to millions of tests each week, and have introduced new capabilities as the testing programme has evolved to support the pandemic response.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

9

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2021/S 042-106280](#)

Section V. Award of contract/concession

Contract No

Contract 4474

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

18 December 2020

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Deloitte LLP

Hill House, 1 New Street Square

London

EC4A 3HQ

Telephone

+44 2079363000

Country

United Kingdom

NUTS code

- UKI - London

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £51,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Health and Social Care Information Centre, known as NHS Digital

Leeds

LS1 4AP

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

VII.1.3) Place of performance

NUTS code

- UKE42 - Leeds

Main site or place of performance

London

VII.1.4) Description of the procurement:

Contract with Deloitte LLP for the provision of digital solution design, build and live service of a digital platform, ordering portals and mobile applications to support the Covid-19 National Test Service. The services provided under this contract support the digital and data journey for COVID-19 testing, currently amounting to millions of tests each week, and have introduced new capabilities as the testing programme has evolved to support the pandemic response.

The scope of work under the contract is constantly changing to meet new demands of the pandemic, and has evolved to include the provision of services to disaggregate the solution, removing interdependencies and facilitating the formation of independent services capable of transition to replacement suppliers. Given the bespoke nature of the digital testing platform, this disaggregation work is complex and accordingly, the contract required an extension to allow the supplier to continue the disaggregation services without impacting on the stability of the platform.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

12

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£74,800,000

VII.1.7) Name and address of the contractor/concessionaire

Deloitte LLP

Hill House, 1 New Street Square

London

EC4A 3HQ

Telephone

+44 2079363000

Country

United Kingdom

NUTS code

- UKI - London

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The contract was amended to extend the duration by 3 months to 30 June 2021. To reflect the extended term, the contract value also increased to £74,800,000.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

The digital testing platform is inextricably linked to the successful running of the testing strategy and a change in economic operator at the end of March would have threatened the continued running of the overarching testing service. The digital platform has been developed with a technical architecture to interoperate with the other suppliers of testing services, and a transition away from this platform whilst there is still a significant level of change to the nature of the services risks disrupting the continuity of services.

A change in contractor for the provision of the digital platform would cause significant duplication of costs as any replacement provider would have to dedicate substantial resource in establishing and understanding the detailed infrastructure of the platform and how it interoperates with other service providers. Further, as well as the costs involved with ensuring the smooth transition of data from the current supplier to the new provider, transition to a new supplier could put the operation of the digital testing platform at risk of disruption which would cause significant inconvenience, not only to NHS Digital, but to the wider public on the end to end testing journey. This could have serious implications to public health and the containment of the spread of the virus.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £51,000,000

Total contract value after the modifications

Value excluding VAT: £74,800,000