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Contract

NHS SY ICB - Rotherham Place - Safe Space Service-2024

NHS South Yorkshire ICB

F03: Contract award notice

Notice identifier: 2024/S 000-016486

Procurement identifier (OCID): ocds-h6vhtk-043c91

Published 24 May 2024, 3:01pm

Section I: Contracting authority

I.1) Name and addresses

NHS South Yorkshire ICB

722 Prince of Wales Road

Sheffield

S9 4EU

Contact

Neill Scott

Email

syicb.procurement@nhs.net

Country

United Kingdom

Region code

UKE3 - South Yorkshire

Internet address(es)

Main address

<https://www.southyorkshire.icb.nhs.uk>

Buyer's address

<https://www.southyorkshire.icb.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS SY ICB - Rotherham Place - Safe Space Service- 2024

Reference number

SYICB/ROTH/NS/24/67

II.1.2) Main CPV code

- 85312320 - Counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

Overarching Aim:

To provide peer-led practical and emotional support in a safe, calming, and non-medical environment for people who are experiencing a mental health crisis or severe emotional distress.

Outcomes:

1. People accessing the Service report that the physical environment is calm and relaxed and that they feel less isolated and have developed connections/friendships.
2. People accessing the Service show positive signs of recovery / Crisis de-escalation.
3. The Service is flexible and responsive, adapting to the individual needs of the person in terms of their circumstances i.e. strengths, level of risk, culture, ethnicity, language, age and disability.
4. The voices of people who access the Service are heard and feedback is used to drive service improvement.
5. Mapping of individuals full care journeys across different services demonstrates the integration and effectiveness of the Service.
6. A resilient workforce who are supported to develop to their full potential.

7. People who access the Service experience compassionate, person centred care and support.

Objectives

1. Create a relaxed and supportive space (virtual and/or physical) where connections with others can help build confidence, reduce isolation, and promote friendship.
2. Deliver lower- level psychological interventions and diversionary/exploratory activities that will stabilise the immediate situation and reduce any imminent risk.
3. Promote the Service and support access for those who experience health inequalities – including but not limited to those with protected characteristics.
4. Ensure that engagement with and involvement of the people who use the Service is embedded within all aspects of Service delivery.
5. Work collaboratively with system partners to embed the Service within the Rotherham Crisis Pathway and connect to the wider Rotherham offer.
6. Build a workforce of volunteer and paid peer support workers (experts by experience) who are supported through the provision of weekly supervision / daily peer facilitation support/buddy arrangements and continued professional development.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,082,013

II.2) Description

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services
- 85312300 - Guidance and counselling services

II.2.3) Place of performance

NUTS codes

- UKE3 - South Yorkshire

Main site or place of performance

Rotherham

II.2.4) Description of the procurement

Overarching Aim:

To provide peer-led practical and emotional support in a safe, calming, and non-medical environment for people who are experiencing a mental health crisis or severe emotional distress.

Outcomes:

1. People accessing the Service report that the physical environment is calm and relaxed and that they feel less isolated and have developed connections/friendships.
2. People accessing the Service show positive signs of recovery / Crisis de-escalation.
3. The Service is flexible and responsive, adapting to the individual needs of the person in terms of their circumstances i.e. strengths, level of risk, culture, ethnicity, language, age and disability.
4. The voices of people who access the Service are heard and feedback is used to drive service improvement.
5. Mapping of individuals full care journeys across different services demonstrates the integration and effectiveness of the Service.
6. A resilient workforce who are supported to develop to their full potential.
7. People who access the Service experience compassionate, person centred care and support.

Objectives

1. Create a relaxed and supportive space (virtual and/or physical) where connections with others can help build confidence, reduce isolation, and promote friendship.
2. Deliver lower- level psychological interventions and diversionary/exploratory activities that will stabilise the immediate situation and reduce any imminent risk.
3. Promote the Service and support access for those who experience health inequalities – including but not limited to those with protected characteristics.

4. Ensure that engagement with and involvement of the people who use the Service is embedded within all aspects of Service delivery.
5. Work collaboratively with system partners to embed the Service within the Rotherham Crisis Pathway and connect to the wider Rotherham offer.
6. Build a workforce of volunteer and paid peer support workers (experts by experience) who are supported through the provision of weekly supervision / daily peer facilitation support/buddy arrangements and continued professional development.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-005991](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 April 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Mental Health Matters

Sunderland

Country

United Kingdom

NUTS code

- UKG1 - Herefordshire, Worcestershire and Warwickshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,082,013

Total value of the contract/lot: £1,082,013

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS England

7-8 Wellington Place

Leeds

LS1 4AP

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>

VI.4.2) Body responsible for mediation procedures

NHS England

7-8 Wellington Place

Leeds

LS1 4AP

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>