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Contract

Safe Haven Service for Coventry & Warwickshire

NHS Coventry and Warwickshire Integrated Care Board

F03: Contract award notice

Notice identifier: 2023/S 000-016510

Procurement identifier (OCID): ocds-h6vhtk-038c09

Published 12 June 2023, 9:41 am

Section I: Contracting authority

I.1) Name and addresses

NHS Coventry and Warwickshire Integrated Care Board

Westgate House Market Street

Warwick

CV34 4DE

Email

cwicb.contactus@nhs.net

Country

United Kingdom

Region code

UKG33 - Coventry

Internet address(es)

Main address

<https://www.happyhealthylives.uk/>

Buyer's address

<https://www.happyhealthylives.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Safe Haven Service for Coventry & Warwickshire

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The objective of the Safe Haven service is to provide open-access support across Coventry and Warwickshire at a place of safety for individuals experiencing mental health distress at times when traditional services are closed.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,200,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

The main aim of the 'Safe Haven' service is to provide appropriate support for those with mental health needs and/or at risk of reaching crisis. Individuals aged 16 and upwards can receive support to help them stabilise themselves, ensure their safety and wellbeing, and prevent deterioration. In turn it is hoped that this will reduce pressures on acute hospitals, emergency departments and primary care, and also, alongside other services and work programmes, contribute to improving the mental health and wellbeing of local residents and reducing deaths by suicide locally.

The objective of the Safe Haven service is to provide a place of safety for individuals experiencing mental health distress, to prioritise the value of human relationships, the power of listening and the need for a non-stigmatising, friendly, non-clinical environment, where individuals can drop in and gain the appropriate level of support and information. Therefore, as a community based, non-clinical environment The Safe Havens presents a valuable opportunity for our local pathways to offer a genuine preventative offer for individuals experiencing emotional distress.

II.2.5) Award criteria

Quality criterion - Name: Qualification Sections A-L / Weighting: Pass/Fail

Quality criterion - Name: Technical Sections M-R / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-034844](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 June 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Coventry and Warwickshire Mind

Wellington Gardens, Windsor Street, Spon End

Coventry

CV1 3BT

Email

admin@cwmind.org.uk

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

National registration number

2631898

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,200,000

Total value of the contract/lot: £1,200,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Arden and GEM CSU

Francis Crick House

Northampton

NN3 6BJ

Country

United Kingdom

Internet address

<https://www.ardengemcsu.nhs.uk/>