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Awarded contract

## **Modification Notice to COVID-19 Test Digital Platform**

Health and Social Care Information Centre, known as NHS Digital

F20: Modification notice

Notice reference: 2021/S 000-016559

Published: 15 July 2021, 8:25am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Health and Social Care Information Centre, known as NHS Digital

7 and 8 Wellington Place

LEEDS

LS1 4AP

#### **Contact**

Rob Elliott

#### **Email**

[NHSDcommercial@nhs.net](mailto:NHSDcommercial@nhs.net)

#### **Telephone**

+44 3003035678

#### **Country**

United Kingdom

**NUTS code**

UKE42 - Leeds

**Internet address(es)**

Main address

<https://digital.nhs.uk/>

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Modification Notice to COVID-19 Test Digital Platform

Reference number

CON 4474

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.2) Description**

**II.2.3) Place of performance**

NUTS codes

- UKE42 - Leeds

Main site or place of performance

The Services will be delivered remotely by the Supplier however the Supplier will comply with reasonable requests to co-locate where practical to facilitate integration of the services.

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

Contract with Deloitte LLP for the provision of digital solution design, build and live service of a digital platform, ordering portals and mobile applications to support the Covid-19 National Test Service. The services provided under this contract support the digital and data journey for COVID-19 testing, currently amounting to millions of tests each week, and have introduced new capabilities as the testing programme has evolved to support the pandemic response.

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

9

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2021/S 042-106280](#)

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## **Section V. Award of contract/concession**

### **Contract No**

Contract 4474

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

18 December 2020

## **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

## **V.2.3) Name and address of the contractor/concessionaire**

Deloitte LLP

Hill House, 1 New Street Square

London

EC4A 3HQ

Telephone

+44 2079363000

Country

United Kingdom

NUTS code

- UKI - London

The contractor/concessionaire is an SME

No

## **V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £51,000,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Health and Social Care Information Centre, known as NHS Digital

Leeds

LS1 4AP

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **VII.1.3) Place of performance**

NUTS code

- UKE42 - Leeds

Main site or place of performance

London

#### **VII.1.4) Description of the procurement:**

Contract with Deloitte LLP for the provision of digital solution design, build and live service of a digital platform, ordering portals and mobile applications to support the Covid-19 National Test Service. The services provided under this contract support the digital and data journey for COVID-19 testing, currently amounting to millions of tests each week, and have introduced new capabilities as the testing programme has evolved to support the pandemic response.

The scope of work under the contract is constantly changing to meet new demands of the pandemic, and has evolved to include the provision of services to disaggregate the solution, removing interdependencies and facilitating the formation of independent services capable of transition to replacement suppliers. Given the bespoke nature of the digital testing platform, this disaggregation work is complex and accordingly, the contract required an extension to allow the supplier to continue the disaggregation services without impacting on the stability of the platform.

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

12

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£74,800,000

### **VII.1.7) Name and address of the contractor/concessionaire**

Deloitte LLP

Hill House, 1 New Street Square

London

EC4A 3HQ

Telephone

+44 2079363000

Country

United Kingdom

NUTS code

- UKI - London

The contractor/concessionaire is an SME

No

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The contract was amended to extend the duration by 3 months to 30 June 2021. To reflect the extended term, the contract value also increased to £74,800,000.

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

The digital testing platform is inextricably linked to the successful running of the testing strategy and a change in economic operator at the end of March would have threatened the continued running of the overarching testing service. The digital platform has been developed with a technical architecture to interoperate with the other suppliers of testing services, and a transition away from this platform whilst there is still a significant level of change to the nature of the services risks disrupting the continuity of services.

A change in contractor for the provision of the digital platform would cause significant duplication of costs as any replacement provider would have to dedicate substantial resource in establishing and understanding the detailed infrastructure of the platform and how it interoperates with other service providers. Further, as well as the costs involved with ensuring the smooth transition of data from the current supplier to the new provider, transition to a new supplier could put the operation of the digital testing platform at risk of disruption which would cause significant inconvenience, not only to NHS Digital, but to the wider public on the end to end testing journey. This could have serious implications to public health and the containment of the spread of the virus.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £51,000,000

Total contract value after the modifications

Value excluding VAT: £74,800,000