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Contract

(AWARD) - Options appraisal for the national collection of incident data on violence and abuse against NHS staff

SALISBURY NHS FOUNDATION TRUST

F03: Contract award notice

Notice identifier: 2022/S 000-016477

Procurement identifier (OCID): ocds-h6vhtk-03202e

Published 15 June 2022, 6:00pm

Section I: Contracting authority

I.1) Name and addresses

SALISBURY NHS FOUNDATION TRUST

Salisbury Managed Procurement Services

Salisbury

SP2 8BJ

Contact

Simon Dennis

Email

simon.dennis@nhs.net

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

https://nhs.bravosolution.co.uk/nhs_collaborative/web/login.html

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

(AWARD) - Options appraisal for the national collection of incident data on violence and abuse against NHS staff

Reference number

C1546.383

II.1.2) Main CPV code

- 73000000 - Research and development services and related consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

Salisbury NHSFT's Managed Procurement Services are working on behalf of NHS Commissioning Board (NHS England / NHS Improvement) in offering the following opportunity for suppliers :

The NHS People Plan 2020/21 was published in July, with a strong emphasis on 'Looking after our People' - including 23 commitments related to health and wellbeing. One of the NHS People Plan Promise's is that all our people feel supported, safe and secure at work.

"The safety and health of our people is paramount. Leaders across the NHS have a statutory duty of care to prevent and control violence in the workplace - in line with existing legislation - so that people never feel fearful or apprehensive about coming to work."

There is overwhelming evidence regarding the impact that violence, harassment and abuse can have on people's health and wellbeing, affecting mental and physical health. In the most tragic cases, this can result in loss of life or life-changing injuries and psychological issues. For others, it can lead to increased stress and anxiety levels, reduced confidence and resilience, and an impact on their families.

Research shows that staff who experience violence and aggression at work are four times more likely to take sick leave and are more inclined to leave the NHS. The pandemic has

arguably compounded the risks of traumatisation for many people, including health care leaders and their teams. There is also an increasing body of evidence highlighting the impact violence and abuse has on patient care.

It is acknowledged that data collection is a powerful tool to assess the scale of the issue allow the NHS to establish a baseline, consider strategies and policy to improve staff safety and measure improvement overtime. However, since NHS Protect was disbanded in 2016 there has been no national NHS wide data collection of incidents relating to violence, harassment and abuse against our NHS colleagues. The only sector that has continued to collect and report on an annual basis is the ambulance service.

Incident data is, however, still collected individually by Trusts but there is no mechanism currently to view and assess the data at a regional or national level to inform future planning, commissioning and future interventions. From a small scale incident data collection exercise conducted in 2021 it was evident from the local data held by a number of Trusts that there are many inconsistencies and gaps around recording and naming conventions in relation to the recording of incidents of violence, harassment and abuse in the workplace and potential causation factors. There is a systemwide need to understand the scale of violence, harassment and abuse against NHS staff, to contribute to the understanding of staff health and wellbeing. It is recognised that in addition to systems currently used at a local level within the NHS, there may be new data collection systems available and solutions may also be reached by harnessing external reporting systems used by other agencies to meet the needs of the NHS.

2 Aim and objective of review 2.1 Aims

The aim of the project is to better understand the tools and resources available to capture incidence of violence, harassment and bullying against the NHS workforce in all healthcare settings at an Integrated Care System, regional and national level.

(Contract now awarded and ITT closed)

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £100,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: As published in procurement documents / Weighting: 95

Cost criterion - Name: As published in procurement documents / Weighting: 5

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-006548](#)

Section V. Award of contract

Contract No

32485

Title

Options appraisal for the national collection of incident data on violence and abuse against NHS staff

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 June 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Northgate Public Services (UK) Limited

Suite 101, 1st Floor, iMex Centre,

Hemel Hempstead

HP2 7DX

Country

United Kingdom

NUTS code

- UKH - East of England

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000

Total value of the contract/lot: £100,000

Section VI. Complementary information

VI.3) Additional information

Procurement Scope

The Contracting Authority expressly reserved the right (i) not to award any contract as a result of the procurement process commenced by publication of this notice; and (ii) to make whatever changes it saw fit to the content and structure of the tendering competition; and in no circumstances will the Contracting Authority be liable for any costs incurred by the candidates.

The awarding of a place on the Procurement Outcome does not mean that there is any guarantee of subsequent contracts being awarded. Any expenditure, work or effort undertaken prior to contract award is accordingly a matter solely for the commercial judgement of potential suppliers. Any orders placed under this Procurement will form a separate contract under the scope of this Framework between the supplier and the specific requesting other contracting body. The Contracting Authority and other contracting bodies utilising the Procurement shall only use electronic portals during the life of the agreement.

Any values that have been provided are only an estimate. We cannot guarantee to suppliers any business through this framework agreement.

