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Contract

WSSCC - Community Reablement Services for Adults in West Sussex

West Sussex County Council

F03: Contract award notice

Notice identifier: 2025/S 000-016470

Procurement identifier (OCID): ocids-h6vhtk-0489ce

Published 23 April 2025, 11:59am

Section I: Contracting authority

I.1) Name and addresses

West Sussex County Council

County Hall

Chichester

PO19 1RG

Contact

Ben Chivers-Gibbs

Email

bsdprocurement@westsussex.gov.uk

Country

United Kingdom

Region code

UKJ27 - West Sussex (South West)

Internet address(es)

Main address

<https://www.westsussex.gov.uk>

Buyer's address

<https://www.westsussex.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

WSCC - Community Reablement Services for Adults in West Sussex

Reference number

C19446

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

West Sussex County Council is procuring a Community Reablement Service for adults in West Sussex.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £47,442,186

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

Main site or place of performance

WSCC, County Hall, West Street, Chichester, PO19 1RQ

II.2.4) Description of the procurement

Reablement is a strengths-based, person-centred approach, supporting an individual to regain skills, or gain new/alternative skills and confidence to enable a person to remain living independently or with less support in their own home.

The Community Reablement Service will be provided to customers to support them to maintain, retain or regain daily living skills and abilities to reach their maximum level of independence to remain in their own home independently or with less support. As part of West Sussex County Council approach, we will assume that reablement is to be considered as the default starting position for all new customers and only moving to long-term care where reablement has been confirmed as not appropriate.

There is a clear expectation that the Service Provider and the Council will work closely together to ensure the Service is delivering positive Outcomes for individuals identified for reablement and to deliver a responsive and flexible Service.

The Council wants to ensure a broad group of people can access the Community Reablement Service. Therefore, Customers receiving the Community Reablement Service may have a varying range of care, behavioural, communication, mobility and / or support needs relating - but not limited to - physical disabilities, learning disability, acquired brain injury, neurological conditions, mental health, and other long-term conditions and including double handed care support.

The key objectives of the Service are to:

1. Enable individuals to remain living independently in their usual place of residence.
2. Provide person centred time limited, reabling support for individuals which meets their needs and Outcomes.
3. Deliver Outcome-focussed, strength-based interventions that prevent, reduce, and delay the need for care and support.
4. Maintain Customer's independence at home.
5. Facilitate discharge from hospital at the optimum time for the individual thereby reducing hospital acquired decline.
6. Work in partnership with key partners to ensure a streamlined and coordinated experience for the Customer.
7. Develop strong relationships and pathways with other community services to ensure individuals are supported to remain living independently at home beyond the reablement intervention period.

Throughout the life of this contract, the Community Reablement Service will become more closely aligned with Intermediate Care Services, known as Intermediate Care and Primary Care Services. The Council is working towards improved intermediate care provision with NHS partners. The Reablement service is acknowledged as being an essential part of the integrated care system which will continually work across system health and social pathways to achieve the best Outcomes for residents.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-025398](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2025

V.2.2) Information about tenders

Number of tenders received: 14

Number of tenders received from SMEs: 13

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Essex Cares Limited

Seax House, Victoria Road South, Chelmsford, Essex, CM1 1QH

Chelmsford

CM1 1QH

Email

ecl.contactcentre@essexcares.org

Telephone

+44 3330135438

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

06723149

Internet address

<http://www.ecl.org>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £47,442,186

Total value of the contract/lot: £47,442,186

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Cabinet Office - Public Procurement Review Service

1 Horse Guards Road

London

SW1A 2HQ

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/cabinet-office>

VI.4.2) Body responsible for mediation procedures

Cabinet Office - Public Procurement Review Service

1 Horse Guards Road

London

SW1A 2HQ

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/cabinet-office>

VI.4.4) Service from which information about the review procedure may be obtained

Cabinet Office - Public Procurement Review Service

1 Horse Guards Road

London

SW1A 2HQ

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/cabinet-office>