

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/016537-2024>

Tender

IT Support and Maintenance Provider

IT Support and Maintenance Provider

F02: Contract notice

Notice identifier: 2024/S 000-016537

Procurement identifier (OCID): ocds-h6vhtk-046b8d

Published 24 May 2024, 5:31pm

Section I: Contracting authority

I.1) Name and addresses

IT Support and Maintenance Provider

The Colmore Building, 20 Colmore Circus Queensway

Birmingham

B4 6AT

Email

zoe.middleton@wmgrowth.com

Country

United Kingdom

NUTS code

UKG31 - Birmingham

Internet address(es)

Main address

www.wmgrowth.com

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/wmgrowth.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/wmgrowth.aspx/Home>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IT Support and Maintenance Provider

Reference number

2024-WMGC-0374

II.1.2) Main CPV code

- 72600000 - Computer support and consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

The West Midlands Growth Company is seeking to establish an agreement with a single supplier to provide IT Support and Maintenance for our both our systems and end users. The West Midlands Growth Company is currently situated on the 11th floor of The Colmore Building in central Birmingham. Currently, the entire workforce operates on a hybrid working model which is expected to be in place for the foreseeable future. There are a considerable number of services hosted in the Microsoft Business platform; these consist of SharePoint and Office 365. The file sharing uses the SharePoint platform, the historic document management system and finance applications can be accessed via a remote desktop connection to a virtual server, which will need to remain in place throughout the term of this contract.

II.1.5) Estimated total value

Value excluding VAT: £435,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48900000 - Miscellaneous software package and computer systems
- 50312000 - Maintenance and repair of computer equipment
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 50320000 - Repair and maintenance services of personal computers
- 50322000 - Maintenance services of personal computers

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

The West Midlands Growth Company is seeking to establish an agreement with a single supplier to provide IT Support and Maintenance for our both our systems and end users. The West Midlands Growth Company is currently situated on the 11th floor of The Colmore Building in central Birmingham. Currently, the entire workforce operates on a hybrid working model which is expected to be in place for the foreseeable future. There are a considerable number of services hosted in the Microsoft Business platform; these consist of SharePoint and Office 365. The file sharing uses the SharePoint platform, the historic document management system and finance applications can be accessed via a remote desktop connection to a virtual server, which will need to remain in place throughout the term of this contract.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £435,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

5 August 2024

End date

31 March 2025

This contract is subject to renewal

Yes

Description of renewals

Additional 2 x 1 year renewal options required

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

NA

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

24 June 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

24 June 2024

Local time

1:00pm

Place

West Midlands Growth Company, The Colmore Building, 20 Colmore Circus
Queensway, Birmingham. B4 6AT.

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

West Midlands Growth Company Leadership Team

Birmingham

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Timetable included in ITT documentation