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Tender

## **Procurement of Facilities Management Soft Services**

Croydon Health Services NHS Trust

F01: Prior information notice

Call for competition

Notice identifier: 2022/S 000-016468

Procurement identifier (OCID): ocids-h6vhtk-0346f9

Published 15 June 2022, 4:34pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Croydon Health Services NHS Trust

Croydon University Hospital, 530 London Rd, Thornton Heath

Croydon

CR7 7YE

#### **Contact**

Julian Fris

#### **Email**

[julian.fris@nellerdavies.com](mailto:julian.fris@nellerdavies.com)

#### **Country**

United Kingdom

#### **NUTS code**

UKI62 - Croydon

**Internet address(es)**

Main address

<https://in-tendhost.co.uk/nellerdavies4.aspx/Home>

Buyer's address

<https://www.croydonhealthservices.nhs.uk>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/nellerdavies4.aspx/Home>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://in-tendhost.co.uk/nellerdavies4.aspx/Home>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Procurement of Facilities Management Soft Services

Reference number

ND2022 021

#### **II.1.2) Main CPV code**

- 79993100 - Facilities management services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The provision of Facilities Management Soft Services which include Healthcare Cleaning (Domestics), Portering, Window Cleaning, Pest Control and Helpdesk services for Croydon University Hospital, Purley War Memorial Hospital and associated healthcare premises.

#### **II.1.5) Estimated total value**

Value excluding VAT: £7,900,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79993100 - Facilities management services
- 90911300 - Window-cleaning services
- 90922000 - Pest-control services
- 90900000 - Cleaning and sanitation services

- 98341120 - Portering services
- 72253000 - Helpdesk and support services

### **II.2.3) Place of performance**

NUTS codes

- UKI62 - Croydon

### **II.2.4) Description of the procurement**

The provision of FM Soft Services to Trust sites to achieve a high standard of patient outcomes and infection control. The process will be conducted as Competition with Negotiation in line with reg 29 of the Public Contracts Regulations 2015. For the avoidance of doubt the process can be concluded after the submission of the ITN as bidders may have provided their most economically advantageous tender at that stage (as in a restricted process). However, the Trust reserves the right to add further stages for further dialogue & negotiation within a fair, transparent and commercially confidential environment to determine the best solution which is appropriate for this process. The proposed contract will be for 5 years with 2 further annual extensions achieving a potential full contract length of 7 years. The intention is commence the contract in Q2 FY2023/2024.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £7,900,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of expressions of interest**

Date

19 August 2022

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Croydon Health Services NHS Trust

530 London Rd, Thornton Heath

London

CR7 7YE

Email

[info@chs.net.uk](mailto:info@chs.net.uk)

Country

United Kingdom

Internet address

<https://www.croydonhealthservices.nhs.uk/>

**VI.4.2) Body responsible for mediation procedures**

Croydon Health Services NHS Trust

530 London Rd, Thornton Heath

London

CR7 7YE

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

Croydon Health Services NHS Trust

530 London Rd, Thornton Heath

London

CR7 7YE

Country

United Kingdom