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Tender

Provision of Electronic Care Monitoring System and Associated Services

Leicester City Council

F02: Contract notice

Notice identifier: 2024/S 000-016516

Procurement identifier (OCID): ocids-h6vhtk-046b7e

Published 24 May 2024, 4:06pm

Section I: Contracting authority

I.1) Name and addresses

Leicester City Council

City Hall, 115 Charles Street

Leicester

LE1 1FZ

Contact

Mrs Pamela Chirara

Email

pamela.chirara@leicester.gov.uk

Telephone

+44 1164543502

Country

United Kingdom

Region code

UKF21 - Leicester

Internet address(es)

Main address

<http://www.leicester.gov.uk>

Buyer's address

<http://www.leicester.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=bce99560-dc19-ef11-812b-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=bce99560-dc19-ef11-812b-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Electronic Care Monitoring System and Associated Services

Reference number

DN725730

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Leicester City Council are looking to replace their current Electronic Care Monitoring System for a home care provider based across the Leicester area. For our Reablement and Integrated Crisis Response Service (ICRS) service. The current solution is to expire in March 2025, and it has become necessary to consolidate the solution from two separate solutions into one which meets service needs and the growing ask on both the Reablement and ICRS team. The solution sought is to work alone and not need to integrate with existing solutions as these will be replaced by the new solution in its entirety.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF21 - Leicester

II.2.4) Description of the procurement

Leicester City Council are looking to replace their current Electronic Care Monitoring

System for a home care provider based across the Leicester area. For our Reablement and Integrated Crisis Response Service (ICRS) service. The current solution is to expire in March 2025, and it has become necessary to consolidate the solution from two separate solutions into one which meets service needs and the growing ask on both the Reablement and ICRS team. The solution sought is to work alone and not need to integrate with existing solutions as these will be replaced by the new solution in its entirety.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

1+1+1+1+1 years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

25 June 2024

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

25 June 2024

Local time

10:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Construction and Technology Court (Queens Bench Division)

Birmingham

B4 6DS

Country

United Kingdom