

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/016516-2024>

Tender

## **Provision of Electronic Care Monitoring System and Associated Services**

Leicester City Council

F02: Contract notice

Notice identifier: 2024/S 000-016516

Procurement identifier (OCID): ocds-h6vhtk-046b7e

Published 24 May 2024, 4:06pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Leicester City Council

City Hall, 115 Charles Street

Leicester

LE1 1FZ

#### **Contact**

Mrs Pamela Chirara

#### **Email**

[pamela.chirara@leicester.gov.uk](mailto:pamela.chirara@leicester.gov.uk)

#### **Telephone**

+44 1164543502

#### **Country**

United Kingdom

**Region code**

UKF21 - Leicester

**Internet address(es)**

Main address

<http://www.leicester.gov.uk>

Buyer's address

<http://www.leicester.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=bce99560-dc19-ef11-812b-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=bce99560-dc19-ef11-812b-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of Electronic Care Monitoring System and Associated Services

Reference number

DN725730

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Leicester City Council are looking to replace their current Electronic Care Monitoring System for a home care provider based across the Leicester area. For our Reablement and Integrated Crisis Response Service (ICRS) service. The current solution is to expire in March 2025, and it has become necessary to consolidate the solution from two separate solutions into one which meets service needs and the growing ask on both the Reablement and ICRS team. The solution sought is to work alone and not need to integrate with existing solutions as these will be replaced by the new solution in its entirety.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKF21 - Leicester

#### **II.2.4) Description of the procurement**

Leicester City Council are looking to replace their current Electronic Care Monitoring

System for a home care provider based across the Leicester area. For our Reablement and Integrated Crisis Response Service (ICRS) service. The current solution is to expire in March 2025, and it has become necessary to consolidate the solution from two separate solutions into one which meets service needs and the growing ask on both the Reablement and ICRS team. The solution sought is to work alone and not need to integrate with existing solutions as these will be replaced by the new solution in its entirety.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

1+1+1+1+1 years

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

25 June 2024

Local time

10:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

25 June 2024

Local time

10:00am

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Construction and Technology Court (Queens Bench Division)

Birmingham

B4 6DS

Country

United Kingdom