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Tender

SWBH - Sickness Absence Management System

Sandwell and West Birmingham Hospitals NHS Trust

F02: Contract notice

Notice identifier: 2024/S 000-016543

Procurement identifier (OCID): ocds-h6vhtk-046b90

Published 24 May 2024, 6:02pm

Section I: Contracting authority

I.1) Name and addresses

Sandwell and West Birmingham Hospitals NHS Trust

Dudley Road

Birmingham

B18 7QH

Contact

Kirk Johnson

Email

kirk.johnson1@nhs.net

Telephone

+44 7896607624

Country

United Kingdom

Region code

UKG37 - Sandwell

Internet address(es)

Main address

<https://www.swbh.nhs.uk/>

Buyer's address

<https://www.swbh.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SWBH - Sickness Absence Management System

II.1.2) Main CPV code

- 72268000 - Software supply services

II.1.3) Type of contract

Services

II.1.4) Short description

Sandwell and West Birmingham Hospitals NHS Trust (SWBH) (the "Authority") is issuing this invitation to tender ("ITT") in connection with the competitive procurement for a Sickness Absence Management System.

II.1.5) Estimated total value

Value excluding VAT: £500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48451000 - Enterprise resource planning software package

II.2.3) Place of performance

NUTS codes

- UKG37 - Sandwell

II.2.4) Description of the procurement

The Authority requirement is for a comprehensive Sickness Absence Management

System (SAMS) to be used by our organisation for upto 8,000 staff in total

The SAMS will help streamline the process of recording, managing, and analysing employee sickness absences. The system should be robust, user-friendly, secure, and compliant with relevant data protection regulations.

The selected supplier will be responsible for providing a comprehensive Sickness System that includes the following components:

- System Implementation and Configuration.
- Installation, setup and rollout of the system.
- Customisation to meet the specific requirements of the Trust.
- Integration with existing NHS Rostering, HR and payroll systems.

Award will be for a period of 3 (three) years with the option to extend for 2 (two) periods of up to 12 (twelve) months each.

The Authority reserves the right to expand the award across the ICS and potentially wider across the NHS, pricing shall be provided as part of the submission to support this potential requirement.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

8 July 2024

End date

7 July 2027

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

14 June 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

24 June 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

VI.4.4) Service from which information about the review procedure may be obtained

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