The Procurement has been established by Salisbury NHS Foundation Trust, for use by the following bodies (and any future successors to these organisations):

The following Contracting Authorities are entitled to place Orders:

Salisbury NHS Foundation Trust and all bodies listed below :

Central Government Departments, Local Government and Public Corporations :

<https://www.gov.uk/government/organisations>

Please note Central Government departments may be subject to Government Digital Service approval before using the Framework Agreement.

Local Authorities (England and Wales)

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/791684/List_of_councils_in_England_2019.pdf

National Parks Authorities

<https://www.nationalparks.uk/about-us>

Educational Establishments in England and Wales, maintained by the Department for Education including Schools, Universities and Colleges listed :

<https://www.compare-school-performance.service.gov.uk/schools-by-type?step=default&table=schools®ion=all-england&for=secondary>

Police Forces listed by the College of Policing, plus Police Scotland and Police Service of Northern Ireland

https://www.college.police.uk/About/Copyright_Licensing/Pages/Home-Office-police-forces.aspx

Police Forces and Special Police Forces in the United Kingdom, and/or Police and Crime Commissioners (as defined by the Police Reform and Social Responsibility Act 2011) and/or the Police Authorities (as defined in the Police Act 1964, Police Act 1996, Serious Organised Crime and Police Act 2005, Police and Justice Act 2006, Police, Public Order and Criminal Justice (Scotland) Act 2006), and other relevant legislation for the constituent parts of the United Kingdom, for their respective rights and interests

Fire and Rescue Services in the United Kingdom

<http://www.fireservice.co.uk/information/ukfrs>

<http://www.nifrs.org/areas-districts/>

<http://www.firescotland.gov.uk/your-area.aspx>

NHS Bodies England

<http://www.nhs.uk/ServiceDirectories/Pages/AcuteTrustListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/CCGListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/MentalHealthTrustListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/CareTrustListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/AreaTeamListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/SpecialHealthAuthorityListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/OtherListing.aspx>

Hospices in the UK

<https://www.hospiceuk.org/about-hospice-care/find-a-hospice?qclid=CPLU3cD7zdECFdaRGwodNeoDyw>

Registered Social Landlords (Housing Associations)

<https://www.gov.uk/government/publications/current-registered-providers-of-social-housing>

Third Sector and Charities in the United Kingdom

<http://www.charitycommission.gov.uk/find-charities/>

<http://www.oscr.org.uk/search-charity-register/>

<http://www.charitycommissionni.org.uk/charity-search/>

Citizens Advice in the United Kingdom

<http://www.citizensadvice.org.uk/index/getadvice.htm>

www.cas.org.uk

<http://www.citizensadvice.co.uk/>

Any corporation established, or a group of individuals appointed to act together, for the specific purpose of meeting needs in the general interest, not having an industrial or commercial character, and (i) financed wholly or mainly by another contracting authority listed above in this section of this Framework Agreement;

(ii) subject to management supervision by another contracting authority listed above in this section of this Framework Agreement; or

(iii) more than half of the board of directors or members of which, or, in the case of a group of individuals, more than half of those individuals, are appointed by another contracting authority listed above in this section of this Framework Agreement

(iv) an association of or formed by one or more of the Contracting Authorities listed above in this section of this Framework Agreement

Entities which are not public sector bodies may also use the Framework Agreement if the Authority is satisfied that:

- such entity is calling-off goods and/or services directly, solely and exclusively in order to satisfy contractual obligations to one or more public sector bodies, all of which are entitled to use the Framework Agreement on their own account;
- all goods to be called-off by it are to be used directly, solely and exclusively to provide goods and/or services at sites occupied by such public sector body(ies); and
- it will pass the benefit of the call-off contract to such public sector body(ies) directly, in full and on a purely "pass-through" basis. Accordingly there must be no mark-up, management fee, service charge or any similar cost solely in relation to the supply of goods and/or services imposed on the relevant public sector body(ies), who must be able to benefit from the terms of the Framework Agreement in a like manner and to the same extent as if using the Framework Agreement on its/their own account.

Any 'bodies governed by public law' which under the Public Contracts Regulations 2015 means bodies that have all of the following characteristics

(a) they are established for the specific purpose of meeting needs in the general interest, not having an industrial or commercial character;

(b) they have legal personality; and

(c) they have any of the following characteristics:-

(i) they are financed, for the most part, by the State, regional or local authorities, or by other bodies governed by public law;

(ii) they are subject to management supervision by those authorities or bodies; or

(iii) they have an administrative, managerial or supervisory board, more than half of whose members are appointed by the State, regional or local authorities, or by other bodies governed by public law.

Terms & Conditions

NHS Terms and Conditions, issued with the ITT, will apply at all times.

Access Charges

There is no charge for Providers to register for inclusion on the Procurement, to access information, or to bid for business via the Procurement.

Each Provider, on a successful award of a contract, will be invoiced an Activity Based Income charge by Salisbury NHSFT Commercial Services. This will be based on a percentage of

contract value, and will be clearly advertised with each opportunity.

VI.4) Procedures for review

VI.4.1) Review body

The High Court, England & Wales

London

Country

United Kingdom