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Tender

IWM/2425/DCM/3312: Digital Asset Management System (DAMS) for IWM

Imperial War Museums

F02: Contract notice

Notice identifier: 2024/S 000-016551

Procurement identifier (OCID): ocids-h6vhtk-046b95

Published 24 May 2024, 7:05pm

Section I: Contracting authority

I.1) Name and addresses

Imperial War Museums

IWM London, Lambeth Road

Duxford

SE1 6HZ

Email

erowberry@iwm.org.uk

Telephone

+44 2074165000

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.iwm.org.uk

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Duxford:-Systems-and-technical-consultancy-services./3W782Q7472>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IWM/2425/DCM/3312: Digital Asset Management System (DAMS) for IWM

II.1.2) Main CPV code

- 72220000 - Systems and technical consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

IWM is seeking to replace its Digital Asset Management System (“DAMS”). IWM relies on this system to preserve, store and make accessible the millions of born digital and digitised assets in our collections, which include film, photographs, sound, artworks and documents.

The DAMS is an internal system which is closely integrated with our Collections Management System, and it also supplies digital assets to our website and commercial services. This procurement includes the following activities:

- Configuration of a new DAMS
- Integration of the new DAMS with other IWM systems (notably the Axiell Collections CMS)
- Migration of assets & metadata from the existing DAMS to the new DAMS
- Ongoing support for the new DAMS.

While parts of this work are tightly specified, there are areas where IWM will be open to a variety of possible approaches.

II.1.5) Estimated total value

Value excluding VAT: £300,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48481000 - Sales or marketing software package
- 72212610 - Database software development services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

IWM is seeking to replace its Digital Asset Management System ("DAMS"). IWM relies on this system to preserve, store and make accessible the millions of born digital and digitised assets in our collections, which include film, photographs, sound, artworks and documents.

The DAMS is an internal system which is closely integrated with our Collections Management System, and it also supplies digital assets to our website and commercial services. This procurement includes the following activities:

- Configuration of a new DAMS
- Integration of the new DAMS with other IWM systems (notably the Axiell Collections CMS)
- Migration of assets & metadata from the existing DAMS to the new DAMS
- Ongoing support for the new DAMS.

While parts of this work are tightly specified, there are areas where IWM will be open to a variety of possible approaches. For example, a successful solution might have a user-friendly user interface for all our curators to use or might have very limited access only for our technical specialists.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

39

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/3W782Q7472>

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 005-000027](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

28 June 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

28 June 2024

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Duxford:-Systems-and-technical-consultancy-services./3W782Q7472>

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GO Reference: GO-2024524-PRO-26236372

VI.4) Procedures for review

VI.4.1) Review body

Imperial War Museums

London

Country

United Kingdom