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Contract

## **NHS SY ICB - Rotherham Place - Safe Space Service- 2024**

NHS South Yorkshire ICB

F03: Contract award notice

Notice identifier: 2024/S 000-016486

Procurement identifier (OCID): ocds-h6vhtk-043c91

Published 24 May 2024, 3:01pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS South Yorkshire ICB

722 Prince of Wales Road

Sheffield

S9 4EU

#### **Contact**

Neill Scott

#### **Email**

[syicb.procurement@nhs.net](mailto:syicb.procurement@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKE3 - South Yorkshire

**Internet address(es)**

Main address

<https://www.southyorkshire.icb.nhs.uk>

Buyer's address

<https://www.southyorkshire.icb.nhs.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

NHS SY ICB - Rotherham Place - Safe Space Service- 2024

Reference number

SYICB/ROTH/NS/24/67

**II.1.2) Main CPV code**

- 85312320 - Counselling services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Overarching Aim:

To provide peer-led practical and emotional support in a safe, calming, and non-medical

environment for people who are experiencing a mental health crisis or severe emotional distress.

Outcomes:

1. People accessing the Service report that the physical environment is calm and relaxed and that they feel less isolated and have developed connections/friendships.
2. People accessing the Service show positive signs of recovery / Crisis de-escalation.
3. The Service is flexible and responsive, adapting to the individual needs of the person in terms of their circumstances i.e. strengths, level of risk, culture, ethnicity, language, age and disability.
4. The voices of people who access the Service are heard and feedback is used to drive service improvement.
5. Mapping of individuals full care journeys across different services demonstrates the integration and effectiveness of the Service.
6. A resilient workforce who are supported to develop to their full potential.
7. People who access the Service experience compassionate, person centred care and support.

Objectives

1. Create a relaxed and supportive space (virtual and/or physical) where connections with others can help build confidence, reduce isolation, and promote friendship.
2. Deliver lower- level psychological interventions and diversionary/exploratory activities that will stabilise the immediate situation and reduce any imminent risk.
3. Promote the Service and support access for those who experience health inequalities – including but not limited to those with protected characteristics.
4. Ensure that engagement with and involvement of the people who use the Service is embedded within all aspects of Service delivery.
5. Work collaboratively with system partners to embed the Service within the Rotherham Crisis Pathway and connect to the wider Rotherham offer.
6. Build a workforce of volunteer and paid peer support workers (experts by experience) who are supported through the provision of weekly supervision / daily peer facilitation support/buddy arrangements and continued professional development.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,082,013

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services
- 85312300 - Guidance and counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKE3 - South Yorkshire

Main site or place of performance

Rotherham

### **II.2.4) Description of the procurement**

Overarching Aim:

To provide peer-led practical and emotional support in a safe, calming, and non-medical environment for people who are experiencing a mental health crisis or severe emotional distress.

Outcomes:

1. People accessing the Service report that the physical environment is calm and relaxed and that they feel less isolated and have developed connections/friendships.
2. People accessing the Service show positive signs of recovery / Crisis de-escalation.
3. The Service is flexible and responsive, adapting to the individual needs of the person in terms of their circumstances i.e. strengths, level of risk, culture, ethnicity, language, age and disability.
4. The voices of people who access the Service are heard and feedback is used to drive service improvement.
5. Mapping of individuals full care journeys across different services demonstrates the

integration and effectiveness of the Service.

6. A resilient workforce who are supported to develop to their full potential.

7. People who access the Service experience compassionate, person centred care and support.

#### Objectives

1. Create a relaxed and supportive space (virtual and/or physical) where connections with others can help build confidence, reduce isolation, and promote friendship.

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4. Ensure that engagement with and involvement of the people who use the Service is embedded within all aspects of Service delivery.

5. Work collaboratively with system partners to embed the Service within the Rotherham Crisis Pathway and connect to the wider Rotherham offer.

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#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-005991](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

29 April 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Mental Health Matters

Sunderland

Country

United Kingdom

NUTS code

- UKG1 - Herefordshire, Worcestershire and Warwickshire

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,082,013

Total value of the contract/lot: £1,082,013

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS England

7-8 Wellington Place

Leeds

LS1 4AP

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>

#### **VI.4.2) Body responsible for mediation procedures**

NHS England

7-8 Wellington Place

Leeds

LS1 4AP

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>