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Tender

Procurement of Network Support Services

University of South Wales

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-016557

Procurement identifier (OCID): ocds-h6vhtk-065b3f

Published 24 February 2026, 3:20pm

Scope

Reference

2068

Description

The University of South Wales (USW) operates a multi-campus network environment that underpins critical teaching, learning, research, and business services across Treforest, Glyntaff, Cardiff, and Newport. The network includes a modern software-defined access infrastructure, enterprise wireless, security platforms, and a monitoring capability used to maintain performance, availability, and operational assurance.

USW requires additional specialist capability to support day-to-day network operations, maintain service stability, and provide structured oversight across core BAU tasks. This requirement also supports the development of internal capability through training and mentorship of junior engineers, student placements, and graduates.

The supplier will work closely with the USW Network team to support operational delivery, maintain compliance with service processes, and contribute to proactive monitoring, fault resolution, controlled change, and continuous improvement.

Total value (estimated)

- £99,000 excluding VAT
- £118,800 including VAT

Below the relevant threshold

Contract dates (estimated)

- 13 March 2026 to 13 March 2027
- Possible extension to 13 March 2028
- 2 years, 1 day

Description of possible extension:

1x 12 Month Extension

Main procurement category

Services

CPV classifications

- 72710000 - Local area network services
- 72720000 - Wide area network services

Contract locations

- UKL15 - Central Valleys

- UKL16 - Gwent Valleys

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

3 March 2026, 12:00pm

Tender submission deadline

10 March 2026, 12:00pm

Submission address and any special instructions

Completion of the tender can be found via the below link.

<https://etenderwales.ukp.app.jaggaer.com/go/77447913019C8F83CA5C>

If etenderwales hasn't previously been used, please sign up via the below link.

<https://etenderwales.bravosolution.co.uk/esop/guest/login.do>

Tenders may be submitted electronically

Yes

Award criteria

Name	Type	Weighting
Social Value & Quality	Quality	70.00%
Network Consultancy Per Day	Cost	30.00%

Procedure

Procedure type

Below threshold - open competition

Contracting authority

University of South Wales

- Charity Commission (England and Wales): 1140312

University of South Wales,

Pontypridd

CF37 1DL

United Kingdom

Contact name: Ethan Jones

Email: ethan.jones2@southwales.ac.uk

Website: <https://www.southwales.ac.uk/>

Region: UKL15 - Central Valleys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales