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Tender

## Warden Alarm Response

EASTLIGHT COMMUNITY HOMES LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-016545

Procurement identifier (OCID): ocds-h6vhtk-050664

Published 23 April 2025, 2:17pm

## Scope

## Reference

EAST0779

## Description

Eastlight are seeking a partner to provide a 24-hour support alarm call handling service.

The contract duration will be for 3 years from estimated date 1st July 2025 with an option to extend by a further 2 x 12-month periods by mutual agreement.

## Total value (estimated)

- £240,000 excluding VAT
- £288,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 July 2025 to 30 June 2028
- Possible extension to 30 June 2030
- 5 years

Description of possible extension:

2 x 1 year extensions

### **Main procurement category**

Services

### **CPV classifications**

- 79711000 - Alarm-monitoring services

### **Contract locations**

- UK - United Kingdom

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## **Participation**

### **Particular suitability**

Small and medium-sized enterprises (SME)

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## **Submission**

### **Enquiry deadline**

16 May 2025, 11:59pm

### **Tender submission deadline**

23 May 2025, 12:00pm

### **Submission address and any special instructions**

via proactis Pro Contract Portal

<https://procontract.due-north.com/>

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

### **Award decision date (estimated)**

12 June 2025

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## Award criteria

Name	Description	Type	Weighting
Quality	60% quality	Quality	60%
Cost	40% cost	Cost	40%

## Other information

### Conflicts assessment prepared/revised

Yes

## Procedure

### Procedure type

Open procedure

## Contracting authority

### EASTLIGHT COMMUNITY HOMES LIMITED

- Companies House: IP30124R
- Public Procurement Organisation Number: PDRZ-7469-PLCL

Eastlight House

Braintree

CM77 8FG

United Kingdom

Contact name: Amy Richmond

Telephone: +443301280330

Email: [procurement@eastlighthomes.co.uk](mailto:procurement@eastlighthomes.co.uk)

Website: <http://www.eastlighthomes.co.uk>

Region: UKH34 - Essex Haven Gateway

Organisation type: Public authority - sub-central government