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Not applicable

## **Family Support Service Framework**

Royal Borough of Greenwich

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-016489

Procurement identifier (OCID): ocds-h6vhtk-046a1b

Published 24 May 2024, 3:10pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Royal Borough of Greenwich

3rd Floor, The Woolwich Centre, 35 Wellington Street, Woolwich

London

SE18 6HQ

#### **Contact**

Mr Delroy Hurst

#### **Email**

[Delroy.Hurst@royalgreenwich.gov.uk](mailto:Delroy.Hurst@royalgreenwich.gov.uk)

#### **Telephone**

+44 2089215255

#### **Country**

United Kingdom

**Region code**

UKI51 - Bexley and Greenwich

**Internet address(es)**

Main address

<http://www.royalgreenwich.gov.uk/>

Buyer's address

<http://www.royalgreenwich.gov.uk/>

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Family Support Service Framework

Reference number

DN723780

**II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

possible.

Contract summary

Industry

Other community, social and personal services - 98000000

Location of contract

England

Value of contract

£600,000

Procurement reference

RBG001-DN723780-19762511

Published date

24 May 2024

Approach to market date

14 June 2024

Contract start date

1 October 2024

Contract end date

30 September 2028

Contract is suitable for SMEs?

Yes

Contract is suitable for VCSEs?

Yes

Description

Support for families known to our Children's Social Care Teams delivered via a Framework contract with 5 Lots, enabling call-off of specified services as identified by Social Care Teams. Individually commissioned services will wraparound the work undertaken by Social Workers and Personal Advisors, across Safeguarding Teams,

Children in Our Care/Care Leavers Teams and the Disabled Children and Young People's Service.

The scope of services does not cover all the services associated with families known to Social Care in RB Greenwich but rather a portion of services that are required to meet the needs identified. We anticipate that the range of organisations will provide more opportunities to achieve individualised support and better outcomes for families with children aged 0-18 years and up to 25 years if known to the Disabled Children and Young People service.

Lot 1: Family Support - Family Support provided in the home and in the community, including support specifically aimed at working with fathers and young men and neurodivergent children and young people.

Lot 2: Supporting Young People - Mentoring & Direct Support for YP aged 10-18 years

Lot 3: Supporting Disabled Children and Young People - Support for Children and Young People with Physical Disabilities, Complex Learning Needs and/or Medicalised Health Needs

Lot 4: Crisis Support - Short term crisis intervention which is flexible and responsive to the needs of the family.

Lot 5: Supervised Contact - Supporting families with supervised contact.

The planned Go live date for the Family Support Service is 1st October 2024.

All providers are asked to submit their interest in this tender by Monday 3rd June 2024.

There is a planned Online Provider Event Scheduled for Wednesday 5th June 2024 from 1-2pm, where further information will be provided about the service specification and tender process.

The event will be facilitated by key leads from Children's services. RBG's community grants lead will also attend and can support smaller organisations to be tender ready.

Providers will need to indicate as soon as possible if they wish to attend the provider online event by emailing [childrens-commissioning@royalgreenwich.gov.uk](mailto:childrens-commissioning@royalgreenwich.gov.uk) stating their organisation name, contact person and the email address so that an invite can be sent. If you wish to receive support from our community grants team, please also indicate in your submission of interest.

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## Section VI. Complementary information

### VI.6) Original notice reference

Notice number: [2024/S 000-016372](#)

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## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

11.3

Instead of

Date

1 October 2024

Read

Date

14 June 2024