

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/016487-2023>

Tender

## **Community Advice Service**

Worcestershire County Council

F02: Contract notice

Notice identifier: 2023/S 000-016487

Procurement identifier (OCID): ocds-h6vhtk-03d540

Published 9 June 2023, 5:23pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Worcestershire County Council

County Hall, Spetchley Road

Worcester

WR5 2NP

#### **Contact**

[crebbeck@worcestershire.gov.uk](mailto:crebbeck@worcestershire.gov.uk)

#### **Email**

[crebbeck@worcestershire.gov.uk](mailto:crebbeck@worcestershire.gov.uk)

#### **Telephone**

+44 01905843618

#### **Country**

United Kingdom

**NUTS code**

UKG12 - Worcestershire

**Internet address(es)**

Main address

<https://www.worcestershire.gov.uk>

Buyer's address

<https://www.worcestershire.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.in-tendhost.co.uk/worcestershire.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.in-tendhost.co.uk/worcestershire.aspx/Home>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Community Advice Service

Reference number

WCC 00003322

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Community Advice ServiceWorcestershire County Council Communities and Partnership Team are seeking to appoint a service provider to deliver a quality assured 'Community Advice service supporting the residents of Worcestershire. The service will support the most underrepresented members of our community, meeting the needs and desired outcomes of those that request support. The Community Advice service will offer free, easy to access and independent advice to all adults to help address the challenges that are affecting their lives, this will utilise a range of channels to ensure the most effective and efficient service delivery is available. The service will include both short term support and longer-term case support in line with the individual's needs.

#### **II.1.5) Estimated total value**

Value excluding VAT: £3,300,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKG12 - Worcestershire

### **II.2.4) Description of the procurement**

Community Advice Service

### **II.2.5) Award criteria**

Price

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

20 July 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

21 July 2023

Local time

12:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Court of Justice

High Court, The Strand

London

WC2A 2LL

Country

United Kingdom